

ADOPTION NOTICE

MISSOURI LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

Fusion Cloud Services, LLC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs heretofore filed with the Public Service Commission, State of Missouri, by Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC prior to June 1, 2020. (N)

Birch Telecom of Missouri, LLC d/b/a Birch Communications, LLC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs heretofore filed with the Public Service Commission, State of Missouri, by Birch Telecom of Missouri, Inc. d/b/a Birch Communications prior to May 10, 2018. (N)

Birch Telecom of Missouri, Inc. hereby files this "Adoption Notice" in order to inform the Missouri Public Service Commission (MPSC) that it registered the assumed name "Birch Communications" with the Missouri Secretary of State (Certificate No. X00882100) and herewith provides the Missouri P.S.C. Tariff No. 3 and 2nd revised Sheet No. 1 reflecting the changes.

No other changes, additions, cancellations have been made to Birch Communications' Missouri P.S.C. Local Exchange Services Tariff No. 3.

Fusion Cloud Services, LLC (C)
(C)

Local Exchange Services Tariff

This Tariff, filed with the Missouri Public Service Commission, contains the terms and conditions applicable to local exchange telecommunications services in the State of Missouri by Fusion Cloud Services, LLC (the "Company"). Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides exchange telecommunications services on resale and facilities-based bases. (C)

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Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of Missouri, Birch Telecom or Birch appears, that shall mean and shall refer to Fusion Cloud Services, LLC. (C)
(C)

Birch Telecom of Missouri, Inc.

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(M) Text previously located on Sheet 4

WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-97-372, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Chapter 392, Revised Statutes of Missouri, and waived the following statutes and rules:

Statutes

392.210.2	-	Uniform System of Accounts
392.270	-	Property Valuation
392.280	-	Depreciation Rates
392.290.1	-	Issuance of Stock and Bonds
392.300.2	-	Acquisition of Stock
392.310	-	Issuance of Stock and bonds
392.320	-	Stock Dividends
392.330	-	Issuance of Securities, Debt, and Notes
392.340	-	Reorganization

Commission Rules

4 CSR 240-10.020	-	Income on Depreciation Fund Investments
4 CSR 240-30-040	-	Uniform System of Accounts
4 CSR 240-35	-	Reporting of Bypass and Customer Specific Arrangements

EXPLANATION OF SYMBOLS

- D Delete or Discontinue
- I Change resulting in an increase in rate
- M Moved from another Tariff location
- N New (T)
- R Change resulting in a reduction in rate (N)
- T Change in text but no change in rate or regulation (N)
- C Change in regulation
- E Correction of an error

TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets Nos. 7 and 8 would be Sheet No. 7.01.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 2nd revised Sheet No. 7 cancels the 1st revised Sheet No. 7. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence – There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
 - 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)

Birch Telecom of Missouri, Inc.

1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900/976 Call Restriction – Allows customers to restrict 900/976 prefix outgoing calls from being placed over their exchange access lines. Customer may request unblocking, subject to the same non-recurring charge.

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Anonymous Call Rejection – Allows a customer to automatically reject calls from parties who have a privacy (T) feature that prevents the delivery of the calling number to the called. (T)

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

(M)

Issued: July 9, 2008

Effective: August 8, 2008

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Birch Telecom of Missouri, Inc.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Call Selector – Provides a distinctive ring pattern for calls received from up to six different telephone numbers. (T)

Call Trace – Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. (M)
The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer (M)
does not receive any information regarding the origination of the calls. (M)

Call Transfer – Provides the capability to transfer or add a third party, using the same line.

Call Transfer Disconnect – Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll or expanded calling plan. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Deluxe – Residential only feature, allows forwarding and Call Waiting as well as allowing subscriber to receive notification on a busy line that there is another incoming call. Gives out Caller ID information on Second Caller. (T)
(T)

Call Waiting ID – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

Call Waiting ID Options – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

(M) Call Trace previously located on Sheet No. 8.

Birch Telecom of Missouri, Inc.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID Deluxe – Displays the name and number of the incoming call and rejects blocked numbers. (T)

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Calling Number and Name Delivery Blocking, per call – Blocks deliver of name and number information to Caller ID. (T)

Centrex-1 – An optional communications system available to business customers which combines 2 to 9 individual exchange access lines into a Centrex-I group.

Centrex Express – An optional central office-based communications system available to business customers. Centrex Express is provided through an arrangement of exchange access lines, Centrex Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Centrex Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex Express exchange access lines to which they subscribe. A Centrex Express System may consist of multiple customer premises locations when all Centrex Express stations are served by the same serving central office.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of Missouri, Inc. unless the context indicates otherwise.

Commission – The Missouri Public Service Commission, unless the context indicates otherwise.

Conference Telephone Service – The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.X of this Tariff.

 1. DEFINITIONS AND ABBREVIATIONS (continued)

(N)

CPE – Customer Provided Equipment.

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

(N)

Customer Alerting Enablement – Allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

Demarcation Point – That point of interconnection between the Company’s facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission’s rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

(N)

Direct Inward Dialing (DID) – Allows an incoming call to reach a station line without attendance assistance.

Direct Outward Dialing (DOD) – A service attribute that routes outgoing calls directly to the exchange network without attendant assistance.

Directory Assistance – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

Directory Assistance Call Completion (DACC) – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

Directory Listing – The publication in the Southwestern Bell Telephone White Pages directory of information relative to the customers’ telephone numbers (“the Directory”), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Additional Listing Hunt Number Group – An additional listing which bears that name of the line other than the first line of a rotary number group.

Additional Main Listings- Additional Main Listing may be ordered for a Personalized Ring Number (Distinctive Ring) in order to list the name of a person, firm or corporation other than the end user of record. The end-user is allowed one free additional main listing per Personalized Ring number

Caption Listings- A caption is a listing set arrangement composed of a caption header and indented listings. A caption benefits the use by simplifying the appearance of the listing.

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Free Additional Listing- A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. There is no charge for this listing.

Non-listed Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Non-published Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Preferred Customer Discount (PCD) – A discount added to the monthly invoice and deducted from the (N) rack rate for grandfathered products and term contract discounts. (N)

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Residence Bold or Script Listings – Special print styles (bold or script) available for listings in the residence Directory. (M)
(M)

Residence Custom Extra Line Listing – A customized extra line(s) associated with the end user’s alphabetical residential listing which allows the end user to further describe himself or herself. (N)
Subject to approval by the Company, one to eight lines of descriptive information may be placed between the end user’s name and address in their directory listings. (N)

Residence Family Space Listings – Allows the Customer to have first names or nicknames of family members placed within a customized space outlines with a bold box. (M)
(M)

Residential Line of Distinction - A residence Line of Distinction listing permits a customer to add a customized extra line of information to a primary or extra listing in order to further describe the customer. (N)
The extra line of information is limited to 34 characters, including spaces. The extra line appears in italicized type directly below the associated alphabetical listing and above the listed address and telephone number. The Line of Distinction listing is not intended to replace the Extra Lines listing.

Residential Personality Logo – Allows an end user to choose a logo from a pre-selected menu of approved logos, which will appear with the end user’s listing in the Directory. The entire listing will be enclosed within a box with the logo itself appearing in a space below the listed name and above the listed address.

Residence Signature Listing - A residence Signature Listing is a distinctive directory listing available to residence customers in script or bold print. Customer surnames are not eligible in directories where individual surnames are suppressed. When a residence Signature Listing is combined with another tariffed listing, both monthly rates apply. A Signature Listing may be in script or bold lettering but not both. (N)

Secondary Listing - An end user who is geographically located in one white pages telephone directory area (primary) is also allowed a listing in other the pages telephone directories (secondary) to ensure complete directory coverage. The entitlement of additional coverage in the secondary directory is determined by the NXX. The primary white pages telephone directory is always the directory serving the exchange where the service is located. (N)
(N)

(M) Residence Bold or Script Listings and Residence Family Space Listings previously located on 1st Revised Sheet No. 10.02

 1. DEFINITIONS AND ABBREVIATIONS (continued)
Directory Listing (continued)

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer’s patrons, with their permission, are listed alphabetically in the Directory with the Customer’s telephone number.

Supplemental Address Information- A supplemental address charge when a end user requests that additional information, such as apartment number, building number or suite number appear with the primary listed address in the white pages.

Special Reversed Long Distance Charge – A subscriber of Special Reversed Long Distance Service may be furnished a foreign listing text of “no Charge for Calls Dialed Direct to This Number From (name of exchange).

Disconnection – The temporary cessation of telecommunications service.

Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings. (N)

DN – Dependent Number. See “Multi-Distinctive Ringing.” (N)

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

Exchange – A telephone system which provides for service within a specified area known as the “Exchange Area.”

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

Flat Rate Service – Exchange Service furnished for a specified sum without regard to the amount of use.

Hunting – Rotary – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

(M)

Birch Telecom of Missouri, Inc.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Installation/Move Charge – A nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work connecting, furnishing or moving telephone service.

Intercept Referral Service-Basic – Used when a customer disconnects service or changes his telephone number. Calls to the intercepted telephone number are referred to an operator or a recorded message. The caller is provided with information such as a new telephone number and/or name and/or address. This service is provided to residential customers for a minimum of 30 days, while capacity on facilities exists.

Intercept Referral Service-Special – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

Intercom Calling – Enables single line customers to set up internal communications (intercom) between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing customers at existing locations.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

LATA – Local Access and Transport Area.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Message Rate Service – A class of Exchange Service, not including coin box service, for which charge is made wholly or in part on the basis of amount of use.

Multi-Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Night Number Service – Allows calls to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the Central Office to either a telephone number of a terminal working at the end user’s location. Night numbers associated with a terminal will not hunt.

Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

(M) Individual (1-Party) Line Service and Installation/Move Charge previously located on Sheet No. 10.03

Birch Telecom of Missouri, Inc.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Operator Services (continued)

Semi-Automated – Where the personal originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Preferred Call Forwarding - Allows the customer to transfer up to 6 telephone numbers on a screening list to another number.

(T)
(T)

Preferred Number Service (PNS) – A residential service whereby incoming calls to the Customer's PNS number are automatically forwarded by the Company central office equipment to the Customer's current residence telephone number.

Priority Call – Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Repeat Dialing – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

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Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

1. DEFINITIONS AND ABBREVIATIONS (continued)

Simultaneous Call Forwarding – Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The line/trunks at the Simultaneous Call Forwarding customer's terminating location must equal or exceed the aggregated number of potential originating calls from all customer locations. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

Six-Way Calling – Allows a station in the talking state to add up to four additional parties to the call. This feature may be used on both incoming and outgoing calls.

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

Station – Telephone equipment from or to which calls are placed.

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Toll restriction – Allows the customer to establish, on a per line basis, call restrictions by the calling party.

Trunk – A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination – The permanent cessation of telecommunications service.

Two-Point Service, Person-to-Person – That service where the person originating the call specifies to the Company operator a particular person, department or office to be reached.

Two-Point Service, Station-to-Station – That service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired service point, or gives only the name and address under which the number of the service point is listed, and does not specify a particular person, department or office to be reached.

WATS – Wide Area Telecommunications Service. The furnishing of service for dial-type telephone communications between a WATS access line and intraLATA service points within the State of Missouri. The WATS charges set forth in this Tariff are in payment for the intraLATA service furnished between the originating and terminating service points.

WATS Access Line – A line from the Customer's premises to a Company serving office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 (Inbound) Service, but not for both.

2. RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within a calling scope in portions of the State of Missouri, as specified herein.
- 2.1.2 The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- 2.1.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.1.4 The Company may undertake service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- 2.1.5 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.6 Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

2.2 Limitations of Service

- 2.2.1 The Company offers service to all Persons who desire to purchase service from the Company consistent with all provisions of this Tariff. Persons interested in the Company's services shall submit information to the Company which fully satisfies the Company and identifies the services requested.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.

2. RULES AND REGULATIONS (continued)

2.2 Limitations of Service (continued)

- 2.2.3 The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.
- 2.2.4 Title to all facilities provided by the Company under this Tariff remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Use of Service

2.3.1 Permitted Uses

Service may not be used for any unlawful purposes, or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier.

2.3.2 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

2.3.3 Fixed Service Period

If Customer and the Company have agreed to a specified term of service under any service order, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice.

2.3.4 Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.4 Liability

- 2.4.1 The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in Section 2.5 herein. The extension of credit allowances as described in Section 2.5 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost income or profits, even if advised of the possibility of the same.

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

- 2.4.2 The Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.
- 2.4.3 The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
- A. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
 - B. Connecting, combining, or adapting the Company's facilities with Customer's apparatus or systems;
 - C. Any loss, destruction or damage to property of the Company, the Customer, or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, family members or invitees;
 - D. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
 - E. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.
- 2.4.4 Emergency 911 Service (E911) is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

2.4.4 (continued)

injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

When a Customer with a nonpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

The Company will supply subscriber information to update the Emergency 911 Service database at the time the Company submits subscriber orders for basic local exchange telecommunications service to Southwestern Bell Telephone Company.

At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. At that time, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP.

The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190-310.

2.4.5 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.6 THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

2.4.7 Service Level Agreement (SLA)

Service Level Agreement for Integrator, PBX Connect, PRI Connect Service:

(N)

Uptime - No More Than 5 Minutes of Network Outage Per Day	
Actual Downtime	Credit
Up to 2 Hours	1 Day of Monthly Recurring Charges
2 Hours (Up to 8 Hours)	1 Day of Monthly Recurring Charges per 2 Hours Outage
8 Hours (Up to 32 Hours)	1 Week of Monthly Recurring Charges per 8 Hours Outage
32 Hours	1 Month of Monthly Recurring Charges

The above Service Level Agreement (SLA) commitment is subject to all other provisions of this Tariff, including specifically, but without limitation, any and all limitations of liability. In no event shall any credit in a given month exceed the monthly recurring charge in that month. Birch will provide Service in accordance with the following:

- a. All relevant on-net components are subject to this SLA. This includes on-net components such as Birch local switches, POPs, core routers and circuits. Off-net components are not covered by this SLA.
- b. "Network Outage" exists when Customer's service is unable to transmit and receive Internet or voice service and Birch records such failure in a trouble ticket in the Birch Network Operations Center (NOC). A Network Outage is measured from the time the trouble ticket is opened to the time the trouble ticket is cleared.
- c. Installation interval will be measured from the signature date on the term agreement until such time that the service has been installed and determined by Birch to be available for use.

(N)

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

2.4.7 Service Level Agreement (SLA) (continued)

Service Level Agreement for Integrator, PBX Connect, PRI Connect Service: (N)

- d. Upon Customer’s request to the NOC made within ten (10) business days of the last day of the month in which the relevant SLA was not met, Customer shall be entitled to service credits as set forth herein. A credit shall be applied only to the month in which the event giving rise to the credit occurred. In no event shall the total credit in the aggregate for all SLAs issued in any month exceed the equivalent of 100% of the relevant monthly recurring charges for the affected service. SLA credits are customer’s sole and entire remedy in the event of an outage and/or poor performance.
- e. The Customer must provide reasonable assistance in diagnosing the problem. This includes promptly requesting the opening of a trouble ticket, providing access to the Customer premises and providing assistance via telephone, fax or e-mail. This SLA is not available if installation delay is attributable to: Customer equipment; Customer’s facility; acts or omissions of Customer, its employees or agents; failure of Customer to pass Birch’s credit check; line conditioning performed by Birch’s network vendor; Force Majeure events; or other events outside of the control of Birch (each constituting a Service Credit Exception)
- f. Normal Maintenance refers to upgrades of hardware or software or upgrades to increase capacity. Normal Maintenance may temporarily degrade the quality of PRI Connect and may result in outages. Such effects related to Normal Maintenance shall not give rise to service credits under this SLA. Normal Maintenance shall be undertaken only between the hours of 11:00 and 6:00 AM Local Time. For the purpose of this SLA, “Local Time” refers to the local time in the time zone in which an affected service is located. Birch will make commercially reasonable efforts to notify an affected Customer via email prior to the interruption.

(N)

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

2.4.7 Service Level Agreement (SLA) (continued)

Service Level Agreement for Integrator, PBX Connect, PRI Connect Service:

(N)

- g. Urgent Maintenance refers to efforts to correct network conditions that are likely to cause a material service outage and that require immediate action. Urgent Maintenance may degrade the quality of the service, and may result in outages. Subject to the service credit exceptions stated above, effects related to Urgent Maintenance shall entitle Customer to service credits set forth in this SLA. Birch may undertake Urgent Maintenance at any time it deems necessary.
- h. Customer may terminate the affected Service without penalty if an outage of eight (8) hours or more is experienced. Such outage must be documented in the Birch NOC, and not be subject to the Service Credit Exceptions stated above.
- i. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Service. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with Service and in compliance with applicable laws and regulations.
- j. If Customer relocates to another location in a Birch market where the same PRI Connect Service is available, Customer may transfer that service to the new location if the new service equals or exceeds the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- k. In the event a governmental agency determines the term agreement violates any law, rule or regulation, Birch shall have the option of terminating the term agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.
- l. Service are for Customer's use only and may not be resold, and the term agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void.

(N)

2. RULES AND REGULATIONS (continued)

2.5 Interruption of Service

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 2.4 herein and the terms of Section 2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance. Before giving such notice, Customer shall ascertain that the interruption is not being caused by any action or omission of Customer within his or her control, or is not in wiring on Customer's side of the Demarcation Point or equipment, power supplies, or communications systems, if any, furnished by Customer or Persons other than the Company.

2.6 Responsibility of the Customer

- 2.6.1 All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:
- A. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
 - B. Providing:
 - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
 - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
 - C. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
 - 1. the negligence or willful act of Customer or user;
 - 2. improper use of service; or
 - 3. any use of equipment or service provided by others.
 - D. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate the Company's facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain a proper operating environment on such premises;

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.1 (continued)

- E. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer;
- F. Providing the Company's authorized employees, contractors, or agents access to the Customer's premises at all reasonable hours for any purpose reasonably pertinent to furnishing of telephone service;
- G. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of the Company's facilities and equipment in any Customer Premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for the Company's employees, contractors, or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination service as stated herein, removing the facilities or equipment of the Company, and not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- H. A Customer who subscribes to the Company's Exchange Service and resells these services to others shall be responsible for complying with all laws and regulations of the State of Missouri, which relate in any way to its provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes. The Company has no obligation to provide notice to, or otherwise communicate with, Customers regarding local telephone service provided by another carrier.
- I. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.3. Integrator, PBX Connect, PRI Connect Services

(N)

Customers subscribing to Service must execute a written term agreement in a form designated by Birch, which shall include without limitation, Customer's term selection.

Prior to installation of service, Birch will deliver a T1 or DSL circuit to Customer's premises (the "Circuit Delivery Date"). In the event that installation of Services is postponed, but postponed less than twenty-one (21) days from the Circuit Deliver Date due to Customer delays, billing will commence on the date Service is installed. If installation of Service is postponed more than twenty-one (21) days from the Circuit Delivery Date due to Customer delays, billing will commence on the twenty-first (21st) day from the Circuit Delivery Date. In the event that installation and turn-up of Services is postponed for any time period due to Birch delays, billing will commence on the date service is installed.

Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem, pooling devices, remote access service, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited. Service may not be used by Internet Service Providers, or as a component of a telecommunications service sold to or otherwise made available to third parties. Calls terminating to Service cannot be subsequently routed or otherwise forwarded to destinations other than Customer's premises.

(N)

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.3. Integrator, PBX Connect, PRI Connect Services

In addition to the rates and charges contained in this Tariff, the Customer is responsible for the payment of all related charges for miscellaneous and supplemental service as specified in this and other tariffs of the Company.

a. PBX Connect Service, PRI Connect Service

The maximum number of DID numbers assigned per PRI Connect or PBX Connect T1 is 200. The minimum required service configuration for PRI Connect Service is one PRI Connect per location. The minimum required service configuration for PBX Connect is 12 channels per location.

An Early Termination Fee is applicable if service is terminated by Birch for Customer's breach or by Customer for any other reason prior to expiration of the term agreement subject only to those exclusions specified above. The applicable charges are dependent on the term commitment selected by the Customer as follows:

For 12-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 25% of all monthly recurring charges for the remainder of the 12-month term.

For 24-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 50% of all monthly recurring charges for the remainder of the 24-month term.

For 36-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 50% of all monthly recurring charges for the remainder of the 36-month term.

All Customer voice channels are provisioned for two-way traffic. The Customer is responsible for limiting channel functionality in its telephone system as to inbound, outbound or two-way calling each channel. (N)
(N)
(N)

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.3 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
- B. Credit allowances for failure of service or equipment starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- C. Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment located on the Customer's side of the Demarcation Point.
- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
 - 1. interruptions of service resulting from the Company performing routine maintenance;
 - 2. interruptions of service for implementation of a Customer order for a change in the service;
 - 3. interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
 - 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.
- E. Credit Allowance – Directory

For listings in alphabetical telephone directories and information records furnished without additional charge, no liability shall be attached to the Company.

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

- 1. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
- 2. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service contract. (D)
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
- B. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
- C. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
- D. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- E. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
- F. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.5 Payment and Charges for Service (continued)

G. The Company sets forth the following on residential bills:

1. the number of access lines for which charges are stated.
2. the beginning or ending dates of the billing period.
3. the date the bill becomes delinquent if not paid on time.
4. the unpaid balance (if any).
5. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
6. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate.
7. the total amount due.
8. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
9. a telephone number where inquiries may be made.
10. if a deposit is held by the company.

H. During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

I. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be appealed to the Commission.

2.6.6 Deposits and Advance Payments

A. Advance Payments

The Company may require a Customer or applicant for service to make an advance payment (1) if the applicant is unable to establish that he had a previous account with a telephone utility for a period of at least 12 months for which all undisputed charges were satisfactorily paid, or (2) if the applicant has had no previous telephone service or has had previous telephone service of less than 12 months, the applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Company and national recognized credit bureaus. No security payment will be required of those applicants who meet the Company's criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows: collection judgments, written-off accounts, outstanding collection accounts, various degrees of delinquency history from 30-180 days and not paid in full or current at the time of scoring, bankruptcies, liens, other public records. The advance payment will not exceed an amount equal to all nonrecurring charges and two month's estimated

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.6 Deposits and Advance Payments (continued)

A. Advance Payments (continued)

recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

B. Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate which is equal to a rate of one percent (1%) above the prime lending rate as published in The Wall Street Journal. This amount shall be adjusted annually by using the prime lending rate published in The Wall Street Journal for the last business day of September of each year with the revised rate to be implemented on the first of October of each year.

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

2.6.7 Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

2.6.8 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the "Due Before Date" in funds which are not immediately available upon presentation. The late payment charge shall be applied to the portion of the payment not received by the date due. On all unpaid business bills an \$8.00 charge or 1.5% of the unpaid balance, whichever is higher, will be applied if unpaid charges are greater than \$5.00. A charge of \$5.50 plus 1% of the unpaid balance will be applicable on all residential bills if unpaid charges are greater than \$5.00. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter. (T) (T) (N) (N) (N)

Collection procedures are unaffected by the application of the late payment or finance charge. The late payment charge does not apply to final amounts. (T)

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company

2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer. (N)
- D. Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the customer. Special construction is that construction undertaken and characterized by one or more of the following:
1. Facilities requested are not presently available, and there is no other requirement for the facilities so constructed.
 2. Facilities requested are of a type other than that which the Company would normally utilize in the furnishing of its services.
 3. Facilities requested are over a route other than that which the Company would normally utilize in the furnishing of its services.
 4. Facilities requested are in a quantity greater than that which the Company would normally construct.
 5. Facilities are requested on an expedited basis.
 6. Facilities are requested on a temporary basis until permanent facilities are available.
 7. Facilities are requested. in advance of normal construction. (M)

2.7.2 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than twelve hours

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.2 Calculation of Credit Allowance (continued)

- B. Customer will be credited at the proportionate monthly charge involved for each twenty-four hours or fraction thereof of interruption.

2.7.3 Cancellation of Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

2.7.4 Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

- A. Nonpayment of an undisputed delinquent charge;
- B. Failure to post a required deposit or guarantee;

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company (continued)

- C. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- D. Failure to substantially comply with terms of a settlement agreement;
- E. Refusal after reasonable notice to permit inspection, maintenance or replacement of telecommunications company equipment;
- F. Material misrepresentation of identity in obtaining telecommunications company service; or
- G. As provided by state and federal law.

(T)
|
(T)

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the Customer at least ten (10) days prior to the date of the proposed discontinuance.

(T)

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise it of the proposed discontinuance and what steps must be taken to avoid it.

The Company's Notice of Discontinuance shall contain the following information:

The name and address and the telephone number of the Customer.

A statement of the reason for the proposed discontinuance and the cost (to the Customer) for reconnection.

The date after which service will be discontinued unless appropriate action is taken.

How a Customer may avoid the discontinuance.

The Customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full.

The telephone number where the Customer may make an inquiry.

A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company (continued)

The Company's Notice of Discontinuation (continued)

A statement of the exception for medical emergency as follows:

Residential Medical Emergency

The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Settlement Agreement for Residential Customers

1. When a residential customer is unable to pay a charge in full when due, the Company shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both the Company and the Customer. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.
2. Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

2.7.5 Equal Access

The Company will allow Customers the choice of intraLATA and interLATA interexchange carriers.

2.8 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer.

2. RULES AND REGULATIONS (continued)

2.9 Taxes and Surcharges

2.9.1 Customer will be billed and is responsible for payment of applicable E911, Telecommunications Relay Service (TRS), and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

Missouri Universal Service Fund

- A. The Company will place on each retail end-user customer’s bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission.
- B. The surcharge will appear as a separate line item detailed as “Missouri Universal Service Fund.”
- C. The surcharge percentage will be applied to the total of each customer’s charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.

2.9.3 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Birch Long Distance service is used.

<u>Charge</u>	<u>MRC Birch Telecom</u>
Facilities Charge	\$6.38 on each Business line
	\$6.38 on each Residential line
Supplementary Facilities Charge	\$1.00 on each line

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company’s service or equipment.

(M) Section 2.11 moved to Original Sheet No. 24.1

(M)

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

(M)

(M) Text moved from Sheet No. 24.

(M)

2. RULES AND REGULATIONS (continued)

2.12 Statement of Customer's Rights and Responsibilities

(T)

Pursuant to Commission Rule 240-33.060 (3), the Company will provide its Customers with the following information at the time service is established

(M)

(M)

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

Your Telephone Bill

You will receive a telephone bill from us each month. Birch Telecom of Missouri, Inc. provides basic local telephone service (including access to 911, where available), long distance service (including collect calls) and certain custom calling services. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment may be sent to Birch Telecom of Missouri, Inc. Payment for service may be made by check. If you are temporarily having difficulty paying your telephone bill, please call Birch Telecom of Missouri, Inc. immediately at 1-888-772-4724. By doing this, you may avoid having your phone service disconnected or terminated.

Disconnection or Termination of Telephone Service

Your telephone service is subject to disconnection or termination for any of the reasons listed below. If service is terminated, a new telephone number will be assigned and you will be required to pay installation charges again. If service is disconnected, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- A. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Birch Telecom of Missouri, Inc. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Misrepresentation of identity in obtaining telephone utility service.
- E. Incurs charges and evidences an intent not to pay such charges when due.

2. RULES AND REGULATIONS (continued)

2.12 Statement of Customer's Rights and Responsibilities (continued)**Rights and Responsibilities of Missouri Residential Telephone Customers (continued)****Reconnection of Service**

After local telephone service has been disconnected, Birch Telecom of Missouri, Inc. will restore your service when the reason for the disconnection has been remedied. Before restoring your service, the following will be required:

- A. Payment for all undisputed amounts must be received by Birch Telecom of Missouri, Inc. or its authorized Agent.
- B. Installation charges must be paid again if your service has been terminated. Installation charges will not be charged if your service has been disconnected. However, there is a charge for restoration of suspended service if your service has been disconnected but not yet terminated.
- C. One month's advance payment and/or a deposit has been made.

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to Birch Telecom of Missouri, Inc. at 1-888-772-4724. Written inquiries may (T)
be directed to Birch Telecom of Missouri, Inc. at 1302 Chestnut Street, P.O. Box 972, Emporia, Kansas, 66801. (T)

Filing a Complaint with the Missouri Public Service Commission

If Birch Telecom of Missouri, Inc. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at Governor Office Building, 200 Madison Street, Jefferson City, Missouri, 65102-0360, toll (T)
free at 1-800-392-4211 to file an informal complaint. (T)

If your complaint cannot be resolved informally, you may file a formal complaint, in writing, with the Missouri Public Service Commission at their mailing address: P. O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Missouri Public Service Commission, has an office at 200 Madison Street, Suite 650, P.O. Box 7800, Jefferson City, Missouri, 65102-7800. (T)
The Public Counsel's telephone number is 1-573-751-4857. (T)

2.13 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

2. RULES AND REGULATIONS (continued)

2.14 Billing Disputes

(N)

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission, as listed in Section 2.13.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed.

2.15 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. **BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.**

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below.

MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

(N)

2. RULES AND REGULATIONS (continued)

2.14 Dispute Resolution (continued)

(N)

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association (“AAA”) at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator’s decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party’s costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney’s fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission as described in Section 2.9.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

(N)

3. SERVICE AREAS

Local exchange services are provided, subject to availability of facilities and equipment, in all areas currently served by the following incumbent LECs: (N)

- 1) Southwestern Bell Telephone Company d/b/a AT&T Missouri
- 2) Embarq Missouri, Inc. d/b/a CenturyLink
- 3) CenturyTel of Missouri, LLC d/b/a CenturyLink
- 4) CenturyTel of NW Arkansas, LLC d/b/a CenturyLink
- 5) Spectra Communications Group, LLC d/b/a CenturyLink

(N)

(N)

3.1 Service Areas by Rate Group (1)

This Tariff applies to the Company’s provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

Adrian	Clever	Knob Noster	Pocohontas-New
Advance	Climax Springs	Lamar	Wells
Agency	Deering	LaMonte	
Altenburg-Frohna	Delta	Lancaster	Portageville
Archie	DeKalb	Leadwood	Puxico
Argyle	Downing	Lilbourn	Qulin
Armstrong	East Prairie	Linn	Richmond
Ash Grove	Edina	Lockwood	Richwoods
Beaufort	Elsberry	Louisiana	Risco
Bell City	Essex	Macks Creek	Rushville
Benton	Farley	Malden	Ste. Genevieve
Billings	Fayette	Marble Hill	St. Marys
Bismarck	Fisk	Marceline	San Antonio
Bloomfield	Frankford	Marionville	Scott City
Bloomsdale	Freeburg	Marston	Senath
Bowling Green	Gideon	Meta	Slater
Brookfield	Glasgow	Montgomery City	Smithville
Campbell	Grain Valley	Morehouse	Stanberry
Cardwell	Greenwood	New Franklin	Trenton
Carl Junction	Hayti	New Madrid	Tuscumbia
Carrollton	Higbee	Oak Ridge	Versailles
Caruthersville	Holcomb	Old Appleton	Vienna
Center	Hornersville	Oran	Walnut Grove
Chaffee	Jasper	Patton	Wardell
Charleston		Paynesville	Wellsville
Clarksville		Pierce City	Westphalia
			Wyatt

3.1.2 Rate Group A- MCA 4

- Antonia
- Eureka
- Herculaneum-Pevely

3.1.2 Rate Group A- MCA 5

- Gray Summit
- Hillsboro
- Ware

(1) Effective August 8, 2008 see Section 3.3 ,Service Areas by CLLI for updated service areas.

3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)

3.1.3 Rate Group B

Bonne Terre	Fredericktown	Monett
Boonville	Fulton	Neosho
Camdenton	Gravois Mills	Nevada
Cape Girardeau	Hannibal	Perryville
Carthage	Imperial	Poplar Bluff
Chillicothe	Jackson	St. Clair
Dexter	Joplin	Sedalia
Eldon	Kennett	Sikeston
Eureka	Kirksville	St. Joseph
Excelsior Springs	Lake Ozark-Osage Beach	Union
Farmington	Marshall	Washington
Flat River	Mexico	Webb City
	Moberly	

3.1.4 Rate Group B – MCA 3

- Chesterfield
- Fenton
- Imperial
- Manchester
- Maxville
- Portage Des Sioux
- St. Charles
- Valley Park

(N)

3.1.5 Rate Group B – MCA 4

- Harvester
- High Ridge
- Pond

3.1.6 Rate Group B – MCA 5

- Cedar Hill
- DeSoto
- Festus-Crystal City
- Pacific

(N)

(M) Rate Group B1 (for resale products only) moved to 2nd Revised Sheet No. 34 and 1st Revised Sheet No. 37

Birch Telecom of Missouri, Inc.

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(T)
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3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)

3.1.5 Rate Group C

Springfield Metropolitan Exchange

Principal Zone

Principal Zone Base Rate Area

Metropolitan Calling Area-1 (MCA-1) Zones

Fair Grove
Nixa
Republic
Rogersville
Strafford
Willard

Birch Telecom of Missouri, Inc.

3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)

3.1.6 Rate Group D

Kansas City Metropolitan Exchange

St. Louis Metropolitan Exchange

Principal Zone

Principal Zone

Metropolitan Calling Area-1 Zones

Ferguson
Ladue
Mehlville
Overland
Riverview
Sappington
Webster Groves

Metropolitan Calling Area-2 Zones

Belton
Blue Springs
Lee's Summit
Liberty

(D)

Metropolitan Calling Area-2 Zones

Creve Coeur (D)
Kirkwood (D)
Oakville (D)

Birch Telecom of Missouri, Inc.

3. SERVICE AREAS (continued)

3.2 Rate Segments (1) (T)

Where rates for certain products and services in this Tariff are defined by Rate Segment:

Rate Segment I defines pricing for all Customers in Rate Groups A and B.

Rate Segment II defines pricing for Customers in Rate Groups A1, B1, and all C and D Rate Groups.

The following table shows into which Rate Segment a Customer falls based on Rate Group.

<u>Rate Group</u>	<u>Rate Segment</u>
Rate Group A	I
Rate Group A1	II
Rate Group B	I
Rate Group B1	II
Rate Group C	II
Rate Group D	II

Rate Segments are not applicable to active services.

(1) Effective August 8, 2008 see Section 3.3 ,Service Areas by CLLI for updated service areas. (T)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI

3.3.1 Southwestern Bell Telephone Company d/b/a AT&T Missouri

CLLI	CLLI	CLLI	CLLI	CLLI
ADRNMOAX	DXTRMOMA	KSCYMO05	NWMDMOSH (N)	STJSMODN
ADVNMORA (N)	EDINMOEX	KSCYMO20	OKRGMOAM (N)	STJSMOMD
AGNCMOAL	ELDNMOEX	KSCYMO21	OLAPMOST (N)	STLSMO01
ANTOMO50	ELSBMOTW	KSCYMO22	ORANMOCO	STLSMO02
ARCHMOAX	EPRRMONI (N)	KSCYMO23	OSBHMOFI	STLSMO03
ARGYMOPA (N)	ESSXMOAV (N)	KSCYMO24	PATNMOTO (N)	STLSMO04
ARMSMOCR (N)	EURKMO53	KSCYMO25	PCFCMO61	STLSMO05
ASGVMOOR	EXSPMOME	KSCYMO40	PCHNMOTE (N)	STLSMO06
BLCYMORE (N)	FEBGMORI (N)	KSCYMO41	PGVLMODR (N)	STLSMO07
BLDLMOGU	FISKMOWO (N)	KSCYMO42	PONDMO62	STLSMO08
BLFDMOLO (N)	FLRVMOGE	KSCYMO44	PPBLMOSU	STLSMO11
BLNGMOMY	FLTNMOMI	KSCYMO45	PRCYMOGR (N)	STLSMO20
BLSPMOCA	FNTNMO54	KSCYMO48	PRSXMO68 (N)	STLSMO21
BNTNMOKI (N)	FRFRMOST (N)	KSCYMO55	PRVLMOLI	STLSMO22
BNTRMOFL	FRGVMOPL	LAMRMOOV	PUXCMOAC	STLSMO23
BNVLMOTU	FRHNMOA (N)	LAMTMODI	PUXCMOWE (N)	STLSMO24
BRFDMOCL	FRTNMOPL	LCWDMOCE	PVLYMOAA	STLSMO25
BSMRMOPE	FRTWMOST (N)	LDWDMOLO (N)	PYVLMOTI (N)	STLSMO26
BUFTMOHU (N)	FSTSMOYE	LINNMOTW (N)	QULNMOFA	STLSMO27
BWLGMOEA	FYTTMOCH	LKOZMOEN (N)	RCMDMOPR	STLSMO40
CDHLMO51	GIDNMOHI (N)	LLBRMOOV (N)	RCWDMOOR	STLSMO41
CDWLMOOL	GLSGMOFE (N)	LNCSMOGL (N)	RISCMOEX (N)	STLSMO42
CHFDMO52	GRMLMOFR	LOSNMOSK	RPBLMOPE	STLSMO43
CHFFMOTU (N)	GRSMMO55	MBRLMOAM	RRVLMOPL	STLSMO45
CHLCMOMI	HAYTMOFL	MCCKMOEM	RUVLMORA	STMYMOLI
CHTNMOMU (N)	HGRGMO56	METAMOBA (N)	SCCYMOCO (N)	STNBMOSU (N)
CLSPMOFI	HGRGMO57	MEXCMOJU	SDLIMOTA	TRENMOEL
CLSPMONO	HIGBMOGL	MLDNMOCR	SENTMORE	TSCMMOEM
CLVLMOCI (N)	HLBOMO66	MNCHMO59	SGNVMOTU (N)	UNINMOLU
CLVRMOLU (N)	HLCMMOSW	MNTTMOBE	SKSTMGR	VINNMOGA
CMPBMOCH (N)	HNBLMOAC (N)	MRCLMOCH	SLTRMOLA (N)	VRSLMODR
CMTNMODI	HRNVMOPE (N)	MRHLMOBE	SMVLMOTR	VYPKMO64
CMTNMONO	HVTRMO67 (N)	MRHSMONO (N)	SNANMOMO	WARDMOMA (N)
CNTRMOAM (N)	IMPRMO58	MRNVMOHO	SNBHMOFR	WAREMOWH
CPGRMOED	JCSNMOCI	MRSHMOGA	SPFDMOMC	WASHMOBE
CRJTMOMI (N)	JPLNMOMA	MRTNMONI (N)	SPFDMOTE	WBCYMOOR
CRTHMOFL	JSPRMOEX (N)	MTCYMOLO (N)	SPFDMOTL (N)	WDSPMO01
CRTNMOLI	KKVLMOMO	MXVLMO60	SPFDMOTU	WLGVMOWY (N)
CTVLMOED	KNNSMOLO	NESHMOGL	STCHMO63	WLRDMOSH (N)
DELTMOSW (N)	KNNTMOTU	NEVDMONO	STCLMOMA	WLVLMOMU (N)
DESTMOGI	KSCYMO01	NIXAMOOA	STFRMORE	WPHLMOGL
DRNGMOPL (N)	KSCYMO02	NWFRMOVI	STJSMODJ	WYTTMOOR (N)
DWNGMOFR (N)	KSCYMO04			

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

3.3.2 Embarq Missouri, Inc. d/b/a CenturyLink

CLLI	CLLI	CLLI	CLLI
APCYMOXA	EUGNMOXA	LKLTMOXA	RLVLMOXA
BCKNMOXA	FLVWMOXA	LNCLMOXA	ROLLMOXA
BLBNMOXA	FRFXMOXA	LNJCMOXA	SALMMOXA
BLTWMOXA	FTLWMOXA	LXTNMOXA	SHTNMOXA
BRZTMOXA	GNRGMOXA	MAVLMOXA	STBGMOXX
BTLRMOXA	HLDNMOXA	MDCYMOXA	STRBMOXA
CHLHMOXA	HLSMMOXA	MLBNMOXA	STTMMOXA
CLBGMOXA	HNRTMOXA	MSCYMOXA	SWSPMOXA
CLCMMOXX	HNVLMOXA	MTRSMOXA	SYRCMOXA
CLFRMOXA	HOLTMOXA	NBFDMOXA	TAOSMOXA
CLHNMOXA	HOSTMOXA	NRBRMOXA	TARKMOXA
CLTNMOXA	HPKNMOXA	NWBGMOXA	TPTNMOXA
CMPNMOXA	HRDNMOXA	ODSSMOXA	URCHMOXA
CNTWMOXA	IONIMOX	OEVLMOXA	WGTNMOXA
CNVWMOXA	JFCYMOXA	OKGVMOXA	WNDSMOXA
COALMOXA	KGCYMOXA	ORCKMOXA	WRBGMOXA
CRAGMOXA	KGVLMOXA	PCNGMOXA	WRSWMOXA
DPWRMOXA	KRNYMOXA	PLCYMOXA	WVRLMOXA
DRBRMOXA	LBNNMOXA	PLHLMOXA	WYVLMOXA
EGTNMOXA	LETNMOXA	RCLDMOXA	

(N)

(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

3.3.3 CenturyTel of Missouri, LLC

CLLI	CLLI	CLLI	CLLI
AGSTMOXA	CUBAMOX	LEBGMOXA	SPRTMOXA
ALTNMOXA	DFNCMOXA	LSBGMOXA	STGNMOXA
ASLDMOX	DORAMOX	MANOMOX	STJMMOXA
AVAMOX	DRDNMOXA	MNFDMOX	STPRMOXA
BASNMOXA	EKLDMOXA	MRFDMOX	SYMRMOXA
BASWMOXA	EXTRMOXA	MRSNMOXA	THDSMOXA
BDYLMOX	FOLYMOXA	MSMLMOXA	THVLMOXA
BFLOMOX	FRLDMOX	MTSTMOXA	THYRMOXA
BLEYMOXA	FRSTMOXA	MTVLMOX	TROYMOXA
BLLEMOXA	FRSYMOXA	MTVWMOXA	TXTNMOXA
BLNDMOXA	GALNMOXA	NINGMOXA	URBNMOXA
BRBNMOXA	GSVLMOX	NWMLMOXA	VCHYMOXA
CABLMOXA	HGHLMOXA	OFLNMOXA	WASLMOXA
CDCKMOXA	HLDVMOXA	OLMRMOXA	WLRGMOXA
CENLMOX	HLVLMOX	OZRKMOXA	WLSPMOXA
CHMSMOXA	HOLSMOX	PRRHMOXA	WNFDMOX
CLFDMOX	HRLYMOXA	PRTMMOX	WNVLMOX
CLMAMOX	HRMNMOXA	PSBGMOXA	WPLNMOXA
CLMAMOXB	HRMTMOXA	PSTNMOXA	WRCYMOXA
CLRKMOXA	HWPNMOXB	RCBHMOXA	WRTNMOXA
CNWYMOXA	JMTWMOXA	RDSPMOXA	WSBNMOXA
CPFRMOXA	JNBGMOX	RHPTMOXB	WTLDMOX
CRANMOXA	JNKNMOXA	SAFEMOX	
CRTMMOX	KMCMOX	SHKNMOXA	
CSVLMOX	KSHKMOXA	SMVIMOX	

(N)

(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

3.3.4 CenturyTel of NW Arkansas, LLC d/b/a CenturyLink

CLLI
SGMNMOXA

(N)

3.3.5 Spectra Communications Group, LLC d/b/a CenturyLink

CLLI
LDDNMOXA
LWCYMOXA

(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)



(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

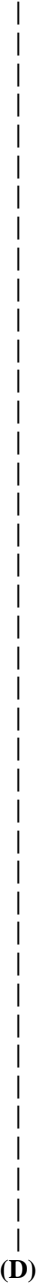
(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)



(D)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

4. SERVICES

4.1 Exchange Access Lines

4.1.1 Main Service

A. Main Service – Business(8)(10) (12)

1. 1-2 lines

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$25.00	\$25.00(2)	\$25.00
A1 (11)	25.00	25.00(3)	25.00
B	25.10	25.00(2)	25.00
B1 (11)	25.00	25.00(3)	25.00
C-Principal	27.20	25.00(3)	25.00
C-Metropolitan			
Calling Area-1	27.20	25.00(3)	25.00
D-Principal	32.20	25.00(4)	25.00
D-Metropolitan			
Calling Area-1	33.50	25.00(4)	25.00
D-Metropolitan			
Calling Area-2	35.26	25.00(4)	25.00

2. 3+ lines

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$25.00	\$25.00(2)	\$25.00
A1 (11)	25.00	25.00(3)	25.00
B	25.10	25.00(2)	25.00
B1 (11)	25.00	25.00(3)	25.00
C-Principal	27.20	25.00(3)	25.00
C-Metropolitan			
Calling Area-1	27.20	25.00(3)	25.00
D-Principal	32.20	25.00(4)	25.00
D-Metropolitan			
Calling Area-1	33.50	25.00(4)	25.00
D-Metropolitan			
Calling Area-2	35.26	25.00(4)	25.00

(I)

See Sheet No. 34 for footnotes.

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

A. Main Service-Business(8)(10)(12) (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1st Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$26.80	\$25.00(5)	\$25.00	\$26.80
A1 (11)	26.80	25.00(6)	25.00	26.80
B	36.02	25.00(5)	25.00	36.02
B1 (11)	36.02	25.00(6)	25.00	36.02
C-Principal	34.81	25.00(6)	25.00	34.81
C-Metropolitan Calling Area-1	34.81	27.45(6)	25.00	34.81
D-Principal	41.24	26.06(7)	25.00	41.24
D-Metropolitan Calling Area-1	42.95	26.78(7)	25.00	42.95
D-Metropolitan Calling Area-2	45.20	27.72(7)	25.00	45.20

(I)

(I)

See Sheet No. 34 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

A. Main Service-Business(8)(10) (continued)

Footnotes

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.054 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.063 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (6) Includes allowance of 200 local messages; additional local messages are billed at \$.054 each.
- (7) Includes allowance of 200 local messages; additional local messages are billed at \$.063 each.
- (8) The rates for main service do not include a telephone instrument.
- (9) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange Systems or any other type of terminal equipment, except coin telephone service.
- (10) Business customers committing to a one year service term and subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network. In the event that service is disconnected by the customer after it is established but prior to the expiration of the one year term, the customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each line or trunk disconnected.
- (11) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, Valley Park
- (12) Effective March 1, 2004, this service will not be offered to new subscribers. (N)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)(6) 1-2 lines

<u>Group</u>	Flat Rate		Message
	<u>1-Party</u>		<u>1-Party(4)</u>
A	\$25.00		\$25.00(2)
A1 (5)	25.00		25.00(3)
B	25.00		25.00(2)
B1 (5)	25.00		25.00(3)
C-Principal	25.00		---
C-Metropolitan Calling Area-1	25.00		---
D-Principal	25.00		25.00(3)
D-Metropolitan Calling Area-1	25.00		---
D-Metropolitan Calling Area-2	25.00		---

B. Main Service-Residence(1)(6) 3+ lines

<u>Group</u>	Flat Rate		Message
	<u>1-Party</u>		<u>1-Party(4)</u>
A	\$25.00		\$25.00(2)
A1 (5)	25.00		25.00(3)
B	25.00		25.00(2)
B1 (5)	25.00		25.00(3)
C-Principal	25.00		---
C-Metropolitan Calling Area-1	25.00		---
D-Principal	25.00		25.00(3)
D-Metropolitan Calling Area-1	25.00		---
D-Metropolitan Calling Area-2	25.00		---

(1)

(1)

See Sheet No. 37 for footnotes.

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(6)(continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>
A	\$25.00	\$25.00
A1 (5)	25.00	25.00
B	25.00	25.00
B1 (5)	25.00	25.00
C-Principal	25.00	25.00
C-Metropolitan Calling Area-1	25.00	25.00
D-Principal	25.00	25.00
D-Metropolitan Calling Area-1	25.00	25.00
D-Metropolitan Calling Area-2	25.00	25.00

(I)

(I)

See Sheet No. 37 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1) (continued)

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) Includes allowance of 20 local messages; additional local messages \$.10 each.
- (3) Includes allowance of 20 local messages; additional local messages \$.09 each.

This service is offered only in the Caruthersville and Sedalia exchanges as well as the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

- (4) This service offering may not be used for the operation of Bulletin Board Systems by those Customers qualifying for residential service.
- (5) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, Valley Park
- (6) Effective March 1, 2004, this service will not be offered to new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service

1. Rates

(a) Exchange Access Lines (Refer to rate tables, Sheet No. 31 through Sheet No. 36, preceding.)

(b) Usage Charges

Distance in Miles	Rate Segment I		Rate Segment II	
	Initial Minute Rate	Each Add'l. Minute Rate	Initial Minute Rate	Each Add'l. Minute Rate
0-14	\$.04	\$.01	\$.036	\$.009
15-28	.05	.02	.045	.018
Over 28	.06	.03	.054	.027

2. The method of applying usage charges:

- Initial period rates indicated in 1(b), preceding, are for connections of one minute or any fraction thereof.
- All additional minute rates indicated in 1(b), preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
- The timing of messages begins when connection is established between the calling telephone number and the called telephone and ends when the connection is terminated at any point.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service (continued)

3. Discount Periods

The following percentages will apply to local calls made during the discount periods:

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the billing period.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

4. Optional Detail Billing

	<u>Rate Segment I</u>	<u>Rate Segment II</u>
- Monthly Preparation Charge.....	\$1.00.....	\$.90
- Printed Listing (per message charge).....	.01.....	.009

- Applicable Service and Equipment Charges apply for both initiating and terminating this optional service offering
- These charges apply in addition to applicable usage charges specified in 1., preceding.

(N)
|
|
|

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

D. Service and Equipment Charge (1)

(T)

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line	\$36.50	\$52.25
2. Charge to change telephone number per access line	11.25	7.75
3. Charge to initiate or terminate detailed billing, per access line	4.00	5.00
4. Charge to change to or from flat, message, or measured service, per access line	10.50	10.25
5. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
6. Charge to change class of service, per access line - Residence to Business - Business to Residence	11.25	12.25
7. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
8. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50

(1) Effective August 8, 2008, Non-Recurring rates are added in Section 4.5.27 on Sheet 63.33.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

E. Reserved for Future Use.

(D)

(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

- (1) E. Reserved for Future Use.

(D)

(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.1 Exchange Access Lines (continued)****4.1.1 Main Service (continued)****F. Extended Area Plus (1) (T)****1. Description**

Extended Area Plus is an optional one way, outward service where, for a monthly recurring flat rate customers can place calls within their LATA to other customers in exchanges within the Extended Area Plus calling scope, as defined in subsection 4.1.1.F.3 of this tariff.

Qualified usage under this plan is intraLATA customer-dialed, sent-paid, non-coin calls originating at a subscriber's access line and terminating at an access line in an exchange within the Extended Area Plus calling scope as defined in sub-section 4.1.1.F.3 of this tariff.

Calls included in this plan are dialed using a seven-digit or ten-digit local dialing pattern.

2. Availability

This service is furnished subject to the availability of the required telecommunications facilities. Implementation of Extended Area Plus will be phased in over a period of time; therefore the service may not be available in all exchanges during the implementation period.

Subject to the restriction above, service is available to Missouri local exchange customers of the Company as listed in Section 3.1 of this Tariff. Service will not be offered to The Company's local exchange customers served by a switch located in another state. Service is available to single party, flat rate residence and business customers. Service is available to multiline customers. Service is not available to Local Measured Service subscribers, Message Rate Service subscribers or multiparty (party line) customers. Service is available to customers subscribing to Metropolitan Calling Area (MCA) Service.

Extended Area Plus is not offered in conjunction with Customer-Owned Pay Telephone Service, Cellular Service or Foreign Exchange Service

(1) Effective August 8, 2008, this is not available for new service.

(T)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

F. Extended Area Plus (continued)

3. Calling Scope

The Extended Area Plus Calling Scope includes all customers in all exchanges within the same LATA as the subscribing telephone line. In addition, the Extended Area Plus calling scope for the Kansas City LATA includes the Kansas portion of the Kansas City Metropolitan exchange.

4. Use Restrictions

Extended Area Plus is not offered in conjunction with services designed to forward calls in mass including but not limited to Simultaneous Call Forwarding, Remote Call Forwarding or similar services that might be offered under other names or by other companies.

Extended Area Plus is sold in conjunction with and solely for use on local exchange access lines and trunks. Extended Area Plus may only be used for the communications of a single end user. It may not be used to aggregate the communications of multiple end users for resale (including but not limited to, arrangements using services such as Simultaneous Call Forwarding or Remote Call Forwarding to aggregate calling capability for resale or to provision communications services for others).

This tariff shall only be effective as long as the use restrictions and the rules and regulations in this tariff remain in effect for all users (including any exchange telecommunications company or other company reselling this service, and their customers.) In the event any of these use restrictions or rules and regulations are held not to apply to all such users, upon notification by the Company to the Commission, this tariff shall not be available except to existing subscribers of the service at existing service levels at existing locations. The Company shall also have the right to withdraw this service offering in its entirety.

5. Multiline Accounts

With the following exceptions, Extended Area Plus subscribers are not required to purchase Extended Area Plus on all access lines of a multiline account. Exceptions are as follows:

- a. In cases where a single working telephone number is used for multiple access lines, if Extended Area Plus is purchased for one line in the arrangement, it must be purchased for all of the lines.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

F. Extended Area Plus (continued)

1. Multiline Accounts (continued)

- b. Within a multiline hunting arrangement, if one access line is subscribed to Extended Area Plus, all lines must be subscribed to Extended Area Plus.

2. Minimum Service Period

The minimum service period for subscription to Extended Area Plus is one month.

3. Rate Application and Rates

a. Monthly Recurring Rates

Extended Area Plus rates and charges apply in addition to all other charges paid by the customer for other services of the Company. The Extended Area Plus monthly recurring rates apply on a per-line or per-trunk basis, except for Centrex type services which are billed on a PBX trunk equivalent basis. Extended Area Plus monthly recurring rates are billed one month in advance. In addition to the basic monthly rate for Extended Area Plus a discounted rate is applicable when Extended Area Plus is purchased in conjunction with optional MCA service.

b. Rates

Monthly Recurring Rates, per line or per trunk

	Extended Area Plus <u>Basic Rate</u>	Extended Area Plus with <u>Optional MCA</u>
Residence	\$30.00	\$20.00
Business	60.00	40.00

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.2 Information Terminal Service(3)(4)

A. The following charges apply for Information Terminal Service:

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Information Terminal Service, Each termination	See Section 4.1.1.A preceding (1)	(2)

B. The minimum contract period for service is one month.

- (1) When associated with Centrex, the appropriate on-premises or off-premises station line rate also applies.
- (2) A \$52.25 Service and Equipment Charge applies for each termination provided, in addition to any applicable service connection charges.
- (3) Information Terminal Service does not apply to residence exchange service.
- (4) Effective December 9, 2004, this service is no longer available to new subscribers. (N)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

(M)

(M) Operator Services, Line Verification and Busy Line Interrupt moved to 4th Revised Sheet No. 66.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.5 Hunting Line Services

A. Rates and Charges

	<u>Monthly Rate Rate Segment I</u>	<u>Monthly Rate Rate Segment II</u>	<u>Non recurring Charge</u>	
1. Rotary	N/A	N/A	N/A	
2. Circle	\$.85	\$.77	\$10.00	(I)
3. Preferential(1)	2.80	2.52	10.00	(I)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1)

(N)

Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in</u> <u>Extended Area</u> <u>Service Calling Scope</u>
Adrian	\$.65	\$1.65	Archie
Advance	.40	1.05	Bell City
Agency	3.29	8.24	St. Joseph
Altenburg-Frohna	1.10	2.80	Pocahontas-New Wells
Antonia-Local Only	2.20	5.55	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4	2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only	1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5	1.25	3.15	Adrian
Armstrong	3.65	9.15	Fayette, Glasgow
Bell City	1.20	3.05	Advance, Oran
Benton	1.95	4.90	Chaffee, Oran, and Scott City
Billings-Local Only	1.00	2.55	Clever and Republic
Billings-Metropolitan Calling Area-2	1.00	2.55	Clever-Local Only
Bismarck	.70	1.80	Flat River, Leadwood
Bloomfield	1.55	3.90	Dexter, Essex
Bloomsdale	.90	2.30	Ste. Genevieve

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (continued) (1)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
Bonne Terre	.80	2.05	Flat River, Leadwood
Boonville	.15	.40	New Franklin
Camdenton	1.05	2.65	Gravois Mills, Lake Ozark- Osage Beach
Cape Girardeau	.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell	1.95	4.90	Hornersville, Senath
Carl Junction	2.00	5.05	Joplin, Webb City
Caruthersville	1.40	3.55	Deering, Hayti
Cedar Hill-Local Only	1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5	1.00	2.55	Hillsboro-Local Only, Ware- Local Only
Chaffee	1.45	3.65	Benton, Delta, Oran, Scott City
Charleston	.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only	.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area-3	.90	2.30	Harvester-Local Only and Pond- Local Only
Clarksville	2.15	5.40	Louisiana, Paynesville
Clever-Local Only	3.35	8.40	Billings, Nixa and Republic
Clever-Metropolitan Calling Area-2	3.35	8.40	Billings-Local Only
Deering	3.65	9.15	Caruthersville, Hayti and Kennett

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4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area Service Calling Scope
DeKalb	3.06	7.70	Rushville, St. Joseph
Delta	2.20	5.55	Chaffee, Oran
DeSoto-Local Only	.70	1.80	Festus-Crystal City, Hillsboro and Ware
DeSoto-Metropolitan Calling Area-5	.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware- Local Only
Dexter	.55	1.40	Bloomfield, Essex
East Prairie	.45	1.15	Charleston
Eldon	.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
Elsberry	.20	.55	Paynesville
Essex	2.15	5.40	Dexter, Bloomfield
Eureka-Local Only	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka-Metropolitan Calling Area-4	1.85	4.65	Pacific-Local Only
Farmington	.35	.90	Flat River
Fayette	.75	1.90	Armstrong, Glasgow and New Franklin
Fenton-Local Only	.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton-Metropolitan Calling Area-3	.50	1.26	High Ridge-Local Only
Festus-Crystal City- Local Only	.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
Festus-Crystal City- Metropolitan Calling Area-5	.50	1.30	DeSoto-Local Only, Hillsboro- Local Only
Fisk	2.50	6.30	Poplar Bluff
Flat River	1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon	1.70	4.30	Malden, Risco
Glasgow	.75	1.90	Armstrong, Fayette
Grain Valley-Local Only	N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill	1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only	1.10	2.80	Pacific, Union
Gray Summit- Metropolitan Calling Area-5	1.10	2.80	Pacific-Local Only, Union
Greenwood-Local Only	.10	.30	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only	.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti	1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely- Local Only	.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely- Metropolitan Calling Area-4	.85	2.15	Festus-Crystal City-Local Only

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4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Higbee	2.50	6.30	Moberly
High Ridge-Local Only	1.0	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area-4	1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only	1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro- Metropolitan Calling Area-5	1.45	3.65	Cedar Hill-Local Only, DeSoto- Local Only, Festus-Crystal City- Local Only, Ware-Local Only
Holcomb	2.70	6.80	Kennett
Hornersville	1.70	4.30	Cardwell and Senath
Imperial-Local Only	1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3	1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson	1.25	3.15	Cape Girardeau, Oak Ridge, Pocahontas-new Wells, McClure, Illinois
Joplin	.15	.40	Carl Junction, Webb City
Kennett	.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage Beach	1.85	4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia
Leadwood	.60	1.55	Bismarck, Bonne Terre, Flat River

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(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
Lilbourn	1.75	4.40	Marston, New Madrid
Louisiana	.25	.65	Clarksville
Malden	.50	1.30	Gideon, Risco
Manchester-Local Only	.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area-3	.54	1.40	Eureka-Local Only and Pond- Local Only
Marston	3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville-Local Only	1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville-Metropolitan Calling Area-3	1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly	.20	.55	Higbee
Monett	.40	1.05	Pierce City
Montgomery City	.45	1.15	Bellflower
Morehouse	3.25	8.15	Sikeston
Nevada	.25	.65	Milo
New Franklin	1.25	3.15	Boonville, Fayette
New Madrid	1.05	2.65	Lilbourn, Marston
Nixa Zone	2.25	5.67	Clever

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4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Oak Ridge	3.65	9.15	Jackson, Pocahontas-New Wells
Old Appleton	3.40	8.55	Perryville
Oran	1.60	4.05	Bell City, Benton, Chaffee, Delta
Pacific-Local Only	1.80	4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	1.80	4.55	Gray Summit-Local Only
Paynesville	3.65	9.15	Clarksville, Elsberry
Perryville	.25	.65	Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City	1.45	3.65	Monett
Pocahontas-New Wells	3.65	9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only	3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	3.35	8.40	Pacific-Local Only
Poplar Bluff	.30	.80	Fisk, Qulin
Portageville	.60	1.55	Marston
Qulin	2.25	5.65	Poplar Bluff
Republic Zone	1.26	3.20	Billings, Clever
Risco	3.65	9.15	Gideon, Malden
Rushville	2.97	7.47	DeKalb, St. Joseph
St. Charles-Local Only	.27	.72	Harvester

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(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
St. Charles- Metropolitan Calling Area-3	.27	.72	Harvester-Local Only
Ste. Genevieve	.45	1.15	Bloomdsdale, St. Marys, Kaskaskia, Illinois
St. Joseph	.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys	3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
San Antonio	3.29	8.24	St. Joseph
Scott City	.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath	3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston	.20	.55	Morehouse
Smithville-Local Only	.80	2.05	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton	.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia	2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union	.40	1.05	Gray Summit
Valley Park- Local Only	.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area-3	.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles	.30	.80	Gravois Mills

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4. SERVICES (continued)

4.2. Extended Area Service (1) (continued) (N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in
			<u>Extended Area</u> <u>Service Calling Scope</u>
Wardell	1.70	4.30	Hayti
Ware-Local Only	3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5	3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City	.70	1.80	Carl Junction, Joplin
Wyatt	2.10	5.30	Charleston

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

4. SERVICES (continued)

4.3 Metropolitan Exchange Service

4.3.1 General

In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the Customer to local service within the primary service area specified for that zone.

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange:

Kansas City Metropolitan Exchange

Kansas City Metropolitan Exchange

Missouri		Kansas
Principal		Principal
Metropolitan Calling Area-1		Metropolitan Calling Area-1
<u>(MCA-1) Zones</u>		<u>(MCA-1) Zones</u>
Gladstone		Bethel
Independence		Melrose
Parkville		
Raytown		
South Kansas City		
Metropolitan Calling Area-2		Metropolitan Calling Area-2
<u>(MCA-2) Zones</u>		<u>(MCA-2) Zones</u>
Belton		Bonner Springs
Blue Springs		Olathe
	(D)	Stanley
Lee's Summit		
Liberty		
	(D)	
	(D)	

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Kansas City Zone and MCA-1 ZONES Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
(D)	(D)

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Belton	All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Greenwood, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
Lee's Summit	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview and Lake Lotawana (United Tel. Co.); and Greenwood; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor Kansas optional service Customers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued)	
Liberty	(D) All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg, GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
Blue Springs	All subscribers in the Kansas City Metropolitan Exchange, United Telephone Company of Missouri's exchanges of Ferrelview and Lake Lotawana, Grain Valley; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

- Ferguson
- Ladue
- Mehlville
- Overland
- Sappington
- Riverview
- Webster Groves

Metropolitan Calling Area (MCA-2) Zones

- Creve Coeur (D)
- Kirkwood (D)
- Oakville (D)

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal St. Louis Zone	All subscribers in the St. Louis Metropolitan Exchange, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis and Granite City, Illinois (Illinois Bell Telephone Company exchanges) who subscribe to Extended Local Area Service.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones Ferguson Ladue Overland Riverview Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones (continued) Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm
(D)	(D)

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Oakville	All subscribers in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Creve Coeur	All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.4 The following are the zones included in the Springfield Metropolitan Exchange:

Springfield Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

Fair Grove
 Nixa
 Republic
 Rogersville
 Strafford
 Willard

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Springfield Zone	All subscribers in the Springfield Metropolitan Exchange, plus Metropolitan Calling Area-2 (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE Midwest, Incorporated's (GTE's) exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown
MCA-1 Zones Fair Grove Nixa Republic Rogersville Strafford Willard	All subscribers in the Springfield Metropolitan Exchange, plus MCA-2 subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville and Walnut Grove; GTE's exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.4 Optional Metropolitan Calling Area (MCA) Service (1) (N)****4.4.1 Service Description**

- A. Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- B. The St. Louis, Kansas City and Springfield Metropolitan Exchanges are included in the respective MCAs. The basic local calling scope for each of these exchanges is the MCA-wide calling scope as described in Sections 4.3.2, 4.3.3 and 4.3.4 of this Tariff.
- C. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in Section 4.4.3 following.
- D. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4 or MCA-5. In the Springfield MCA, exchanges where Optional MCA Service is available are classified as MCA-2.

4.4.2 Availability of Service**A. St. Louis MCA**

- 1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- 2. The Southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- 3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

4.4.2 Availability of Service (continued)

B. Kansas City MCA

1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA Service is available are: Farley, Smithville, Grain Valley and Greenwood.
2. The Southwestern Bell Telephone Company MCA-4 exchange where Optional MCA service is available is Excelsior Springs.
3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are Richmond and Archie.

C. Springfield MCA

The Southwestern Bell Telephone Company MCA-2 exchanges where Optional MCA service is available are: Walnut Grove, Ash Grove, Billings, Clever and Marionville.

4.4.3 Calling Scope

A. Service Areas

1. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- c. MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculanum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.4 Optional Metropolitan Calling Area (MCA) Service (1) (continued) (N)****4.4.3 Calling Scope (continued)****A. Service Areas (continued)****1. St. Louis MCA (continued)**

- d. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

2. Kansas City MCA

The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's Kansas City Metropolitan Exchange, including the Principal Zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrelview, Kearney, Missouri City, Buckner and Lake Lotawana.
- c. MCA-4 includes the following: Southwestern Bell's exchange of Excelsior Springs; United Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE's exchanges of Trimble, Peculiar and Cleveland.
- d. MCA-5 includes the following: Southwestern Bell's exchanges of Richmond and Archie; United Telephone Company's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg;; GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO-KAN Dial Inc.'s exchange of Freeman.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

4.4.3 Calling Scope (continued)

A. Service Areas (continued)

3. Springfield MCA

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- a. Southwestern Bell's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.
- b. MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, Clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

B. Optional MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

2. St. Louis and Kansas City MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

3. St. Louis and Kansas City MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

4. Springfield MCA-2 Calling Scope

The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange, and MCA subscribers in MCA-2 exchanges.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

4.4.3 Calling Scope (continued)

C. Extended Area Service (EAS) Considerations

In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

4.4.4 Rates and Charges

A. Monthly Rates, per line:

	<u>Residence</u>	<u>Business</u>
1. Springfield MCA-2		
a. Flat Rate Option	\$11.45	\$21.75
b. Measured 1-Party Option	6.30	11.95
2. St. Louis MCA-3		
a. Flat Rate Option	11.12	22.32
b. Measured 1-Party Option	6.12	12.29
3. Kansas City MCA-3		
a. Flat Rate Option	12.35	24.80
b. Measured 1-Party Option	6.80	13.65
4. St. Louis/Kansas City MCA-4		
a. Flat Rate Option	21.55	46.75
b. Measured 1-Party Option	11.85	25.70
5. St. Louis/Kansas City MCA-5		
a. Flat Rate Option	32.50	70.70
b. Measured 1-Party Option	17.90	38.90

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108

4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service – Local (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 – 14	\$.04	\$.01
15 – 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service – Local (1) (N)

A. Rates and Charges

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2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 – 14	\$.04	\$.01
15 – 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$2.70 (I)	\$2.70 (I)	\$7.75
Calling Number Delivery (11)	7.99	7.99	7.75
Calling Name Delivery (11)	7.99	7.99	7.75
Call Return	5.85	5.85	7.75
Call Waiting (2)	8.00	8.00	7.75
Call Blocker	4.30 (I)	4.30 (I)	7.75
Call Forwarding	4.30 (I)	4.30 (I)	7.75
Remote Access To Call Fwd	.90	1.00 (I)	7.75
Three-Way Calling	4.30 (I)	4.30 (I)	7.75
Auto Redial	4.30 (I)	4.30 (I)	7.75
Priority Call	3.10 (I)	3.10 (I)	7.75
Speed Calling 8	4.30 (I)	4.30 (I)	7.75
Selective Call Forwarding	3.10 (I)	3.10 (I)	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$6.87 (I)	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding –Don’t Answer	.75	7.75
Call Fwd.-Busy/Don’t Answer	1.00 (I)	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 st Dependent DN	3.60	
2 nd Dependent DN	5.40 (I)	
Simultaneous Call Fwd.	4.35 (I)	14.50 (6)(7)
	Per Successful Activation	
Call Trace (8)	\$5.00	

See Sheet No. 52 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued)

B. Per Line (continued)

	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$ 1.43 (I)	\$7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75
Calling Features		
Call Waiting ID(13)(16)	1.43 (I)	7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75
Calling Features – Basic Residence Package		
Call Waiting ID(13)(16)	1.43 (I)	7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75

C. Per Line

	<u>Per Use</u>	
Auto Redial (8)	\$.58 (I)	(T)
Call Return (8)	.94 (I)	(T)
Three-Way Calling (8)	1.23 (I)	(C)
		(C)

See Sheet No. 52 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge</u> (1)
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$2.10 (I)	\$2.10 (I)	\$15.65 (I)
Calling Number Delivery(11)	9.50	9.50	15.65 (I)
Calling Name Delivery(11)	9.50	9.50	15.65 (I)
Call Forwarding	8.50 (I)	8.50 (I)	15.65 (I)
Remote Access to Call Fwd.	3.11	3.11	15.65 (I)
Call Waiting (2)	8.00	8.00	15.65 (I)
Three-Way Calling	7.00 (I)	7.00 (I)	15.65 (I)
Call Return	6.00 (I)	6.00 (I)	15.65 (I)
Auto Redial	5.56	5.56	15.65 (I)
Priority Call	4.14	4.14	15.65 (I)
Speed Calling 30	5.25 (I)	5.25 (I)	15.65 (I)
Selective Call Forwarding	5.75 (I)	5.75 (I)	15.65 (I)
Call Blocker	5.30	5.30	15.65 (I)
Speed Calling 8 (3)	5.25 (I)	5.25 (I)	15.65 (I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge</u> (1)
Call Forwarding-Busy Line	\$3.24	\$15.65 (I)
Call Forwarding -Don't Answer	3.24	15.65 (I)
Call Fwd.-Busy/Don't Answer	4.32 (I)	15.65 (I)
Intercom Calling (9)	2.25	14.50
Multi-Distinctive Ringing(4)		
One Dependent DN	6.80	15.65 (5) (I)
Two Dependent DNs		15.65 (5) (I)
1 st Dependent DN	6.80	
2 nd Dependent DN	8.96 (I)	
Call Transfer Disconnect(12)	15.00 (I)	15.65
Simultaneous Call Fwd.	4.69	14.50 (6)(7)

See Sheet No. 52 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	<u>Per Successful Activation</u>		
Call Trace (8)	\$6.94		
		<u>Monthly Rates</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)		\$5.40	\$15.65
Call Waiting ID Options(14)(16)		6.53	15.65

(I)

C. Per Line

	<u>Per Use</u>
Auto Redial (8)	\$.58
Call Return (8)	.94
Three-Way Calling (8)	1.23

See Sheet No. 52 for footnotes.

Birch Telecom of Missouri, Inc.

-
4. SERVICES (continued) (D)
- 4.5 General Exchange Services (continued) (D)
- Footnotes—Business and Residence Rates & Charges—Calling Features (T)
- (1) The maximum Service and Equipment Charge per line is \$7.75 and \$14.50 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
 - (2) This rate is inclusive of the Cancel Call Waiting option where available.
 - (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing Customers at existing locations.
 - (4) If Multi-Distinctive Ringing is ordered at the same time as another Calling Features, the higher Service and Equipment Charge is applied. (T)
 - (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
 - (6) Applies in addition to the Service and Equipment Charge for other Calling Features. (T)
 - (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
 - (8) Upon request, this service can be removed from a Customer's telephone line.
 - (9) Obsolete to existing Customers at existing locations. (I)
 - (10) When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i. e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraphs 4.3.2 (Residence) or 4.3.3 (Business)). (I)
 - (11) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

4. SERVICES (continued)

4.5 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(12) Offered service to the availability of facilities.

(13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.

(14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

(15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is order in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.

(16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

(17) Effective December 9, 2004, these services are no longer available for new subscribers. (N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (1) (3)

The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

(1) Effective December 9, 2004, this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued) (2) (N)

C. Business Saver "C"

(1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling
 Call Transfer Disconnect

D. Business Saver "D"

(1) Any Regular Extra Listing, plus
(2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling
 Call Transfer Disconnect

E. Business Saver "E"

Call Waiting
 Caller ID Name and Number
 Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

(1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (1)(continued) (1)

E. Rates and Charges

(1) The following discount is applicable as a credit to the Customer’s monthly bill.

	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
Business Saver “A”	(\$5.00)	(\$4.50)	---
Business Saver “B”	(\$5.00)	(\$4.50)	---
Business Saver “C”	(\$4.00)	(\$3.60)	---
Business Saver “D”	(\$2.00)	(\$1.80)	---
Business Saver “E”	(\$3.00)	(\$2.70)	---

- (2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.
- (3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.
- (4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver “B” package, two additional services are required to qualify for Business Saver “B” package discount.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.5 Caller ID Packages (2) (N)

A. Caller ID Credit Package

The following discount is applicable to residence and business Customers that subscribe to both Calling Name Delivery and Calling Number Delivery services. It will appear as a credit to the Customer's monthly bill.

	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and <u>Equipment Charge</u>
Residence	(\$5.50)	(\$ 4.95)	---
Business	(\$7.50)	(\$ 6.75)	---

B. Caller ID Value Package

The Caller ID Value Package discount is applicable to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery or Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

	(D)	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and <u>Equipment Charge</u>
- Caller ID Value Package(1)		(\$3.15)	(\$ 2.84)	---

(1) If Calling Number Delivery, Calling Name Delivery, Call Return and Call Blocker are purchased together, the Caller ID Value Package Plus Credit shown applies. Customers who receive the Caller ID Value Package Plus Credit are not eligible to receive the Caller ID Credit.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.5 Caller ID Packages (1) (continued) (N)

C. Caller ID Value Package Plus

The Caller ID Value Package Plus discount is available to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

	(D)	Monthly Discount <u>Rate Segment I</u>	Monthly Discount <u>Rate Segment II</u>	<u>Service and Equipment Charge</u>
- Caller ID Value Package Plus Credit(1)		(\$8.65)	(\$7.79)	---

(1) If Calling Number Delivery, Calling Name Delivery, Call Return, and Call Blocker are purchased together, the Caller ID Value Package Plus credit shown applies. Customers receiving the Caller ID Value Package Plus Credit do not receive the Caller ID credit or the Caller ID Value Package credit.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.5 General Exchange Services (continued)****4.5.6 The Calling Features Package (4) (N)**

The Calling Features Package discounts are applicable as appropriate when Customers subscribe to the following services:

A. Residence

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery)(1)
4. Caller ID Service (Calling Number Delivery)
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting
8. Priority Call
9. Selective Call Forwarding
10. Speed Calling 8
11. Three-Way Calling

B. Business

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery (1)
4. Caller ID Service (Calling Number Delivery
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting (2)
8. Priority Call
9. Remote Access to Call Forwarding (3)
10. Selective Call Forwarding
11. Three-Way Calling

- (1) Caller ID Service (Calling Name Delivery) will be provided where central office technology permits and compatible Customer CPE is available.
- (2) Call Waiting may be omitted from the Calling Features Package at the Customer's request.
- (3) Remote Access to Call Forwarding is only available where central office technology permits.
- (4) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.6 The Calling Features Package (1) (continued) (N)

C. Rates and Charges

The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount Rate <u>Segment I</u>	Monthly Discount Rate <u>Segment II</u>	Service and Equipment <u>Charge</u>
Residence – Full Calling Feature Package	(\$20.25)	(\$ 18.23)	---
- Without Caller ID-			---
Calling Name Delivery	(\$13.75)	(\$ 12.38)	---
- Without Call Waiting	(\$12.25)	(\$ 11.03)	---
Business – Full Calling Feature Package	(\$29.80)	(\$ 26.83)	---
- Without Caller ID -			---
Calling Name	(\$21.30)	(\$ 19.18)	---
- Without Call Waiting	(\$21.80)	(\$19.63)	---
- Without Remote Access to Call Forwarding	(\$27.05)	(\$24.35)	---
- Without Caller ID-			---
Calling Name/Call Waiting	(\$13.30)	(\$11.98)	---
- Without Caller ID-			---
Calling Name/Remote Access to Call Forwarding	(\$18.55)	(\$16.70)	---
- Without Call Waiting/ Remote Access to Call Forwarding	(\$19.05)	(\$17.15)	---
- Without Caller ID-			---
Calling Name/Call Waiting/ Remote Access to Call Forwarding	(\$10.55)	(\$9.50)	---

The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.7 Calling Features – Basic Residence Package (1) (N)

- A. The Basic Residence Package discount is applicable as appropriate when residence Customers subscribe to each of the following services:

Caller ID Service (Calling Name Delivery and Calling Number Delivery)

Call Return (monthly rate basis only)

Call Waiting

Call Blocker

Plus, a choice of one of the following services: Three-Way Calling; Call Forwarding; Auto Redial; Speed Calling 8.

- B. Rates and Charges

The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and <u>Equipment Charge</u>
Calling Features – Basic Residence Package	(\$12.75)	(\$11.48)	---

A Service and Equipment charge is not applicable with the Basic Residence Calling Features Package.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

2. Monthly Rate - One Flat Rate 1-Party Line (1)

<u>Rate Groups</u>	<u>Lines</u> <u>1-5, ea.</u>	<u>Lines</u> <u>6+ ea. (14)</u>	<u>Lines</u> <u>1-2, ea. (13)</u>
Group A	\$55.00		\$56.00
Group B	30.00	\$28.00	31.00
Kansas City– Group D - Principal	32.75	30.75	32.75
Kansas City– Group D - MCA 2	34.50	32.50	34.50
Springfield – Group C – Principal	30.00		31.00
Springfield – Group C – MCA 1	30.00		31.00
St. Louis - Group A – MCA 4	50.00		51.00
St. Louis - Group A – MCA 4- Metro	62.50		62.50
St. Louis - Group A – MCA 5	50.00		51.00
St. Louis - Group A – MCA 5 - Metro	78.50		78.50
St. Louis - Group B – MCA 4	29.00		30.00
St. Louis - Group B – MCA 4- Metro	62.50		62.50
St. Louis - Group B – MCA 5	29.00		30.00
St. Louis - Group B – MCA 5 - Metro	84.00		84.00
St. Louis – Group D -Principal	32.75	30.75	32.75
St. Louis – Group D - MCA 1	33.75	31.75	33.75
St. Louis – Group D - MCA 2	34.50	32.50	34.50
St. Louis – Group B – MCA 3	26.00	25.00	27.00
St. Louis – Group B – MCA 3 Metro	42.75	40.75	43.00

(I)

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

3. 12-Month Term Commitment – Line Rates (1)

<u>Rate Groups</u>	<u>Lines 1-5, ea.</u>	<u>Lines 6+, ea. (14)</u>
Group A	\$55.00	
Group B	30.00	
Kansas City– Group D - MCA 1	30.00	\$28.00
Kansas City– Group D - MCA 2	29.00	27.00
Kansas City– Group D Principal	27.00	25.00
Springfield – Group C – Principal	30.00	
Springfield – Group C- MCA 1	30.00	
St. Louis - Group B – MCA 3	26.00	25.00
St. Louis – Group B – MCA 3 Metro	42.00	40.00
St. Louis – Group D - MCA 1	30.00	28.00
St. Louis – Group D - MCA 2	29.00	27.00
St. Louis – Group D Principal	27.00	25.00
St. Louis - Group A – MCA 4	50.00	
St. Louis - Group A – MCA 4 -Metro	60.00	
St. Louis - Group A – MCA 5	50.00	
St. Louis - Group A – MCA 5 - Metro	74.00	
St. Louis - Group B – MCA 4	29.00	
St. Louis - Group B – MCA 4 -Metro	60.00	
St. Louis - Group B – MCA 5	29.00	
St. Louis - Group B – MCA 5 - Metro	74.00	

(I)

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

4. 24-Month Term Commitment – Line Rates (1)

<u>Rate Groups</u>	<u>Line 1-5, ea.</u>	<u>Line 6+, ea. (14)</u>	
Group A	\$52.00		
Group B	29.00		
Kansas City– Group D - MCA 1	26.00	\$25.00	(I)
Kansas City– Group D - MCA 2	27.00	25.00	
Kansas City– Group D - Principal	25.00	25.00	(I)
Springfield – Group C – Principal	29.00		
Springfield – Group C - MCA 1	29.00		
St. Louis - B – MCA 3	25.00	25.00	(I)
St. Louis - B – MCA 3 Metro	40.00	38.00	
St. Louis - Group A – MCA 4	48.00		
St. Louis - Group A – MCA 4 -Metro	58.00		
St. Louis - Group A – MCA 5	48.00		
St. Louis - Group A – MCA 5 - Metro	72.00		
St. Louis - Group B – MCA 4	27.00		
St. Louis - Group B – MCA 4 -Metro	58.00		
St. Louis - Group B – MCA 5	27.00		
St. Louis - Group B – MCA 5 - Metro	72.00		
St. Louis – Group D - MCA 1	26.00	25.00	(I)
St. Louis – Group D - MCA 2	27.00	25.00	
St. Louis – Group D Principal	25.00	25.00	(I)

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

5. Monthly Rates - One Flat Rate Trunk (1) (C)

<u>Rate Groups</u>	<u>Trunks</u> <u>1-5, ea.</u>	<u>Trunks</u> <u>6+, ea. (14)</u>	
Group A	\$55.00		
Group B	40.00		
Kansas City– Group D - MCA 1	39.00	37.00	
Kansas City– Group D - MCA 2	41.00	39.00	
Kansas City– Group D - Principal	38.00	36.00	
Springfield – Group C - MCA 1	40.75		
Springfield – Group C – Principal	40.75		
St. Louis – Group D - MCA 1	39.00	37.00	
St. Louis – Group D - MCA 2	41.00	39.00	
St. Louis – Group D - Principal	38.00	36.00	
St. Louis – Group B – MCA 3 Metro	50.00	48.00	(T)
St. Louis – Group B – MCA 3	34.00	32.00	(T)
St. Louis - Group A – MCA 4	55.00		
St. Louis - Group A – MCA 4 -Metro	n/a		
St. Louis - Group A – MCA 5	55.00		
St. Louis - Group A – MCA 5 - Metro	n/a		
St. Louis - Group B – MCA 4	36.25		
St. Louis - Group B – MCA 4 -Metro	n/a		
St. Louis - Group B – MCA 5	36.25		
St. Louis - Group B – MCA 5 - Metro	n/a		

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

6. 12-Month Term Commitment – Trunk Rates (1) (C)

<u>Rate Group</u>	<u>Trunks</u> <u>1-5, ea.</u>	<u>Trunks</u> <u>6+, ea.</u>	
Group A	\$55.00		
Group B	40.00		
Kansas City– Group D - MCA 1	39.00	\$37.00	
Kansas City– Group D - MCA 2	41.00	39.00	
Kansas City– Group D - Principal	38.00	36.00	
Springfield – Group C – Principal	40.00		
Springfield – Group C- MCA 1	40.00		
St. Louis - Group B – MCA 3	32.00	30.00	(T)
St. Louis – Group B – MCA 3 Metro	50.00	48.00	(T)
St. Louis – Group D - MCA 1	39.00	37.00	
St. Louis – Group D - MCA 2	41.00	39.00	
St. Louis – Group D - Principal	38.00	36.00	
St. Louis - Group A – MCA 4	n/a		
St. Louis - Group A – MCA 4 –Metro	n/a		
St. Louis - Group A – MCA 5	n/a		
St. Louis - Group A – MCA 5 – Metro	n/a		
St. Louis - Group B – MCA 4	n/a		
St. Louis - Group B – MCA 4 –Metro	n/a		
St. Louis - Group B – MCA 5	n/a		
St. Louis - Group B – MCA 5 – Metro	n/a		

See Sheet No. 62.06 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

7. 24-Month Term Commitment – Trunk Rates (1) (C)

<u>Rate Groups</u>	<u>Trunks</u> <u>1-5, ea.</u>	<u>Trunks</u> <u>6+, ea.(14)</u>	
Group A	\$52.00		
Group B	38.00		
Kansas City– Group D - MCA 1	37.00	\$35.00	
Kansas City– Group D - MCA 2	39.00	37.00	
Kansas City– Group D - Principal	36.00	34.00	
Springfield – Group C – Principal	38.00		
Springfield – Group C- MCA 1	38.00		
St. Louis - Group B – MCA 3	30.00	28.00	(T)
St. Louis – Group B – MCA 3 Metro	48.00	46.00	(T)
St. Louis – Group D - MCA 1	37.00	35.00	
St. Louis – Group D - MCA 2	39.00	37.00	
St. Louis – Group D - Principal	36.00	34.00	
St. Louis - Group A – MCA 4	n/a		
St. Louis - Group A – MCA 4 -Metro	n/a		
St. Louis - Group A – MCA 5	n/a		
St. Louis - Group A – MCA 5 - Metro	n/a		
St. Louis - Group B – MCA 4	n/a		
St. Louis - Group B – MCA 4 -Metro	n/a		
St. Louis - Group B – MCA 5	n/a		
St. Louis - Group B – MCA 5 - Metro	n/a		

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

8. Monthly - One Direct Inward Dialing (DID) Trunk ea. (1) (12) (C)

<u>Rate Groups</u>	<u>Trunks</u>	
Group A	\$71.50	
Group B	79.50	
Kansas City – Group D - MCA 2	94.50	(T)
Kansas City – Group D - Principal	90.00	
Springfield – Group C – Principal	86.00	
Springfield – Group C-MCA 1	86.00	
St. Louis - Group B – MCA 3 with Metro	n/a	(T)
St. Louis - Group B – MCA 3	79.50	(T)
St. Louis – Group D - MCA 1	92.00	
St. Louis – Group D - MCA 2	94.50	
St. Louis – Group D Principal	90.00	
St. Louis - Group A – MCA 4	71.50	
St. Louis - Group A – MCA 4 – Metro	n/a	
St. Louis - Group A – MCA 5	71.50	
St. Louis - Group A – MCA 5 - Metro	n/a	
St. Louis - Group B – MCA 4	79.50	
St. Louis - Group B – MCA 4 – Metro	n/a	
St. Louis - Group B – MCA 5	79.50	
St. Louis - Group B – MCA 5 - Metro	n/a	

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

9. 12-Month Term Commitment – DID Rates (1) (C)

<u>Rate Groups</u>	<u>Trunks</u>	
Group A	\$62.50	
Group B	69.00	
Kansas City– Group D - MCA 1	79.50	
Kansas City– Group D - MCA 2	81.50	
Kansas City– Group D -Principal	78.00	
Springfield – Group C – Principal	74.50	
Springfield – Group C- MCA 1	74.50	
St. Louis - Group B – MCA 3	69.00	(T)
St. Louis – Group B – MCA 3 Metro	n/a	(T)
St. Louis – Group D - MCA 2	81.50	
St. Louis – Group D - MCA 1	79.50	
St. Louis – Group D -Principal	78.00	
St. Louis - Group A – MCA 4	62.50	
St. Louis - Group A – MCA 4 -Metro	n/a	
St. Louis - Group A – MCA 5	62.50	
St. Louis - Group A – MCA 5 - Metro	n/a	
St. Louis - Group B – MCA 4	69.00	
St. Louis - Group B – MCA 4 -Metro	n/a	
St. Louis - Group B – MCA 5	69.00	
St. Louis - Group B – MCA 5 - Metro	n/a	

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

10. 24-Month Term Commitment – DID Rates (1) (C)

<u>Rate Groups</u>	<u>Trunks</u>	
Group A	\$59.00	
Group B	64.00	
Kansas City– Group D - MCA 1	72.00	
Kansas City– Group D - MCA 2	72.00	
Kansas City– Group D - Principal	72.00	
Springfield – Group C – Principal	69.00	
Springfield – Group C- MCA 1	69.00	
St. Louis - Group B – MCA 3	64.00	(T)
St. Louis – Group B – MCA 3 Metro	n/a	(T)
St. Louis – Group D – MCA 1	72.00	
St. Louis – Group D – MCA 2	72.00	
St. Louis – Group D – Principal	72.00	
St. Louis - Group A – MCA 4	59.00	
St. Louis - Group A – MCA 4 –Metro	n/a	
St. Louis - Group A – MCA 5	59.00	
St. Louis - Group A – MCA 5 – Metro	n/a	
St. Louis - Group B – MCA 4	64.00	
St. Louis - Group B – MCA 4 –Metro	n/a	
St. Louis - Group B – MCA 5	64.00	
St. Louis - Group B – MCA 5 – Metro	n/a	

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.9 A. Birch Bells Business Package (7)

Birch Bells Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
One Flat Rate 1-Party Line equipped with			
<ul style="list-style-type: none"> • Series Completion Hunting (only on multiple line orders) (2) • Call Forwarding Variable • Call Forwarding Busy and/or Don't Answer • Caller ID – Name and Number • Three-Way Calling 			
Lines 3-5, ea.	\$37.95	\$50.00	(I)
Lines 6+, ea.	35.95	50.00	(I)
Lines 1-2, ea. (12)	38.95		(I)

Any of the following calling features may be added to the Birch Bells Business Package. The following rates apply only when these calling features are added to the Birch Bells Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN

(M) This section has been moved to Section 4.5.32 of this tariff.
 See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.9 B. Birch 3 Feature Value Package

Birch 3 Feature Value Package is available within Calling Area as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>	
Any three features from the Birch 3 Feature Value Package Feature List below.	11.95	10.00	(I)

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 3 Feature Value Package Feature List (9)

- Series Completion Hunting (8)
- Speed Calling 30
- Call Forwarding Variable
- Call Forwarding Busy and/or Don't Answer
- Caller ID – Name and Number
- Three-Way Calling
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting
- Call Waiting Options
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace

Per order, installation or change

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
One Flat Rate 1-Party Line equipped with			
• Series Completion Hunting (only on multiple line orders) (2)			
• Call Forwarding Variable			
• Call Forwarding Busy and/or Don't Answer			
• Caller ID – Name and Number			
• Three-Way Calling			
• Any four additional features from the Bells & Whistles Optional Feature List below			
	\$45.95	\$50.00	(1)
Lines 3-5, ea.	42.95	50.00	(1)
Lines 6+, ea. (13)	46.95		(1)
Lines 1-2, ea.			

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN
- Call Transfer Disconnect
- Conference Calling 6-Way

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>	
<ul style="list-style-type: none"> Any seven features from the Birch 7 Feature Value Package Feature List below 	17.95	10.00	(I)

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package
Feature List (9)

- Series Completion Hunting (8)
- Call Forwarding Variable
- Call Forwarding Busy and/or Don't Answer
- Caller ID – Name and Number
- Three-Way Calling
- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting
- Call Waiting Options
- Call Return
- Call Transfer Disconnect
- Conference Calling 6-Way
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Simultaneous Call Forwarding
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	Monthly Rate	Installation Charge(1)
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
Lines 3-5, ea.	\$38.00	\$50.00
Lines 6+, ea.	35.00	50.00
Lines 1-2, ea. (13)	39.00	

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Basic for Systems Optional Feature List

(M)

- Speed Calling 30
- Call Forwarding -Variable
- Call Forwarding – Busy Line
- Call Forwarding – Don’t Answer
- Call Forwarding – Busy/Don’t Answer
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Three-Way Calling
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID – Name and Number
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN

(M) This section has been moved to Section 4.5.32 of this tariff.
 See Sheet No. 62.06 for footnotes

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
One Flat Rate Trunk equipped with			
• Series Completion Hunting (only on multiple line orders) (2)			
• Call Forwarding Variable			
• Call Forwarding Busy and/or Don't Answer			
• Caller ID – Name and Number			
• Three-Way Calling			
• Any four additional features from the Bells & Whistles Optional Feature List below			
Lines 3-5, ea.			
Lines 6+, ea.			
Lines 1-2, ea. (13)	\$55.95	\$50.00	(I)
	52.95	50.00	(I)
	56.95		(I)

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN
- Call Transfer Disconnect
- Conference Calling 6-Way

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

Footnotes – Birch Business Packages 4.5.8 – 4.5.12

- (1) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available. (C)
- (2) Customer has the option to waive this feature. (C)
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply. (C)
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (6) Reserved For Future Use.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available.
- (10) See Section 4.5.8 for Rate Group B1 rates and charges.
- (11) This service is available to current subscribers of the service only and will not be offered to new subscribers after July 9, 1999.
- (12) See Section 4.9 for DID Number Blocks and Termination Options.
- (13) Effective March 1, 2004, existing 1-2 line Customers will be charged this rate.
- (14) Effective December 1, 2004, these rates will no longer be available to new subscribers.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.13 Birch Business Packages 4.5.8 - 4.5.12 non recurring charges, where applicable.

	<u>Business</u>	
Class of service change	\$60.00	(I)
Complex service charge	\$60.00	(I)
Custom work order	(1)	
Establish dual service – Basic Line	\$60.00	(I)
Establish dual service – Metro Line	\$55.00	
Establish dual service – Basic Trunk	\$35.00	
Establish dual service – Metro Trunk	\$70.00	
Expedited service charge	\$60.00	(I)
Feature add/change	\$15.65	
Hunting add/change	\$10.00	
Invoice change	\$60.00	(I)
Move, per line or trunk (3)	\$70.00	(I)
Installation of new line or trunk (2)(3)	\$70.00	(I)
Transfer of service	\$10.00	
Service change, all other, per line	\$10.00	
Telephone number change	\$25.00	
Telephone number search 1 st 20 free	\$15.00	
DID Trunk Service Charge	\$70.00	
1 st Block of 10 DID Numbers	\$130.00	
Additional Block of 10 DID Numbers	\$ 10.00	
1 st Block of 100 DID Numbers	\$130.00	
Additional Block of 100 DID Numbers	\$130.00	
Service Change Charge	\$ 25.00	
DID Trunk DTMF Service Charge	\$150.00	

(M) Installation charge footnote previously located on 6th Revised Sheet No. 62.06

(1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.

(2) Installation charge on account will be waived when existing service is converted from Customer's current local exchange carrier to Birch.

(3) The installation charge will apply for new Birch lines ordered that are not converted from an existing local exchange carrier. The charge will be added at the time of service.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service (6)

The Mighty Mouth Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

Mighty Mouth – Birch Voice T1 Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem pooling devices, remote access servers, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited.

	<u>Monthly Rate</u>		<u>Installation Charge (2)</u>
	D-Principal Zone, D-MCA-1, D-MCA-2,		
	<u>MCA-3</u>	<u>MCA-4</u>	
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels(7)	(T)		
• VoiceT1 Port Charge			
Month to Month	\$300.00	\$350.00	\$900.00
12-month Term (4)(5)	275.00	325.00	600.00
• Each VoiceT1 Channel, 1-8			0.00
Month to Month	10.00	12.00	
12-month Term (4)(5)	10.00	12.00	

ADDITIONAL CHANNELS

• Each VoiceT1 Channel, 9+			
Month to Month			
12-month Term (4)(5)	10.00	12.00	50.00(3)
	9.00	11.00	
Block of Numbers (T)			
• Increments of 10	5.00	5.00	10.00
• Increments of 50	20.00	20.00	20.00
• Increments of 100	30.00	30.00	30.00

See Sheet No. 62.06.3 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service (6) (continued)

Footnotes

- (1)
- (2) The Installation Charge applies for a move of the customer’s service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment.
- (3) Applies only on subsequent orders. It is not applicable to initial installations.
- (4) If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the “Signature Date”), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (5) In the event that the Voice T1 Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months’ monthly recurring charges.
- (6) This service is available to current subscribers of the service only and will not be offered to new subscribers after January 16, 2004.
- (7) All Mighty Mouth voice channels are provisioned for two-way traffic. The Customer is responsible for limiting channel functionality in its telephone system as to inbound, outbound or two-way calling for each channel.

(N)
(N)
(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (T)

Integrator Service is an integrated voice and Internet access data service provisioned over a T1 circuit. The Company will require Customer to maintain a minimum service line commitment in order to subscribe to the Integrator Service at the rates specified in this section. Such commitment will vary depending upon Customer's rate group and the data level commitment requested by Customer. (T)

1. Service Definitions (M)

For the purpose of Section 4.5.15 reference to Integrator will be variously "Service" or "Services". (N)

The regulations specific to the Integrator Service in Section 2.4.7 and Section 2.6.3, regarding SLA and Customer Responsibility, respectively, apply in addition to other regulations stated in other sections of this Tariff. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3

All Birch Long Distance term offers are available in conjunction with Integrator Service.

Metro service provides for unlimited two way calling to exchanges. Metro lines cannot hunt to non-metro lines. (N)

(M) Monthly Rates moved to Original Sheet No. 62.07.5.

(M) Installation charges moved to Original Sheet No. 62.07.6.

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6) (N)

1. Monthly Recurring Charge (Voice Service)

Customers with less than 10 lines or trunks are billed at the 12-month 24-month or 36-month less-than-10 rate for each line or trunk.

1. Line Rates

	12- Month Term <u>Commitment</u>	24- Month Term <u>Commitment</u>	36- Month Term <u>Commitment</u>	
A MCA-4	\$35.00	\$33.00	\$33.00	(N)
B MCA-4	\$27.00	\$26.00	\$26.00	
B-MCA-3	\$24.00	\$23.00	\$23.00	
D Principal Kansas City	\$25.00	\$24.00	\$24.00	
D Principal St. Louis	\$26.00	\$25.00	\$25.00	
D-MCA-1	\$26.00	\$25.00	\$25.00	
D-MCA-2	\$27.00	\$26.00	\$26.00	(N)

2. Trunk Rates

	12- Month Term <u>Commitment</u>	24- Month Term <u>Commitment</u>	36- Month Term <u>Commitment</u>	
A MCA-4	\$40.00	\$38.00	\$38.00	(N)
B MCA-4	\$32.00	\$31.00	\$31.00	
B-MCA-3	\$29.00	\$28.00	\$28.00	
D Principal Kansas City	\$30.00	\$29.00	\$29.00	
D Principal St. Louis	\$31.00	\$30.00	\$30.00	
D-MCA-1	\$31.00	\$30.00	\$30.00	
D-MCA-2	\$32.00	\$31.00	\$31.00	(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6) (N)

1. Monthly Recurring Charge (Voice Service) (continued)

Customers with 10 or more lines or trunks billed are billed at the 12-month 24-month or 36-month 10-or-more rate for each line or trunk.

1. Line Rates

	12- Month Term	24- Month Term	36- Month Term	
Rate Group	<u>Commitment</u>	<u>Commitment</u>	<u>Commitment</u>	
A MCA-4	\$33.50	\$30.00	\$30.00	(N) (N)
B MCA-4	\$24.50	\$23.00	\$23.00	
B-MCA-3	\$21.50	\$20.50	\$20.50	
D Principal Kansas City	\$22.50	\$21.50	\$21.50	
D- Principal St. Louis	\$23.50	\$22.50	\$22.50	
D-MCA-1	\$23.50	\$22.50	\$22.50	
D-MCA-2	\$24.50	\$23.00	\$23.00	

2. Trunk Rates

	12- Month Term	24- Month Term	36- Month Term	
Rate Group	<u>Commitment</u>	<u>Commitment</u>	<u>Commitment</u>	
A MCA-4	\$38.50	\$35.00	\$35.00	(N) (N)
B MCA-4	\$29.50	\$28.00	\$28.00	
B-MCA-3	\$26.50	\$25.50	\$25.50	
D Principal Kansas City	\$27.00	\$26.50	\$26.50	
D Principal St. Louis	\$28.50	\$27.50	\$27.50	
D-MCA-1	\$28.50	\$27.50	\$27.50	
D-MCA-2	\$29.50	\$28.00	\$28.00	

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued)(6) (N)

1. Monthly Recurring Charge (Voice Service) (continued) (N)

	<u>Monthly Rate*</u>		(M)
	D-Principal Zone, D-MCA-1, <u>D-MCA-2, MCA-3</u>	<u>MCA-4</u>	
• Integrated T1 (1.544 Mbps) Service, configured as - 8 Voice Channels plus 192K Data Link to the Internet Voice Channels equipped with:			
• Series Completion Hunting (2)			
Month to Month	\$500.00	\$620.00	
12-month Term (4)(5)	440.00	560.00	
<u>ADDITIONAL CHANNELS</u>			
<u>Additional Voice/Data Channels</u> (up to a maximum of 48 combination Voice/64K Data Channels):			
• Each additional 64K Data Link, 4th through 8th channels			
Month to Month			
12-month Term (7)(8)	\$50.00	\$50.00	
9th channel and over	45.00	45.00	
Month to Month			
12-month Term (7)(8)	30.00	40.00	
• Each additional Voice Channel	35.00	35.00	
Month to Month			
12-month Term (7)(8)	25.00	45.00	
	25.00	40.00	(M)

* Effective January 16, 2004, the rates for Month-to Month and 12-month Term customers are no longer available to customers. Term customers requiring new term plans can sign up for new 12 month Term plans.

(M) Monthly Rates previously located on 5th Revised Sheet 62.07

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6)

2. Non-recurring Charges

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.
- d. After Hours Conversion Charge – Customer may request that conversion to the Service be completed after normal business hours (8 a.m. to 5 p.m. CST). The After Hours Conversion can be scheduled from 5 p.m. to 7 p.m. CST, Monday through Thursday. All holidays and the day before a holiday are excluded from the available days for conversion. The Company may limit the number of After Hours Conversions in its discretion, considering the forecasted impact to its systems and networks, additional costs, vendor availability, and resource availability. (N)

(N)
|
(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6)

2. Non-recurring Charges (continued)

2. Rates

(N)

Rates and charges for circuit location changes (moves) and service order activity are listed below.

	<u>Non-recurring charges</u>
Additional Channel	\$ 50.00
Additional Feature	\$ 10.00
Move Charge, intra-building	\$100.00
Move Charge, different location	\$400.00

Both the Additional Voice Channel charge and the Additional Feature charge apply per request, regardless of the number of voice channels added, features deleted, etc. In the event both the Additional Voice Channel charge and the Additional Feature charge are applicable, only the Additional Voice Channel charge will apply. For a new Customer, non-recurring charges do not apply for adding features referenced above

In the event, a circuit location is moved resulting in an intra-building location change where no facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge for an intra building move will apply.

In the event, a circuit location is moved resulting in a building location change where facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge for a different location will apply. The Customer will have two options:

- a. Customer can sign a new term agreement, and pay the associated non-recurring charges that come with the signed term agreement, No additional Move NRC would apply or;
- b. Customer can choose to not sign a new term agreement and stay on their current agreement and pay a move charge for moving to a different location.

(N)

4. SERVICES (continued) (N)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued)

2. Non-recurring Charges (continued)

2. Rates (continued)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

	<u>Per Location</u>	<u>Per Account</u>
Integrator	\$1,000.00 Monthly	\$2,000.00 Monthly

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

	<u>Charges</u>
First 60 minutes	\$135.00
Additional 15 minutes	\$ 33.75

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6)

(N)

3. Additional Non-recurring charges

<u>Installation of New Service</u>	<u>Non-recurring Charge</u>
12-month term plan	\$299.00
24-month term plan	\$199.00
36-month term plan	\$ 0.00

4. Metro Service

<u>Rate Group</u>	<u>Non-recurring Charge</u>
A – MCA 4	N/C
B – MCA 3	N/C
B – MCA 4	N/C
D – MCA 1	N/C
D – MCA 2	N/C
D – Principal Kansas City	N/C
D – Principal St. Louis	N/C

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

4. Features

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the Integrator Service..

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
• Unlimited features	5.95	10.00	(I)

A. Birch Integrator 3 Feature Value Package*

Birch Integrator 3 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
Any three features from the Birch 3 Feature Value Package	11.95	10.00	(I)

Any of the calling features may be added to the Integrator Service. The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates.

* Effective January 16, 2004, these features and rates are no longer available to customers.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

B. Birch Integrator 7 Feature Value Package *

Birch Integrator 7 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
• Any seven features from the Birch 7 Feature Value Package	17.95	10.00	(I)

Any of the calling features may be added to the Integrator Service. The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates.

* Effective January 16, 2004, these features and rates are no longer available to customers.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

5. Feature List (D)

<u>Birch Integrator Feature List</u> *	<u>Monthly Rate</u>	<u>Installation Charge</u>	(D)
Two Way Trunk Charge (9)	20.00	20.00	(T)
Block of Numbers			(T)
• increments of 10	5.00	10.00	
• increments of 50	20.00	20.00	
• increments of 100	30.00	30.00	
<u>Integrator Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Block of Numbers			(T)
• increments of 10	5.00	50.00	
• increments of 100	20.00	50.00	

* Effective January 16, 2004, these features and rates are no longer available to customers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Birch Integrator Business Package (6) (continued)

Footnotes

- (7) *If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (8) *In the event that the Birch Integrator Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.
- (9) All Integrator voice channels are provisioned for two-way traffic. The (N)
Customer is responsible for limiting channel functionality in its telephone (N)
system as to inbound, outbound or two-way calling for each channel. (N)

Footnote 2, 3, 4, and 5 are deleted as the footnotes are listed in Section 4.5.8.B.7, which are applicable to features for the Integrator product..

Footnote 6 is deleted and is incorporated into text in Section 4.5.15.1.

Footnote 7 and 8 are grandfathered are only applicable to customers who signed up for service prior to January 16, 2004.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.16 Customer-specific Pricing

Pricing may be determined on a Customer-specific basis where the Company furnishes any business service offered in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. The Company will make Customer-specific pricing available for its business services in exchanges where business services have been declared competitive.

Terms of Customer-specific pricing will be provided to the Commission on a proprietary basis upon request.

(N)

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.17 Reserved for Future Use (N)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.16 Birch Residential Bundle (4)

A. Features and Services Included

- Auto Redial
- Three Way Calling
- Call Return
- Call Blocker
- Call Waiting (1)
- Caller ID

1. Monthly Recurring Rates

a. St. Louis (3)

	<u>Principal</u>			
	<u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
1 st Residential Line	\$26.94	\$27.41	\$28.03	
2nd Additional Line with Features	26.94	27.41	28.03	
2nd Additional Line without Features	25.00	25.00	25.00	(I)
3rd+ Additional Line with Features	25.94	26.41	27.03	
3rd+ Additional Line without Features	25.00	25.00	25.00	(I)

b. Kansas City (3)

	<u>Principal</u>			
	<u>Zone</u>		<u>MCA - 2</u>	
1 st Residential Line	\$26.94		\$28.03	
2nd Additional Line with Features	26.94		28.03	
2nd Additional Line without Features	25.00		25.00	(I)
3rd+ Additional Line with Features	25.94		27.03	
3rd+ Additional Line without Features	25.00		25.00	(I)

2. Non-Recurring Charges

Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Feature change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 st 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.03 for Footnotes.

Issued: May 6, 2009

Effective: June 5, 2009

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.17 Birch Residential Bundle (4) (continued) (T)

B. The following options may be added to the Birch Residential Bundle Package.
 Rates apply only when these options are added to the Birch Residential Bundle Package.

1.	<u>Additional Options</u>	<u>Monthly Rate</u>
	Premium Feature Upgrade	\$2.00
	Call Forwarding Busy Line/No Answer	
	Call Forwarding	
	Priority Call	
	Speed Dial 8	
	Remote Access to Call Forwarding	
	Selective Call Forwarding	
	Combined Class of Service	2.00
	Non-Published Service	1.00

2. Birch Long Distance (2)

	<u>Rate per minute</u>	<u>Monthly Rate</u>
Basic Long Distance	\$.095	\$0.00
Long Distance Savings Plan (4)	.07	4.00

(T)

- (1) The Customer may accept or decline this feature, however, declining the feature will not reduce the package monthly rate.
- (2) Long Distance minutes apply per Customer account and include Continental United States only. All Rules and Regulations found in the Company's Interexchange Tariff PSC No. 1, will apply to long distance service
- (3) Rate Groups are as defined in Section 3 of this tariff.
- (4) Service is only available to current customers of this service and will not be offered to new customers as of July 1, 2002.

(N)
(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.18 Birch Price Protection Plan (1)

(T)

- A. Birch offers optional discounts for Customers that agree to a term commitment of 24 months. Customer is eligible for Price Protection Plan (“PPP”) term pricing only where Customer has a minimum of three Birch Basic Business Lines and/or Trunks within an account. The 24-month commitment also qualifies Customers for an Interexchange Service discount and a separate 12-month discount is also available for Interexchange Services as provided in Birch’s P.S.C. Mo. Tariff No.1.
- B. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Birch, which shall include, without limitation, Customer’s term selection.
- C. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
- D. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Birch Basic Business Line and Trunk services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
- E. If monthly term rates as specified in Section 4.5.8 decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
- F. For Customers who establish a term service agreement, monthly Birch Basic Business and Trunks rates will not change as a result of a Birch-initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.
- G. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Birch to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
 - 1. \$50.00 per terminated line, or
 - 2. \$10.00 per terminated line multiplied by the number of months remaining in the current term.
- H. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.

(1) Effective August 8, 2008, this is no longer offered.

(T)

Issued: July 9, 2008

Effective: August 8, 2008

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.18 Birch Price Protection Plan (continued)

- I. The following Service Level Objectives apply to the PPP only, and are subject to all other provisions of this Tariff, including specifically but without limitation, any and all limitations of liability. Birch will use commercially reasonable efforts to provide Services in accordance with the following Service Level Objectives:
1. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance (“BNM”).
 2. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
 3. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
- J. As Customer’s sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Birch within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
- K. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer’s premises, if necessary, and assisting Birch with problem identification and resolution.
- L. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
- M. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer’s rates may increase.

(N)

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.18 Birch Price Protection Plan (continued)

- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void. (E)
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation. (E)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles (9)

(C)

Birch Home Connection Bundles are available in the following packages:

- Home Connection Bundle
- Home Connection Plus Bundle
- Home Connection Premium Bundle

A. Birch Home Connection Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

Two Features from the Birch Home Connection Features List in 4.5.19G

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>
St. Louis	\$25.00	\$25.50	\$26.00	\$28.00	\$40.50
Kansas City	25.00	(4)	25.00	n/a	n/a
St. Louis					
1Lines ea. (8)	25.00	25.50	26.00	28.00	40.50
Kansas City					
1Lines ea. (8)	25.00	(4)	25.00	n/a	n/a

B. Birch Home Connection Plus Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options (2) (3)

Call Trace (3)

One Feature from the Birch Home Connection Features List in 4.5.19G

30 Minutes Long Distance Block of Time (5)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>
St. Louis	\$26.50	\$27.00	\$27.50	\$29.50	\$42.00
Kansas City	26.50	(4)	26.50	n/a	n/a
St. Louis					
1 Lines ea. (8)	26.50	27.00	27.50	29.50	42.00
Kansas City					
1Lines ea. (8)	26.50	(4)	26.50	n/a	n/a

See Sheet No. 63.10 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles (continued) (9)

C. Birch Home Connection Premium Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 90 Minutes Long Distance Block of Time (5)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3</u> <u>Metro</u>
St. Louis	\$30.00	30.50	\$31.00	\$33.00	\$45.50
Kansas City	30.00	(4)	30.00		
St. Louis - 1Lines ea. (8)	30.00	30.50	31.00	33.00	45.50
Kansas City- 1Lines ea. (8)	30.00	(4)	30.00		

D. Birch Additional Line with Home Connection Bundles (1)

	<u>Principal</u> <u>Zone</u>	<u>Monthly Rates</u>			<u>MCA - 3</u> <u>Metro</u>	
		<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>		
2nd Line (8)	\$25.00	\$25.00	\$25.00	\$25.00	\$32.50	(I)
3rd+ Line	\$25.00	\$25.00	\$25.00	\$25.00	\$32.50	(I)

E. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6)

<u>Package</u>	<u>Block of Time</u> <u>Per Month</u>	<u>Overage Usage</u> <u>Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

F. Birch Home Connection Bundles Non-recurring Charges

Additional line	\$36.00
Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 st 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.10 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.19 Birch Home Connection Bundles (continued) (9)

(C)

Footnotes for Birch Home Connection Bundles

- (1) Rate Groups are defined in Section 3 of this Tariff.

The customer is required to have Home Connection Bundle on their primary line. Customers who convert additional line or later install additional lines may add to those lines (1) Home Connection Bundles with no Long Distance Block of Time at the rates specified in Section 4.5.19A; or (2) desired features as specified in Section 4.5.19G; or (3) no Home Connection Bundle or features.

Home Connection lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.

- (3) The Customer may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

- (4) Birch Home Connection Bundles are not available in the Kansas City MCA - 1 service area.

- (5) Long Distance Block of Time allotment applies to all domestic 1+ Direct Dialed minutes of use.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rates according to the rate tables established for the calls.

- (6) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

- (7) Usage Sensitive Features (USF) will count as one feature. The USF includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use USF on a casual basis in lieu of as an optional feature. On a casual basis the customer will be charged \$.50 per use with a maximum per month fee of \$4.00 per USF type.

- (8) Effective March 1, 2004, these rates will only be applicable to existing 1-2 line customers.

- (9) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available

(C)

(C)

(C)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.20 Birch SmartBiz Bundles (8)

(C)

Birch SmartBiz Bundles are available in the following packages:

- SmartBiz Plus
- SmartBiz Premium

A. Birch SmartBiz Plus Bundle is equipped with:

- Basic Business Line (1)
- Caller ID
- Call Waiting ID Options (2)
- Call Forward Variable
- 30 Minutes Long Distance Block of Time (3)

Monthly Rates (4)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
St. Louis	\$39.00	\$41.00	\$42.50	
St. Louis, 1-2 Lines (7)	39.00	41.00	42.50	
Kansas City	39.00	n/a	42.50	(T)
Kansas City, 1-2 Lines (7)	39.00	n/a	42.50	(T)

B. Birch SmartBiz Premium Bundle is equipped with:

- Basic Business Line (1)
- Caller ID
- Call Waiting ID Options (2)
- Call Forward Variable
- 130 Minutes Long Distance Block of Time (3)

Monthly Rates (4)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
St. Louis	\$45.00	\$47.00	\$48.50	
St. Louis, 1-2 Lines (7)	45.00	47.00	48.50	
Kansas City	45.00	n/a	48.50	(T)
Kansas City, 1-2 Lines (7)	45.00	n/a	48.50	(T)

See Sheet No. 63.13 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.20 Birch SmartBiz Bundles (continued) (8)

(C)

C. Birch Long Distance Blocks of Time for Birch SmartBiz Bundles (5):

<u>Package</u>	<u>Block of Time Per Month</u>	<u>Overage Usage Rate per Minute</u>
SmartBiz Plus	30	\$.089
SmartBiz Premium	130	.069

D. Birch SmartBiz Feature List (6)

Customer may exchange the Caller ID, Call Waiting ID Options and Call Forward Variable features with any of the features listed below:

- Anonymous Call Rejection
- Auto Redial
- Call Blocker
- Call Forward Busy/No Answer
- Call Return
- Call Transfer Disconnect
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward
- Selective Call Forward
- Simultaneous Call Forward
- Speed Call 30
- Three Way Calling

See Sheet No. 63.13 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.20 Birch SmartBiz Bundles (continued) (8)

(C)

Footnotes for Birch SmartBiz Bundles

- (1) Rate Groups are defined in Section 3 of this tariff.

This service offering is limited to one-line business customers. Customers may order an additional line to be added to the service at the rates specified elsewhere in this tariff. Once the customer's service exceeds two lines, its options and pricing revert to those specified elsewhere in this tariff.

The installation charges specified elsewhere in this tariff apply to installation of Birch SmartBiz Bundles.

SmartBiz Bundle lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial, Call Return and Three Way Calling. The customer will be charged \$.50 per usage.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.

- (3) Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (4) Birch is currently not providing this service to areas included in Rate Groups A, A1, B, B1, C-Principal, and C-MCA-1.

- (5) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

- (6) Optional Features can be added to a SmartBiz Bundle or an additional line at the rates specified in Section 4.5.3.

Feature Change Charge, as noted in Section 4.5.8, applies to any feature change.

Birch 3 Feature Value Package or Birch 7 Feature Value Package features packages are not available with the SmartBiz Bundle package.

- (7) Effective March 1, 2004, these rates will only be applicable to existing 1-2 line Customers.

- (8) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available. (C)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.21 Birchual Office Service

B. Long Distance Birchual Office Service (2)(3)

- a. The Birchual Office number and the terminating number are not within the same local calling area and the Birchual Office number forwards to the terminating number outside of the local calling area.
- b. Applicable toll charges will be incurred.

	<u>Monthly Rate</u>	<u>Service Charge</u> (1)
Long Distance Birchual Office, with one path	\$14.50	\$15.00
Additional Long Distance Path	14.50	15.00

C. Regulations

- 1. A Birchual Office number cannot terminate on a public or semi-public service (coin telephone).
- 2. Birchual Office Service does not provide caller identification of the originating number to the terminating number.
- 3. A Birchual Office number is not suitable for data transmission.
- 4. The Birchual Office path is not released when the call is forwarded.
- 5. Birchual Office Service is subject to the availability of facilities.
- 6. Birchual Office Service cannot be suspended (vacation service).
- 7. Calls will only be allowed to be forwarded to a business line.
- 8. Collect and third-party calls will be billed to the Birchual Office number.
- 9. Custom calling features are not available on a Birchual Office number.
- 10. The Birchual Office number cannot terminate to another such number, whether a Birchual Office number or the same such service of another service provider.
- 11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes.
- 12. Birchual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Birchual Office number.
- 13. Birchual Office may only be used for the communications of a single end user. It (N) may not be used to aggregate the long distance communications of multiple end users for resale or to provision communications services for others. (N)

See Sheet No. 63.16 for footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)4.5.21 Birchual Office Service (continued)

D. Directory Listing

One listing in the directory covering the exchange in which the *Birchual Office* number is located is provided without additional charge. Additional listings and other Directory Listing products may be purchased for the *Birchual Office* number.

- (1) The Service Charge applies to an order for new *Birchual Office Service*, to change the *Birchual Office* number, to change the number to which the number is forwarded, and to add additional paths, whether ordered at the time of conversion of service or on a subsequent order. Only one Service Charge will apply per request, regardless of the number of additions or changes made by the request. The Service Charge will not apply to convert the service and its existing path(s) to Birch or on outside moves of customer's other service if there is no *Birchual Office* number or terminating number change.
- (2) The customer may select Birch long distance service, or another long distance carrier from the Birch-approved long distance carrier list, to carry the traffic from the *Birchual Office* number to the terminating number. When Birch is selected as customer's long distance carrier for service other than its *Birchual Office Service*, as well as for its *Birchual Office Service*, the *Birchual Office* number long distance usage will be invoiced at the customer's plan rate, as applicable, and any usage will contribute to the customer's volume commitment, if any. When Birch is selected as the customer's long distance carrier for its *Birchual Office Service* only, the default Birch long distance rate, as set forth in the Company's Interexchange Tariff, MO P.S.C. No. 1, in Section 5.4.1, will apply to any long distance usage billed.

All Rules and Regulations found in the Company's Interexchange Tariff, MO P.S.C. No. 1, will apply to long distance services.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.21 Business First and Business First Metro bundles (1)(7) (T)

- Line with or without Series Completion Hunting
- Caller ID
- Call Waiting (2)
- Call Waiting ID with Options (2) (3)
- Call Forwarding Variable
- Call Forward Busy/No Answer *or* Call Forward/No Answer with Series Completion Hunting
- Anonymous Call Rejection
- Call Transfer Disconnect
- Remote Access to Call Forwarding Variable
- 250 Minutes Long Distance Block of Time (4)

A. Monthly Rates (5)

Business First - basic line

12-month Term Commitment	\$46.00
24-month Term Commitment	\$44.00
Month-to-month, following expired term	\$50.00

Business First Metro - metro line (6)

<u>Rate Groups</u>	<u>12-month Term Commitment</u>	<u>24-month Term Commitment</u>	<u>Month-to-month for expired term</u>
Rate Group 1	\$60.00	\$57.00	\$64.00
Rate Group 2	\$63.00	\$60.00	\$67.00
Rate Group 3	\$76.50	\$73.50	\$80.50
Rate Group 4	\$80.00	\$77.00	\$84.00
Rate Group 5	\$82.00	\$79.00	\$86.00
Rate Group 6	\$97.50	\$94.50	\$101.50
Rate Group 7	\$104.00	\$101.00	\$108.00

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Birch, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Business First bundle.

See Sheet No. 63.19 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.21 Business First and Business First Metro bundles (1) (continued)

(N)

C. Business First Metro bundle rate groups

<u>Rate Group 1</u>	<u>Rate Group 2</u>	<u>Rate Group 3</u>	<u>Rate Group 4</u>
Archie	Chesterfield	Antonia	Excelsior Springs
Ash Grove	Fenton	Eureka	
Billings	Imperial	Herculaneum-Pevely	
Clever	Manchester		
Farley	Maxville		
Grain Valley	Portage Des Sioux		
Greenwood	St. Charles		
Marionville	Valley Park		
Richmond			
Smithville			
Walnut Grove			
<u>Rate Group 5</u>	<u>Rate Group 6</u>	<u>Rate Group 7</u>	
Harvester	Gray Summit	Cedar Hill	
High Ridge	Hillsboro	DeSoto	
Pond	Ware	Festus-Crystal City	
		Pacific	

See Sheet No. 63.19 for footnotes.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.21 Business First and Business First Metro bundles (1) (continued)

Footnotes for Business First and Business First Metro bundles:

- (1) Business First bundle equipped with basic line is provided within the rate centers set forth in Section 3.1. Business First Metro bundle equipped with a metro line will be offered only in the rate centers set forth 4.5.21C. Metro lines cannot hunt to non-metro lines.

Customer must subscribe all lines at a given location to the Business First and/or Business First Metro bundles.

The installation charges specified elsewhere in this tariff apply to installation of the Business First and Business First Metro bundles.

The only features available are those set forth in Section 4.5.21. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.5.13. Birch 3 Feature Value Package or Birch 7 Feature Value Package features packages are not available with the Business First and Business First Metro bundles.

Business First and Business First Metro bundles lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return. The Customer will be charged per activation as tariffed in Section 4.5.3C.

- (2) Call Waiting and Call Waiting ID with Options not available on lines equipped with Series Completion Hunting.
- (3) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (4) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

Overage usage rate per minute is \$.045.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (5) Business First and Business First Metro bundles are initially available to new and existing Birch Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.5.21A.
- (6) The rate groups for Business First Metro bundle equipped with metro lines are as defined in Section 4.5.21C of this Tariff.
- (7) Effective August 8, 2008 this product is not available for new service and may not be moved to new locations. (T)

Birch Telecom of Missouri, Inc.
 dba Birch Communications

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.22 Home Essentials and Home Essentials Metro bundles (1)(5)

- Line
- Caller ID
- Call Waiting
- Call Waiting ID with Options (2)
- Call Forwarding Variable
- Call Forward Busy/No Answer
- Anonymous Call Rejection
- Three-Way Calling
- Remote Access to Call Forwarding Variable
- 250 Minutes Long Distance Block of Time (3)

A. Monthly Rates (4)

	<u>Basic Line</u>	<u>Metro Line</u> (4)
12-month Term Commitment	\$46.00	\$54.00
24-month Term Commitment	\$44.00	\$51.00
Month-to-month, for expired term	\$50.00	\$58.00

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Birch, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Home Essentials and Home Essentials Metro bundles.

C. Non-recurring Charges

Additional line	\$36.00	
Class of service change	\$60.00	(I)
Conversion of line to Birch service	\$ 0.00	
Establish dual service – Basic Line	\$60.00	(I)
Establish dual service – Metro Line	\$30.00	
Expedited service charge	\$60.00	(I)
Features add, drop or change	\$10.00	
Invoice change	\$60.00	(I)
Move, per line or trunk	\$70.00	(I)
Service change, all other, per line	\$10.00	
Telephone number change	\$25.00	
Telephone number search, 1 st 20 set free	\$15.00	
Transfer of service	\$10.00	

See Sheet No. 63.21 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.22 Home Essentials and Home Essentials Metro bundles (1) (continued)

Footnotes for Home Essentials and Home Essentials Metro bundles:

- (1) Home Essentials bundle equipped with basic line is provided within the rate centers set forth in Section 3.1. Home Essentials Metro bundle equipped with a metro line will be offered only in the rate centers set forth 4.5.21C.

Customer must subscribe all lines at a given location to the Home Essentials and/or Home Essentials Metro bundle.

The installation charges specified elsewhere in this tariff apply to installation of the Home Essentials and Home Essentials Metro bundles.

The only features available are those set forth in Section 4.5.22. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.5.22C.

Home Essentials and Home Essentials Metro bundles lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return. The Customer will be charged per activation as tariffed in Section 4.5.3C.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (3) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

Overage usage rate per minute is \$.045.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (4) Home Essentials and Home Essentials Metro bundles are initially available to new and existing Birch Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.5.22A.

- (5) Effective August 8, 2008, this service is no longer offered for new service.

(T)

4. SERVICES (continued)

4.5 General Exchange Bundles

4.5.22.1 Value Line

(T)

A. Value Line is equipped with:

(T)

Basic Line Business or Residential (1) (2)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.

2. Non- Recurring Charges are located in Section 4.5.27.

3. Long Distance Rates for Value Line: (3)

(T)

<u>Long Distance</u>	<u>Rate Per Minute -</u>	<u>Rate Per Minute -</u>	
	<u>Business</u>	<u>Residential</u>	(T)
In Contract Minutes	\$.069	\$.060	
No Contract Minutes	\$.075	\$.075	

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from the Company's customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

(T)

C. Optional Calling Features

Usage Sensitive Features located with features on sheet 63.52

4. SERVICES (continued)

4.5 General Exchange Bundles (continued)

4.5.22.1 Value Line (continued)

D. Value Line - Feature List (4) (5)

E. Value Line – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to Value Line. The services and rates for each product have previously been grandfathered.

Flat Rate Business Line

Basic Line

Basic Additional Line

Value Line

Access Line - Flat Rate w/Rotary

F. Footnotes for Value Line:

- (1) Value Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Product may not be available in all CLLIs.

- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from the Company's customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Company's long distance will not reduce the package monthly rate

4. SERVICES (continued)

4.5 General Exchange Bundles (continued)

4.5.22.1 Value Line (continued)

- (4) The availability of certain features depends on ILEC feature availability. (T)
- (5) An additional charge will apply when adding the Company's Unified Messaging or the Company's Voicemail to Value Line. There is a maximum of 3 extensions per voicemail box. (T)
- (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Value Line. (T)
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE. (T)

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (8) Effective July 30, 2010, Value line will no longer have residential services available for new service. (T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 Basic Line (T)

A. Basic Line is equipped with: (T)

Basic Business or Residential Line (1)
Unlimited Local, Intra-LATA Long Distance
Caller ID – Name and Number
Call Waiting
Hunting (for Business only)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.

2. Non- Recurring Charges are located in Section 4.5.27.

3. Long Distance Rates for Basic Line: (T)

<u>Long Distance</u>	<u>Rate Per Minute -</u>	<u>Rate Per Minute -</u>
	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

(T)

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from the Company's customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. (T)
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Optional Calling Features

Usage Sensitive Features moved to sheet 63.52.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 Basic Line (continued) (T)

D. Basic Line - Feature List (T)

E. Basic Line – Previous Product Names (T)

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to Basic Line. The services and rates for each product have previously been grandfathered. (T)

- Birch Metro Line
- Metro Line
- Home Connection Plus
- Home Connection Premium
- Home Connection
- Home Connection Metro Premium
- Home Connection Metro
- Elite Line
- Elite Metro Hunting Line
- Elite Hunting Line
- Elite Metro Line
- Hunting Line
- Birch Basic Metro Line
- Basic Line

E. Footnotes for Basic Line: (T)

- (1) Basic Line is available to business and residential customers. (T)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 Basic Line (continued) (T)

E. Footnotes for Basic Line (continued): (N)

(2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Line bundle, standard rates located in section 4.5.27 will apply. (T)

(3) The availability of certain features depends on ILEC feature availability.

(4) Some features are only available to residential customers.

(5) Some features are only available to business customers.

(6) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from the Company's customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. (T)

Customer may choose to use another carrier for their long distance purposes; however, declining the Company's long distance will not reduce the package monthly rate. (T)

(7) Product may not be available in all CLLIs.

(8) An additional charge will apply when adding the Company's Unified Messaging or the Company's Voicemail to Basic. There is a maximum of 3 extensions per voicemail box. (T)

(9) This rate is inclusive of the Cancel Call Waiting option where available. (T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 Basic Line (continued)

(T)

E. Footnotes for Basic Line (continued):

(N)

- (10) Caller ID with Name and Number - Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (11) Call Forwarding - Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Line.

(T)

(T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus

(T)

A. Basic Plus is equipped with:

(T)

Business or Residential Line (1)
Unlimited Local Intra-LATA Long Distance
Anonymous Call Rejection, per line
Call Block (Business Only)
Call Forwarding (Business Lines Only)
Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Return
Call Return Blocking (Residential Lines Only)
Call Selector
Call Tracing
Call Waiting
Caller ID (Business Lines Only)
Caller ID Blocking (Residential Lines Only)
Caller ID Deluxe
Calling number delivery blocking, per line (Business Lines Only)
Collect Call Blocking (Residential Lines Only)
Distinctive Ringing Service
Enhanced Caller ID (Business Only) / Call Waiting Deluxe (Residential Only)
International Blocking (Residential Lines Only)
Hunting (Business Lines Only)
Preferred Call Forwarding (Business Lines Only)
Remote Access – Call Forwarding Variable
Repeat Dialing
Repeat Dialing Blocking (Residential Lines Only)
Selective Class of Call Screening (Business Lines Only)
Speed Calling
Third Party Blocking (Residential Lines Only)
Three-Way Calling
900/976 Blocking (Residential Lines Only)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

a. AT&T Service Areas

(1) On-Net

Business

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
All Zones	\$115.95 (I)	\$113.95 (I)	\$111.95 (I)

Residential

<u>Zone</u>	<u>All Terms</u>
All Zones	\$60.95

(T)

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

2. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

3. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(2) Off-Net – Business Only

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	(C)
All CLLI Areas				
Business Line	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)	
Business Trunk	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)	(C)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 & 3 Yr	Basic Plus Residential 1,2 & 3Yr
APCYMOXA	\$218.95	\$215.95	\$215.95
BCKNMOXA	\$140.95	\$137.95	\$137.95
BLBNMOXA	\$218.95	\$215.95	\$215.95
BLTWMOXA	\$218.95	\$215.95	\$215.95
BRZTMOXA	\$218.95	\$215.95	\$215.95
BTLRMOXA	\$218.95	\$215.95	\$215.95
CHLHMOXA	\$218.95	\$215.95	\$215.95
CLBGMOXA	\$218.95	\$215.95	\$215.95
CLCMMOXX	\$218.95	\$215.95	\$215.95
CLFRMOXA	\$140.95	\$137.95	\$137.95
CLHNMOXA	\$92.95	\$89.95	\$60.95
CLTNMOXA	\$92.95	\$89.95	\$89.95
CMPNMOXA	\$218.95	\$215.95	\$215.95
CNTWMOXA	\$218.95	\$215.95	\$215.95
CNVWMOXA	\$218.95	\$215.95	\$215.95
COALMOXA	\$218.95	\$215.95	\$215.95
CRA GMOXA	\$218.95	\$215.95	\$215.95
DPWRMOXA	\$218.95	\$215.95	\$215.95
DRBRMOXA	\$218.95	\$215.95	\$215.95
EGTNMOXA	\$218.95	\$215.95	\$215.95
EUGNMOXA	\$218.95	\$215.95	\$215.95
FLVWMOXA	\$92.95	\$89.95	\$89.95
FRFXMOXA	\$218.95	\$215.95	\$215.95
FTLWMOXA	\$92.95	\$89.95	\$89.95
GNRGMOXA	\$218.95	\$215.95	\$215.95
HLDNMOXA	\$218.95	\$215.95	\$215.95

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas (continued)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 & 3 Yr	Basic Plus Residential 1,2 & 3Yr
HLSMMOXA	\$140.95	\$137.95	\$137.95
HNRTMOXA	\$218.95	\$215.95	\$215.95
HNVLMOXA	\$92.95	\$89.95	\$89.95
HOLTMOXA	\$218.95	\$215.95	\$215.95
HOSTMOXA	\$218.95	\$215.95	\$215.95
HPKNMOXA	\$218.95	\$215.95	\$215.95
HRDNMOXA	\$218.95	\$215.95	\$215.95
IONIMOX	\$218.95	\$215.95	\$215.95
JFCYMOXA	\$92.95	\$89.95	\$89.95
KGCYMOXA	\$218.95	\$215.95	\$215.95
KGVLMOXA	\$218.95	\$215.95	\$215.95
KRNYMOXA	\$92.95	\$89.95	\$89.95
LBNNMOXA	\$92.95	\$89.95	\$89.95
LETNMOXA	\$218.95	\$215.95	\$215.95
LKLTMOXA	\$92.95	\$89.95	\$89.95
LNCLMOXA	\$218.95	\$215.95	\$215.95
LNJCMOX	\$218.95	\$215.95	\$215.95
LXTNMOXA	\$92.95	\$89.95	\$89.95
MAVLMOX	\$92.95	\$89.95	\$89.95
MDCYMOXA	\$218.95	\$215.95	\$215.95
MLBNMOXA	\$218.95	\$215.95	\$215.95
MSCYMOXA	\$218.95	\$215.95	\$215.95
MTRSMOX	\$218.95	\$215.95	\$215.95
NBFDMOXA	\$218.95	\$215.95	\$215.95
NRBRMOXA	\$218.95	\$215.95	\$215.95
NWBGMOXA	\$218.95	\$215.95	\$215.95
ODSSMOXA	\$140.95	\$137.95	\$137.95
OEVLMOXA	\$218.95	\$215.95	\$215.95
OKGVMOXA	\$92.95	\$89.95	\$89.95
ORCKMOXA	\$218.95	\$215.95	\$215.95
PCNGMOXA	\$218.95	\$215.95	\$215.95
PLCYMOXA	\$140.95	\$137.95	\$137.95
PLHLMOX	\$92.95	\$89.95	\$89.95
RCLDMOX	\$218.95	\$215.95	\$215.95

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

(T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas (continued)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 & 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
RLVLMOXA	\$218.95	\$215.95	\$215.95	(I)
ROLLMOXA	\$92.95	\$89.95	\$89.95	
SALMMOXA	\$218.95	\$215.95	\$215.95	
SHTNMOXA	\$218.95	\$215.95	\$215.95	
STBGMOXX	\$218.95	\$215.95	\$215.95	
STRBMOXA	\$92.95	\$89.95	\$89.95	
STTMMOXA	\$218.95	\$215.95	\$215.95	
SWSPMOXA	\$218.95	\$215.95	\$215.95	
SYRCMOXA	\$218.95	\$215.95	\$215.95	
TAOSMOXA	\$140.95	\$137.95	\$137.95	
TARKMOXA	\$218.95	\$215.95	\$215.95	
TPTNMOXA	\$92.95	\$89.95	\$89.95	
URCHMOXA	\$218.95	\$215.95	\$215.95	
WGTMNOXA	\$218.95	\$215.95	\$215.95	
WNDSMOXA	\$218.95	\$215.95	\$215.95	
WRBGMOXA	\$92.95	\$89.95	\$89.95	
WRSWMOXA	\$218.95	\$215.95	\$215.95	
WSTNMOXA	\$218.95	\$215.95	\$215.95	
WVRLMOXA	\$140.95	\$137.95	\$137.95	
WYVLMOXA	\$92.95	\$89.95	\$89.95	(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 & 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
AGSTMOXA	\$80.95	\$77.95	\$60.95	(I)
ALTNMOXA	\$75.95	\$72.95	\$58.95	
ASLDMOXA	\$75.95	\$72.95	\$57.95	
AVA MOXA	\$75.95	\$72.95	\$57.95	
BASNMOXA	\$76.95	\$73.95	\$58.95	
BASWMOXA	\$75.95	\$72.95	\$57.95	
BDYLMOXA	\$74.95	\$71.95	\$57.95	
BFLOMOXA	\$75.95	\$72.95	\$57.95	
BLEYMOXA	\$75.95	\$72.95	\$58.95	
BLLEMOXA	\$75.95	\$72.95	\$58.95	
BLNDMOXA	\$74.95	\$71.95	\$57.95	
BRBNMOXA	\$75.95	\$72.95	\$58.95	
CABLMOXA	\$75.95	\$72.95	\$58.95	
CDCKMOXA	\$74.95	\$71.95	\$57.95	
CENLMOXA	\$75.95	\$72.95	\$58.95	
CHMSMOXA	\$74.95	\$71.95	\$57.95	
CLFDMOXA	\$75.95	\$72.95	\$58.95	
CLMAMOX	\$75.95	\$72.95	\$56.95	
CLMAMOXB	\$75.95	\$72.95	\$56.95	
CLRKMOXA	\$74.95	\$71.95	\$57.95	
CNWYMOXA	\$75.95	\$72.95	\$58.95	
CPFRMOXA	\$75.95	\$72.95	\$58.95	
CRANMOXA	\$75.95	\$72.95	\$58.95	
CRTMMOX	\$74.95	\$71.95	\$57.95	
CSVLMOX	\$75.95	\$72.95	\$57.95	
CUBAMOX	\$75.95	\$72.95	\$57.95	
DFNCMOXA	\$80.95	\$77.95	\$60.95	
DORAMOX	\$74.95	\$71.95	\$57.95	
DRDNMOXA	\$80.95	\$77.95	\$60.95	
EKLDMOXA	\$74.95	\$71.95	\$57.95	
EXTRMOXA	\$74.95	\$71.95	\$57.95	
FOLYMOXA	\$74.95	\$71.95	\$57.95	
FRLDMOX	\$75.95	\$72.95	\$58.95	
FRSTMOX	\$80.95	\$77.95	\$60.95	(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas (continued)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 & 3 Yr	Basic Plus Residential 1,2 & 3Yr
FRSYMOXA	\$75.95	\$72.95	\$57.95
GALNMOXA	\$75.95	\$72.95	\$58.95
GSVLMOX	\$75.95	\$72.95	\$58.95
HGHLMOXA	\$74.95	\$71.95	\$57.95
HLDVMOXA	\$75.95	\$72.95	\$58.95
HLVLMOX	\$75.95	\$72.95	\$58.95
HOLSMOX	\$74.95	\$71.95	\$57.95
HRLYMOXA	\$74.95	\$71.95	\$57.95
HRMNMOXA	\$75.95	\$72.95	\$58.95
HRMTMOXA	\$74.95	\$71.95	\$57.95
HWPNMOXB	\$74.95	\$71.95	\$57.95
JMTWMOXA	\$74.95	\$71.95	\$57.95
JNBGMOXA	\$74.95	\$71.95	\$57.95
JNKNMOXA	\$74.95	\$71.95	\$57.95
KMCYMOXA	\$75.95	\$72.95	\$57.95
KSHKMOXA	\$74.95	\$71.95	\$57.95
LEBGMOXA	\$74.95	\$71.95	\$57.95
LSBGMOXA	\$74.95	\$71.95	\$57.95
MANOMOX	\$75.95	\$72.95	\$58.95
MNFDMOXA	\$75.95	\$72.95	\$58.95
MRFDMOX	\$75.95	\$72.95	\$57.95
MRSNMOXA	\$74.95	\$71.95	\$57.95
MSMLMOXA	\$75.95	\$72.95	\$58.95
MTSTMOXA	\$75.95	\$72.95	\$58.95
MTVLMOX	\$75.95	\$72.95	\$58.95
MTVWMOXA	\$74.95	\$71.95	\$57.95
NINGMOXA	\$74.95	\$71.95	\$57.95
NWMLMOXA	\$80.95	\$77.95	\$60.95
OFLNMOXA	\$80.95	\$77.95	\$60.95
OLMRMOXA	\$74.95	\$71.95	\$57.95
OZRKMOXA	\$76.95	\$73.95	\$58.95
PRRHMOXA	\$74.95	\$71.95	\$57.95
PRTMMOX	\$74.95	\$71.95	\$57.95
PSBGMOXA	\$74.95	\$71.95	\$57.95

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas (continued)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 & 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
PSTNMOXA	\$74.95	\$71.95	\$57.95	(I)
RCBHMOXA	\$75.95	\$72.95	\$58.95	
RDSPMOXA	\$75.95	\$72.95	\$58.95	
RHPTMOXB	\$74.95	\$71.95	\$57.95	
SAFEMOXA	\$74.95	\$71.95	\$57.95	
SHKNMOXA	\$59.95	\$57.95	\$60.95	
SMVIMOX	\$75.95	\$72.95	\$58.95	
SPRTMOXA	\$75.95	\$72.95	\$58.95	
STGNMOXA	\$75.95	\$72.95	\$58.95	
STJMMOX	\$74.95	\$71.95	\$57.95	
STPRMOXA	\$75.95	\$72.95	\$57.95	
SYMRMOXA	\$80.95	\$77.95	\$60.95	
THDSMOXA	\$75.95	\$72.95	\$58.95	
THVLMOX	\$74.95	\$71.95	\$57.95	
THYRMOXA	\$74.95	\$71.95	\$57.95	
TROYMOXA	\$75.95	\$72.95	\$58.95	
TXTNMOXA	\$76.95	\$73.95	\$58.95	
URBNMOXA	\$74.95	\$71.95	\$57.95	
VCHYMOXA	\$75.95	\$72.95	\$58.95	
WASLMOXA	\$74.95	\$71.95	\$57.95	
WLRGMOXA	\$74.95	\$71.95	\$57.95	
WLSPMOXA	\$74.95	\$71.95	\$57.95	
WNFDMOX	\$75.95	\$72.95	\$57.95	
WNVLMOX	\$75.95	\$72.95	\$58.95	
WPLNMOXA	\$76.95	\$73.95	\$58.95	
WRCYMOXA	\$75.95	\$72.95	\$57.95	
WRTNMOXA	\$76.95	\$73.95	\$58.95	
WSBNMOXA	\$74.95	\$71.95	\$57.95	
WTLDMOXA	\$75.95	\$72.95	\$58.95	(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued) (T)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

d. CenturyTel of NW Arkansas Areas

	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
CLLI					
SGMNMOXA	\$59.95	\$57.95	\$55.95	\$60.95	(I)

e. Spectra Areas

	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
CLLI					
LDDNMOXA	\$59.95	\$57.95	\$55.95	\$60.95	(I)
LWCYMOXA	\$59.95	\$57.95	\$55.95	\$60.95	(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Long Distance Rates for Basic Plus:

<u>Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute – Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from the Company customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see “Toll Free Service”.

C. Basic Plus – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to Essentials Line. The services and rates for each product have previously been grandfathered.

SmartBiz Plus
Home Connection

D. Footnotes for Basic Plus:

1. Basic Plus applies to business and residential customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
- \$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.
This rate is inclusive of the Cancel Call Waiting option where available.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Plus bundle, standard rates will apply.

3. The availability of certain features is dependent on ILEC feature availability.

4. Some features only apply to residential customers and some features only apply to business customers. Some products may not be available in all CLLIs

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued) (T)

D. Footnotes for Basic Plus: (continued) (T)

5. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from the Company customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. (T)

Customer may choose to use another carrier for their long distance purposes; however, declining the Company's long distance will not reduce the package monthly rate. (T)

6. An additional charge will apply when adding Unified Messaging or Voicemail to Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Plus. (T)

7. Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE. (T)

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking;

- (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and
- (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

8. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Plus. (T)

9. Effective, July 30, 2010, this product is grandfathered and no longer available for new sales.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 Essentials (T)

A. Essentials is equipped with: (T)

Basic Business or Residential Line (1)
Unlimited Features (2)
Hunting (Business only)
Unlimited Local Intra-LATA Long Distance
200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.

2. Non- Recurring Charges are located in Section 4.5.27.Essentials (T)

3. 200 Minute Long Distance Calling Block

<u>Long Distance</u>	<u>Rate Per Minute -</u>	<u>Rate Per Minute -</u>	(T)
	<u>Business</u>	<u>Residential</u>	
In Contract Minutes	\$.049	\$.060	
No Contract Minutes	\$.075	\$.075	

Long distance is applicable to standard outbound domestic long distance, originating from the Company customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Toll Free service is available with this product see "Toll Free Service". (T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 Essentials (T)

C. Essentials Inclusive Feature List: (T)

Anonymous Call Rejection, per line	
Call Block	Business only
Call Forwarding	Business only
Call Forwarding Busy Line	
Call Forwarding Don't Answer	
Call Return	
Call Return Blocking	Residential only
Call Selector	
Call Tracing	
Call Waiting	
Call Waiting Deluxe	Residential only
Caller ID	Business only
Caller ID Blocking	Residential only
Caller ID Deluxe	
Calling number delivery blocking, per line	Business only
Distinctive Ringing Service	
Enhanced Caller ID	Business only
Hunting	Business only
International Blocking	Residential only
Preferred Call Forwarding	Business only
Remote Access – Call Forwarding Variable	
Repeat Dialing	
Repeat Dialing Blocking	Residential only
Selective Class of Call Screening	Business only
Speed Calling	
Third Party Blocking	Residential only
Three-Way Calling	
900/976 Blocking	Residential only

D. Essentials – Previous Product Names (T)

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to Essentials Line. (T)

The services and rates for each product have previously been grandfathered.

Business First 12 and 24 month term	Smart Biz Plus
Business First 12 and 24 unlimited term	Home Essentials 12 and 24 month term
Business First Metro 12 and 24 month term	Home Essentials Metro 12 and 24 month term
Business First Unlimited Metro 12 month term	Essentials (T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 Essentials (continued) (T)

D. Footnotes for Essentials: (T)

1. Essentials is available to business and residential customers. (T)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Essentials standard rates will apply. (T)

3. The availability of certain features depends on ILEC feature availability.

4. Some features are only available to residential customers.

5. Some features are only available to business customers.

6. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Free Long distance minutes are only applicable to standard outbound domestic long distance only, originating from the Company's customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. (T)

Customer may choose to use another carrier for their long distance purposes; however, declining the Company's long distance will not reduce the package monthly rate. (T)

7. Essentials will only be available to the Company's Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to Essentials in order to qualify for this service. Multi-location customers may choose the service per location. The Company may cancel this service if all lines at location do not have this product. (T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 Essentials (continued) (T)

D. Footnotes for Essentials (continued) (T)

8. An additional discounted charge will apply when adding the Company's Unified Messaging or the Company's Voicemail to Essentials. There is a maximum of 3 extensions per voicemail box. (T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.25 Home Connection

A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$100 x months remaining. (Per Location) (C)

All taxes, surcharges and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.25 Home Connection (continued)

C. Home Connection - Feature List

Any of the following calling features may be added to the Home Connection.
The following rates apply only when these calling features are added to the **Birch** Basic Line.
To add calling features to any other service, please refer to Section 4.3
for applicable rates.

(M)

D. Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Usage sensitive features will count as one feature and includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use a usage sensitive feature on a casual basis in lieu of using it as a monthly recurring charged feature.

(M) This section has been moved to Section 4.5.32 of this tariff.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.26 Home Essentials

A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 rd Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge, 2500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed an early termination charge of \$100 x Months Remaining, (C)
(Per Location) (C)

All taxes, surcharges and other regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing

A. Monthly Recurring Charges

1. AT&T Service Areas

(1) On-Net

Business

Value Line

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
All Zones	\$111.95 (I)	\$109.95 (I)	\$107.95 (I)

Basic Line

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
All Zones	\$111.95 (I)	\$109.95 (I)	\$107.95 (I)

Essentials

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
All Zones	\$117.95 (I)	\$115.95 (I)	\$113.95 (I)

Residential

Home Connection Value & Basic

<u>Zone</u>	<u>All Terms</u>
All Zones	\$60.95

Home Essentials

<u>Zone</u>	<u>All Terms</u>
All Zones	\$73.95

(T)

(T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(D)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

1. AT&T Service Areas (continued)

(2) Off-Net – Business Only

CLLI	Value Line 2 Yr	Value Line 1 Yr	Basic Line 3 Yr	Basic Line 2 Yr	Basic Line 1 Yr	Essentials 2 Yr	Essentials 1 Yr	Essentials 3 Yr
All CLLI Areas								
Business Line	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)
Business Trunk	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)	\$642.00 (I)

(C)
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(C)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

2. Embarq Missouri Areas

(T)

(T)

(I)

(I)

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1,2,3 Yr	
APCYMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
BCKNMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	
BLBNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
BLTWMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
BRZTMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
BTLRMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CHLHMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CLBGMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CLCMOXX	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CLFRMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	
CLHNMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$60.95	\$54.95	
CLTNMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
CMPNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CNTWMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CNVWMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
COALMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
CRAGMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
DPWRMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
DRBRMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
EGTNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
EUGNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
FLVWMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
FRFXMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
FTLWMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
GNRGMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
HLDNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
HLSMMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	
HNRTMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
HNVLMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

2. Embarq Missouri Areas (continued)

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1,2,3 Yr	
HOLTMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
HOSTMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
HPKNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
HRDNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
IONIMOX	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
JFCYMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
KGCYMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
KGVLMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
KRNYMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
LBNMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
LETNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
LKLTMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
LNCLMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
LNJCMOX	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
LXTNMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
MAVLMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
MDCYMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
MLBNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
MSCYMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
MTRSMOX	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
NBFDMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
NRBRMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
NWBGMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
ODSSMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	
OEVLMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
OKGVMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
ORCKMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
PCNGMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
PLCYMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

2. Embarq Missouri Areas (continued)

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1,2,3 Yr	
PLHLMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
RCLDMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
RLVLMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
ROLLMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
SALMMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
SHTNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
STBGMOXX	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
STRBMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
STTMMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
SWSPMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
SYRCMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
TAOSMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	
TARKMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
TPTNMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
URCHMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
WGTNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
WNDSMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
WRBGMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	
WRSWMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
WSTNMOXA	\$210.95	\$207.95	\$218.95	\$215.95	\$220.95	\$217.95	\$215.95	\$220.95	
WVRLMOXA	\$132.95	\$129.95	\$140.95	\$137.95	\$142.95	\$139.95	\$137.95	\$142.95	
WYVLMOXA	\$84.95	\$81.95	\$92.95	\$89.95	\$95.95	\$92.95	\$89.95	\$95.95	

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

3. CenturyTel of Missouri Areas

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1, 2 & 3 Yr	
AGSTMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
ALTNMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
ASLDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
AVA MOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
BASNMOXA	\$53.95	\$50.95	\$76.95	\$73.95	\$89.95	\$86.95	\$58.95	\$89.95	
BASWMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
BDYLMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
BFLOMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
BLEYMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
BLLEMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
BLNDMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
BRBNMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CABLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CDCKMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$58.95	\$82.95	
CENLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CHMSMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
CLFDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CLMAMOX	\$52.95	\$49.95	\$75.95	\$72.95	\$76.95	\$73.95	\$56.95	\$86.95	
CLMAMOB	\$52.95	\$49.95	\$75.95	\$72.95	\$76.95	\$73.95	\$56.95	\$86.95	
CLRKMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
CNWYMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CPFRMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CRANMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
CRTMMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
CSVLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
CUBAMOX	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
DFNCMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
DORAMOX	\$52.95	\$49.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
DRDNMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

3. CenturyTel of Missouri Areas (continued)

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1, 2 & 3 Yr	
EKLDMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
EXTRMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
FOLYMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
FRLDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
FRSTMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
FRSYMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
GALNMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
GSVLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
HGHLMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
HLDVMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
HLVLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
HOLSMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
HRLYMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
HRMNMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
HRMTMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
HWPNMOXB	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
JMTWMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
JNBGMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
JNKNMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
KMCMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
KSHKMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
LEBGMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
LSBGMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
MANOMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
MNFDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
MRFDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
MRSNMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
MSMLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
MTSTMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

A. Monthly Recurring Charges (continued)

3. CenturyTel of Missouri Areas (continued)

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1, 2 & 3 Yr	
MTVLMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
MTVWMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
NINGMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
NWMLMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
OFLNMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
OLMRMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
OZRKMOXA	\$53.95	\$50.95	\$76.95	\$73.95	\$89.95	\$86.95	\$58.95	\$89.95	
PRRHMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
PRTMMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
PSBGMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
PSTNMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
RCBHMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
RDSPMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
RHPTMOXB	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
SAFEMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
SHKNMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
SMVIMOX	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
SPRTMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
STGNMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
STJMMOX	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
STPRMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
SYMRMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
THDSMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
THVLMOX	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
THYRMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
TROYMOXA	\$53.95	\$50.95	\$66.95	\$63.95	\$89.95	\$86.95	\$58.95	\$89.95	
TXTNMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
URBNMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
VCHYMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

3. CenturyTel of Missouri Areas (continued)

CLLI	Business						Residential		
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 & 3 Yr	Essentials 1 Yr	Essentials 2 & 3 Yr	Value & Basic 1, 2 & 3 Yr	Essentials 1, 2 & 3 Yr	
WASLMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
WLRGMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
WLSPMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
WNFDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	
WNVLMOXA	\$57.95	\$54.95	\$80.95	\$77.95	\$87.95	\$84.95	\$60.95	\$87.95	
WPLNMOXA	\$53.95	\$50.95	\$76.95	\$73.95	\$89.95	\$86.95	\$58.95	\$89.95	
WRCYMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$81.95	\$78.95	\$57.95	\$81.95	
WRTNMOXA	\$53.95	\$50.95	\$76.95	\$73.95	\$89.95	\$86.95	\$58.95	\$89.95	
WSBNMOXA	\$51.95	\$48.95	\$74.95	\$71.95	\$82.95	\$79.95	\$57.95	\$82.95	
WTLDMOXA	\$52.95	\$49.95	\$75.95	\$72.95	\$82.95	\$79.95	\$58.95	\$82.95	

4. CenturyTel of NW Arkansas Areas

CLLI	Business								
	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 Yr	Basic Line 3 Yr	Essentials 1 Yr	Essentials 2 Yr	Essentials 3 Yr	
SGMNMOXA	\$58.95	\$53.95	\$59.95	\$57.95	\$55.95	\$61.95	\$59.95	\$56.95	

CLLI	Residential	
	Value & Basic 1, 2 & 3 Yr	Essentials 1, 2 & 3 Yr
SGMNMOXA	\$60.95	\$54.95

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

5. Spectra Areas

Business								
CLLI	Value Line 1Yr	Value Line 2 & 3 Yr	Basic Line 1 Yr	Basic Line 2 Yr	Basic Line 3 Yr	Essentials 1 Yr	Essentials 2 Yr	Essentials 3 Yr
LDDNMOXA	\$58.95	\$53.95	\$59.95	\$57.95	\$55.95	\$61.95	\$59.95	\$56.95
LWCYMOXA	\$58.95	\$53.95	\$59.95	\$57.95	\$55.95	\$61.95	\$59.95	\$56.95

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Residential		
CLLI	Value & Basic 1, 2 & 3 Yr	Essentials 1, 2 & 3 Yr
LDDNMOXA	\$60.95	\$54.95
LWCYMOXA	\$60.95	\$54.95

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

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A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

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A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Charges (continued)

B. Non-Recurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.1.1 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

1. Nonrecurring charges for installation of Business lines are:

		(D)
		(D)
		(I)
		(C)
Line Installation incl. jack/ wiring	\$165.00 1 st hour	
Line Installation incl. jack/wiring	\$60 ea. add'l 1 ½ hour	

2. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

Charge	Price	
Feature Add or Change	\$10.00 per Order	
Basic Service Change	\$10.00 per Order	
Establishing or Re-arranging Hunting	\$10.00 per Order	
Directory Listing Change	\$10.00 per Order	
Invoice Change	\$60.00 per Order	(I)
Transfer of Service	\$60.00 per Order	(I)
TN Change	\$25.00 per Order	
Line Signaling Change	\$25.00 per Order	
Vanity Number Search	\$25.00 per Order	
Establishing Dual Service	\$60.00 per Order	(I)
Expedite Service Charge (LWC/UNE)	\$60.00 per Order	(I)
Expedite Service Charge (Facilities)	\$200.00 per Day per Line	
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit	

1. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Charges (continued)

3. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician	Residential	Business	
Premise Work Charge	\$139.00	\$139.00	(I)
Initial Hour (time & materials)	\$165.00	\$165.00	
Trouble Determination (per request)	\$110.00	\$110.00	(C)
Each Additional 30 minute increment	\$ 60.00	\$ 60.00	
 Each Additional Jack & Wiring (existing customer)	 \$ 65.00	 \$ 65.00	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.28 Toll Free Service

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique Toll Free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

Monthly Recurring Charge per Number: \$5.00

8XX usage will be billed separately.

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.089	30 seconds	6 seconds

(N)

(N)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (1) (7)

A. Resold Exchange Access Lines

1. Main Service - Business Rates and Charges

<u>Group</u>	<u>Message</u>			<u>Flat Rate</u>
	<u>Flat Rate</u>	<u>Rate</u>	<u>Measured</u>	<u>Flat Rate</u>
	<u>1-Party (2)</u>	<u>1-Party (2)</u>	<u>1-Party (2)</u>	<u>Trunk (3)</u>
A	\$15.93	\$13.77	\$8.80	\$28.55
B	24.30	17.32	12.25	39.80
C - Principal	26.81	19.06	13.99	43.70
C - Metropolitan Calling Area - 1	29.03	23.26	14.91	47.80
D - Principal	38.50	24.50	18.14	44.00
D - Metropolitan Calling Area - 1	39.50	25.00	18.93	45.50
D - Metropolitan Calling Area - 2	40.50	25.50	19.96	47.00

<u>Group</u>	<u>1st</u>	<u>Add'l</u>	<u>Multiline</u>	<u>Shared Tenant</u>
	<u>Message</u>	<u>Message</u>		<u>and</u>
	<u>Trunk (3)</u>	<u>Trunk (3)</u>	<u>(3)</u>	<u>Information</u>
				<u>Terminal (3)</u>
A	\$23.05	\$10.80	\$30.75	\$21.95
B	27.05	14.75	39.80	30.05
C - Principal	29.15	16.90	43.70	33.15
C - Metropolitan Calling Area - 1	35.50	17.90	47.80	36.45
D - Principal	28.95	18.45	44.00	43.60
D - Metropolitan Calling Area - 1	29.75	18.45	45.50	45.50
D - Metropolitan Calling Area - 2	30.80	18.45	47.00	48.00

(N)

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

A. Resold Exchange Access Lines (continued)

2. Main Service - Residential Rates and Charges

<u>Group</u>	<u>Flat Rate</u> <u>1-Party (4)</u>	<u>Message</u> <u>1-Party (4)</u>
A	\$7.15	\$5.35
B	10.00	7.50
C - Principal	11.00	-
C - Metropolitan Calling Area - 1	12.00	-
D - Principal	12.00	8.50
D - Metropolitan Calling Area - 1	12.50	-
D - Metropolitan Calling Area - 2	13.00	-

<u>Group</u>	<u>Flat Rate</u> <u>Trunk (3)</u>	<u>Measured</u> <u>1-Party (3)</u>
A	\$11.70	\$3.93
B	15.31	6.00
C - Principal	16.76	6.00
C - Metropolitan Calling Area - 1	18.64	7.00
D - Principal	18.64	7.00
D - Metropolitan Calling Area - 1	19.42	7.00
D - Metropolitan Calling Area - 2	20.33	7.00

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

C. Residence Services – Price Packages

1. Navigator Basic (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$16.95
30 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

2. Navigator Basic Plus (4)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$24.95
Call Waiting	Included
Three-Way Calling	Included
Caller ID with Name	Included

3. Navigator Premium (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$28.95
NavBasx	Included
60 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

4. SmartTime (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$47.99
Call Waiting	Included
Caller ID	Included
Three-Way Calling	Included
600 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

C. Residence Services – Price Packages (continued)

5. SmartTime Unlimited (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$46.95
Caller ID	Included
Call Waiting	Included
Call Waiting ID	Included
Call Waiting ID Options	Included
Three – Way Calling	Included
Unlimited Long Distance	Included

6. SmartTime 400 (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$41.95
Caller ID	Included
Call Waiting	Included
Three – Way Calling	Included
400 Minutes of Long Distance Calls	Included

7. Toll Saver (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$38.95
Caller ID	Included
Call Waiting	Included
60 Minute Long Distance Calling Card	Included

8. Toll Saver Plus (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$44.95
Caller ID Deluxe	Included
Call Waiting Deluxe	Included
Three – Way Calling	Included
Call Forwarding	Included
60 Minute Long Distance Calling Card	Included

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

D. Business Services – Price Packages

1. SmartTime Unlimited for Business (6)

(a) Description

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features.

(b) Regulations

The customer must commit to at least a one-year term agreement to be eligible for the service.

Maximum of ten (10) lines per location. Charges below are shown on a per line basis.

Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

(c) Rates and Charges

SmartTime Unlimited for Business – Recurring Charge, per line

Rate Group A	\$58.99
Rate Group B - D	48.99

(N)

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

D. Business Services – Price Packages (continued)

2. SmartTime for Business (6)

(a) Description

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features.

(b) Regulations

The customer must commit to at least a one-year term agreement to be eligible for the service.

Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

(c) Rates and Charges

SmartTime for Business – Recurring Charge, per line

Rate Group A	\$43.99
Rate Group B - D	24.99

(N)

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

E. SmartATM (2)

1. Description

(a) The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

- Business individual lines for Automated Teller Machines only.
- Unlimited calling to 800 toll-free numbers.

(b) The rate specified herein is subject to a 12-month service term.

2. Regulations and Service Limitations

(a) Calls made outside the perimeters of the service description shown above are subject to normal tariff violation treatments and/or tariff charges.

(b) Charges for this service commence when the company's information records are posted and are payable monthly in advance.

(c) Charges for service are automatically discontinued upon service termination.

(d) If service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.

(e) Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service term. This is applicable to existing lines only. New lines may qualify for any special promotions or price changes.

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

E. SmartATM (continued)

3. Rates and Charges

(a) The following monthly rates will apply for the SmartATM service.

Service Category	Rate Group	Rate
SmartATM	A, B	\$16.00
	C, D	20.00

(b) The following Message rates will apply for the SmartATM service for any local usage generated from the line.

Service Category	Rate Group	Rate
Per minute	All	\$0.05

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

F. TelebranchSM Service (3)

1. General

TeleBranchSM Service is a service whereby a call placed from the originator to a customer's (the TeleBranchSM customer) telephone number (the call-forwarding location) is automatically forwarded by central office equipment to the subscriber's (1) Local Exchange Service, (2) Inward Wide Area Telecommunications Service (800 Service) and Long Distance Message Telecommunications Service or (3) Foreign Exchange Service (FX). Terminating stations must have incoming-call capacity.

2. Regulations

- (a) TeleBranchSM Service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
- (b) TeleBranchSM Service is not offered where the terminating station is a coin telephone.
- (c) The Company will not provide identification of the originating telephone number to the TeleBranchSM customer.
- (d) Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- (e) TeleBranchSM Service is not represented as suitable for satisfactory transmission of data.
- (f) TeleBranchSM Service is available when used in connection with interstate or intrastate Long Distance Message Telecommunications Service and interstate or intrastate Inward WATS (800 Service) lines.
- (g) TeleBranchSM Service is offered for Local Exchange Service only in those locations where Measured Service is available.
- (h) TeleBranchSM Service is provided on the condition that the customer subscribe to sufficient TeleBranchSM features and facilities to adequately handle calls to the TeleBranchSM customer without interfering with or impairing any services offered by the Company.

*See Original Sheet No. 63.46 for Footnotes.

SM Service Mark of Southwestern Bell Telephone Company.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

F. TelebranchSM Service (continued)

2. Regulations (continued)

(i) TeleBranchSM Service is not allowed to call forward to the following services:

- Access Services unless otherwise specified in the Access Services Tariff
- 700 numbers
- International telephone numbers
- Numbers associated with N11 services such as 911, 411, 511, or 211
- Another TeleBranchSM telephone number

3. Rates and Charges

The following charges are for TeleBranchSM features only and are in addition to applicable charges for service and equipment with which it is used.

	Monthly Rate	S&E Charge
TeleBranch SM Service, first access path (RCF)	\$17.50	\$15.65
Additional access paths, each (RCA)	17.50	15.65

Footnotes:

- (1) Some former Navigator customers may have special pricing arrangements that deviate from the rates in this section.
- (2) Former Navigator Customers using this product will now be billed under the product name **BirchNet Value Line**.
- (3) Effective November 18, 2008, this service is no longer offered.
- (4) Former Navigator Customers using this product will now be billed under the product name Home Connection.
- (5) Former Navigator Customers using this product will now be billed under the product name Home Essentials.
- (6) Former Navigator Customers using this product will now be billed under the product name **BirchNet Essentials**.
- (7) Former Navigator Customers will be billed a bundled flat line rate effective November 18, 2008. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the monthly average, over the last six months, of local usage charges for any measured or metered use, any local or extended area calling plan charges, any business or residential package charges, the End User Common Line Charge, the Pre-subscription Charge and the Access Recovery Surcharge fees. In summary, the new bundled rate reflects the customer's previous Navigator rates for the same services and fees.

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.30 Prepaid Services (1)

(N)

A. Prepaid Services

Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within those exchanges and local calling areas listed in this tariff.

1. Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place call to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711") or to local or long distance operator services (1+, 0-, 0+); the Company blocks all such calls.

2. Standard Features. Each Prepaid Service Customer is provided with only local exchange service.

3. Optional Features. Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Three Way Calling, (iv) Unpublished Number, (v) Speed Dial, (vi) Call Return, (vii) Caller ID, and (viii) Call Trace.

B. Recurring Charges

Monthly Prepaid Service \$49.95

All other taxes, fees and surcharges applicable to local services in this Tariff apply.

(1) Effective November 11, 2009, this service is grandfathered and replaced by services in Section 4.5.31 of this tariff. (N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services

A. Tempo Value Line

1. Tempo Value Line is equipped with:

Basic Residential Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$37.95

3. This product was formerly known as the following Cleartel product name: (1)

<u>Former Cleartel Product Name</u>
MO Basic Service
Residential Basic

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Value Line. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

(1) Effective November 11, 2009, any former Cleartel product listed in number 3 of these sections (Section 4.5.31) of this tariff will now be billed as the corresponding product being defined in that section.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

B. Tempo Basic

1. Tempo Basic is equipped with:

Basic Residential Line
Caller ID Deluxe
Call Waiting

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$42.95

3. This product was formerly known as the following Cleartel product names:

<u>Former Cleartel Product Name</u>
Residential Enhanced

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service. (1)
- Declining free features does not reduce the package rate.
- Additional features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Basic. There is a maximum of 3 extensions per voicemail box.
- IW Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

(1) Effective November 11, 2009, Tempo Basic customers will be given an option to purchase a block of LD minutes. See section 4.5.31.D below.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

C. Tempo Essentials

1. Tempo Essentials is equipped with:

Basic Residential Line
Unlimited Features
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$74.95

3. This product was formerly known as the following Cleartel product name:

<u>Former Cleartel Product Name</u> Residential Unlimited
--

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Essentials. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepaid product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued) (C)

D. 300 Prepaid Minutes LD

Available only to prepaid residential customers with the Tempo Basic service, this package provides 300 total minutes of Intra-Lata, Intra-State and Inter-State long distance for a monthly recurring charge. The LD will not exceed 300 minutes per month, and will be reset upon payment by the customer. (C)

Rates:

	<u>Current Rate</u>
Per Line	\$8.00

E. Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers. This charge is applied to each line.

<u>Charge (per line)</u>	<u>Current Rate</u>
Carrier Access Recovery Charge	\$1.35

F. Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers. This charge is applied to each line.

<u>Charge (per line)</u>	<u>Current Rate</u>
Regulatory Compliance Fee	\$0.75

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.32 A. Features and Blocks

Any of the following calling features may be added, subject to ILEC availability. The following rates apply only when these calling features are added to a line that does not include the feature in the package. To add calling features to any other service, please refer to Section 4.5.27.B for applicable rates.

<u>Feature Description</u>	<u>Business</u>		<u>Residential</u>	
3 Way Calling	\$10.00	(I)	\$10.00	(I)
3 Way Calling w/Transfer	\$8.99	(I)	\$5.75	
Call Block	\$7.10	(I)	\$4.95	
Call Forward Busy	\$10.00	(I)	\$2.00	(R)
Call Forward Variable	\$10.00	(I)	\$4.95	
Call Fwd Don't Answer w/RC	\$10.00	(I)	\$2.30	
Call Return	\$6.90		\$6.00	(R)
Call Tracing	\$6.00	(R)	\$6.89	
Call Waiting	\$11.99	(I)	\$11.99	(I)
Call Waiting w/CID Opt	\$1.30		\$1.64	
Caller ID	\$15.95	(I)	\$10.99	(I)
Caller ID Block	\$5.75		\$5.75	
Caller ID Deluxe	\$15.95	(I)	\$8.63	
Distinctive Ring	\$8.32	(I)	\$4.25	(I)
Enhanced Caller ID	\$15.95	(I)	\$8.05	
Hunting	\$19.00	(I)	\$7.75	
Preferred Call Forwarding	\$6.61		\$3.57	
Remote Access to Call Fwd	\$8.57		\$8.05	
Repeat Dialing	\$7.39	(I)	\$10.00	(I)
Restrict International	\$5.95		\$5.95	
Restrict Toll	\$19.00	(I)	\$6.00	(I)
Simultaneous Call Forwarding	\$5.39		\$5.00	
Speed Call 30	\$9.75	(I)	\$7.90	
Speed Call 8	\$6.04		\$6.00	(I)

B. Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis for unlimited use.

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.33 American Fiber Network (AFN) and Close Call America, Inc. (CCA) Services

A. BirchNet Basic Plus

The following products will change their name and begin billing as BirchNet Basic Plus beginning with their first Birch invoice.

Business Line

B. BirchNet Value Line

The following products will change their name and begin billing as BirchNet Value Line beginning with their first Birch invoice.

- Basic Local Service-Business
- Basic Local Service - Multiline
- Business Line
- Local Service Business
- Local Service-Business Multiline
- Message Rate Business-One Party
- Residential Line Charge



(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services
4.5.34.1 Rules and Regulations

- A. Service for Payphone Service Provider ("PSP") Telephones is an exchange line service provided at the request of the subscriber for telecommunications use.
- B. Service is provided for use with PSP telephones.
- C. The carriage and completion of all local dialed calls including operator service functions are provided by the Company.
- D. Service is provided subject to the condition that telephone messages (local and long distance) placed from stations that are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where service is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment.
- E. Service may not be attached to other types of access lines. A subscriber must order a separate PSP Access line for each PSP telephone installed and will be billed the tariff rate for each line.
- F. Service may only be provided as Two-Way service, except lines placed in correctional institutions, schools, hospitals and other locations for which a specific exemption has been granted by the Public Service Commission. There will be no charge imposed for incoming calls.
- G. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone".
- H. The PSP shall be responsible for the installation, operation and maintenance of any PSP instruments used in connection with this service.
- I. The PSP shall be responsible for payment of a nonrecurring charge as specified in this tariff for each visit by the Company or its agent to the customer's premises solely to determine that the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

(N)



(N)

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

J. PSP telephones must be connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements of the New York Public Service Commission. The telephones must have the following operational characteristics:

1. Must be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the payphone.
2. Must be able to access 911 Emergency Service, where available, at no charge to the calling party. Where 911 is not available, must be able to access the "Operator", at no charge to the calling party. The appropriate emergency number (Operator, 911) must be clearly posted at each PSP location.
3. Must be equipped to return the coins to the caller in the case of an incomplete call, except messages to a Feature Group A access number.
4. Must provide free access to dial-tone and toll free numbers (e.g., 800, 877, and 888).
5. Must complete calls to local and long distance directory assistance.
6. Must provide free access to the responsible party for repairs or refunds. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.
7. Must be equipped with a legible sign, card, or plate of reasonable permanence that shall identify the following:
 - a. The telephone number and location address of the payphone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services) and the local coin rate.
 - b. For those payphone stations that will terminate conversation after a minimum elapse of time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.
8. Each payphone station that provides access to any interexchange company must provide coin free access to all locally available interexchange companies (except for Feature Group A access). The payphone station shall provide such access through the forms of access purchased by locally available long distance carries such as 10XXX+0, 10XXXX+0, 101XXXX+0, toll free (e.g., 800, 877, and 888) access.
9. May have a maximum of one non-dialable extension per station access line. This extension must be within the same premises as the main station and may be a maximum of 35 feet from the main station or have a privacy feature to disable the extension when the main station is in use.
10. No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.
11. All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the PSP's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).



(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

K. Each payphone station:

1. Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
2. A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
3. Must be connected to an individual access line.
4. Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excluded).

L. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station) shall be maintained at each payphone station.

1. Where there is a single payphone station, a directory shall be maintained at each station.
2. Where there are two or more payphone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station.
3. Payphone stations that provide local directory assistance at no charge are exempt from the provision of this rule. A notice must appear on the placard if local directory assistance at no charge is being provided.

M. Normal maintenance and coin collection activity shall include a review of the cleanliness of each payphone station.

N. Each payphone station must comply with rules of the American National Standards Institute, Inc, relative to physical handicap accessibility.

O. Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.

P. Toll Fraud Liability

1. A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a PSP for:
 - a. Charges billed to a line for calls which originates from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g. 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date (the date after the call screening order was placed and associated charges apply) of the outgoing screening order;

(N)

(N)

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

- b. Charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order. Any call billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described above, must be removed from any PSP's bill after the PSP gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.
- c. The provider of local exchange telecommunications services is responsible for charges described in a. above that are associated with the failure of the provider of local exchange telecommunications services' screening services.
- d. The interexchange company is responsible for charges described in P.1.a. above that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' database.
- e. Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in P.1.a. above shall not be the basis for discontinuance of local and intrastate service.

- Q. Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.
- R. Pay telephones stations located in confinement facilities shall be exempt from the preceding requirements except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations.
- S. Proof of all necessary certifications must be furnished to the Company by the subscriber prior to service being furnished.
- T. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of PSP telephones in accordance with all hearing impaired and handicapped person requirements.
- U. Violations of Regulations
 - 1. Where any PSP telephone is used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.
 - 2. Violations of the tariff, Commission rules pertaining to public telephone service or certification requirements will subject subscribers of service to suspension and/or termination of service consistent with Section 2.6.1 of this tariff.



(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

V. Service Features

Zone Sensitive Rate for PSP

Subscribers to this service are required to take one of the following options where facilities are available to provide such service. (D)

1. Two-Way Service:

- a. Provides central office blocking of 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Ala carte rate will apply . (T)
- b. Provides central office blocking of 7 digit local, 1+DDD, 1+ 900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid call from being billed to the line. Ala carte rate will apply. (T)
- c. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Aala carte rate will apply. (T)

4.5.34.2 Payphone services are equipped with : (D)
 (D)

Free 900/976 Block (N)
 1
 250 Local, Lata, and Long Distance Minutes for customers who select Birch as their long 1
 distance service provider. Overages will apply – see section 4.5.34.4 1

4.5.34.3 Payphone Services Additional Features 1

Features	Rates
Non-Published Listing	\$8.25
Non-Listed Number	\$5.56
Extended Area Calling Service	\$22.24
Call Screening	\$4.44
Answer Supervision	\$8.13
Call Blocking	\$5.97
Fraud Protection	\$0.16

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

4.5.34.4 Rates

The monthly recurring charge for this service is \$54.30 (I)

- Miscellaneous Service Charges will apply – see Section 4.1.11.5 of this tariff.
- .
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates - see Section 4.5.34.2 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Early Termination Fees are calculated using the following formula: \$200 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- Local, IntraLata, Long Distance is available with this product and is rated at \$0.07/minute after the initial 250 included usage
 - Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While the plans include long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate and eliminate half of the allowable usage.
 - Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

4.2.21.E PayPhone Paper Invoice Fee

All payphone customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$9.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

4.5.34.4 American Fiber Network (AFN) and Close Call America (CCA) Payphone Service Provider (PSP) Services

The following products of AFN or CCA have been grandfathered and will be billed as “Payphone.”

Coin Line Flat Rate	Payphone Access Service
Coinless Payphone Access - Outward Only	Smart PAL
Coinless Payphone Access - Outbound Only	Smart Payphone
Interra Payphone Access Service	Smart Public
Interra Payphone Line Rate	PAL Message Rate
Payphone Access Line	

Birch Telecom of Missouri, Inc.
dba Birch Communications

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Cancels Original Sheet No. 63.61

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.35 Ernest Communications (cont'd)

A. **BirchNet** Basic Plus (cont'd)

CT NR-EZ-Z1-SMO-35.95	John Deere-Flat-28.00	USMedical-31.32
CT NR-EZ-Z4-SMO-35.95	Jtran-MO-31.08	USVenture-BI-2a-24.88
CT-2011-Z1-L-Pae-SMO-22.32	Lennox-BI-2a-25.30	Viad-BI-2d-26.39
CT-2011-Z1-P-SMO-31.95	Limited-BI-2d-29.12	VTX-36.34
CT-2011-Z2-L-Pae-SMO-22.32	MattressFirm-Flat-34.30	Warrenton Oil-BI-2b-35.63
CT-2011-Z4-L-SMO-22.32	MattressFirm-Z1-SMO-34.30	WellBridge-Flat-21.88
	McCormick&Schmick-BI-2a-26.99	
DCT-PapaJohn-BI-2b-25.22	26.99	WrsngrKng-EZPI-MO-35.95
Dolan-BI-2a-25.42	McJunkin-EZPI-OnNet-31.50	YES Comm-On Net-34.99
Dussin-BI-2a-17.33	Menrd-EZPI-Z2-SMO-34.95	Zales-EZPI-Z1-MO-29.21
EMF-BI-2b-33.90	MO-32.15	Zales-EZPI-Z2-MO-29.21
Empire-Flat-27.61	MotionInd-Flat-34.99	Zales-EZPI-Z4-MO-31.94

B. Remote Call Forward

The following products will be grandfathered, change their name and begin billing as Remote Call Forward (RCF) or Remote Call Forward Additional Path (RCA) beginning with their first Birch invoice.

Remote Call Forward-SMO-Addl Path-24.80	(I)
Remote Call Forward-SMO-24.80	(I)
Remote Call Forward-Spc-24.80	(I)

C. BirchLink T

Mo Svc-Bus-PRI Voice-399.00 will be grandfathered, change its name and begin billing as BirchLink T.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Missouri between two or more points within LATAs of the State of Missouri and where the respective rate centers of such points are also located in said state.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

4.6.1 Two-Point Service (1) (N)

A. Rates and Charges

Rates shown in the following table are applicable to intrastate, intraLATA business between all points within the State of Missouri.

<u>Mileage</u>	Day Initial <u>1-Minute</u>	Day Each Additional <u>Minute</u>
1 – 10	\$.10	\$.08
11 – 14	.12	.10
15 – 18	.15	.13
19 – 23	.20	.15
24 – 28	.24	.16
29 – 33	.27	.17
34 – 40	.30	.18
41 – 50	.34	.20
51 – 60	.37	.23
61 – 80	.40	.25
81 – 100	.40	.25
101 – 125	.42	.27
126 – 150	.42	.27
151 – 190	.43	.32
191 – 300	.44	.33
301 – 430	.46	.35

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.1 Two-Point Service (1) (continued) (N)

B. Discounts

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

The time of day at the location of the calling service point governs.

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.6 Toll Services (continued)

4.61 Two-Point Service (continued)

C. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Collect</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.21	(I)
Fully Automated	.90	
<u>Billed to a Third Number</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.21	(I)
Fully Automated	.90	
<u>Sent-Paid</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.48	
<u>Person-to-Person Service</u>		
Non-Automated	\$4.10	(I)
Semi-Automated	3.48	(I)
<u>Other Services</u>		
Line Status Verification	\$1.50	
Busy Interrupt	2.31	

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.2 Conference Service (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Charge Per Minute</u>
0 – 18	\$.05
19 – 60	.10
61 – 150	.15
Over 150	.20

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.2 Conference Service (1) (continued)

A. Rates and Charges (continued)

4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods.

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.3 Special Reversed Charge Long Distance Message Telecommunications Service (2) (N)

This service provides an arrangement in connection with intraLATA Long Distance Message Telecommunications Service whereby a customer offers patrons the privilege of calling him without the payment of an intraLATA long distance message charge and without having to request specific reversal of this charge.

Rates

The following monthly service charge applies for Special Reversed Charge Long Distance Message Telecommunications Service:

	<u>Monthly Service Charge</u>
Service furnished in Metropolitan exchanges (including all zones within Metropolitan Exchange Area) (1)	\$9.45
Service furnished in all other exchanges per exchange	5.55

(1) The Metropolitan Exchanges are Kansas City, St. Louis and Springfield.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.4 Selective Class of Call Screening (1) (N)

Selective Class of Call Screening enables a customer by means of Company operator identification to restrict outgoing toll calls from service point users to only those services which are charged to the called telephone or a third number.

A. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per system	\$40.75	\$370.00

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.6 Toll Services (continued)****4.6.5 Toll Saver Optional Calling Plan (1) (N)**

Customers can choose to subscribe to one of the Toll Saver Optional Calling Plans. The following rates and discounts are in addition to the established charges for the service with which the Optional Calling Plan is associated. For business customers, the Plan rates and discounts apply to usage for all periods. For residence customers, Discount Option A applies to the evening/night/weekend rate periods and all other options apply to usage for all periods.

Business Discount Options A, B, C and D and Residence Discount Options A, B, C, D and E give the customer a specified percent discount on qualified usage for a flat monthly rate, except in the case of Business Option D and Residence Option E which are provided free of charge when residence customers also subscribe to either the Calling Features package or the Calling Features – Basic package or, when business customers subscribe to either the Calling Features package, the Calling Features – Basic package or to a Business Saver package.

Business Block of Time Options E, F and G and Residence Block of Time Options F, G and H allow customers a specified amount of qualified usage per month at a flat rate. Customers are charged the full monthly rate even if the specified block of time is not used. An additional hourly rate applies to usage exceeding the initial specified block of time, prorated for fractional hours of usage. Time of day and holiday discounts are not applicable to the monthly rate or the hourly rate for additional usage.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.5 Toll Saver Optional Calling Plan (3) (N)

A. Recurring and Usage Charges, and Discounts

<u>Discount or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
1. Business Options					
(A) Discount	\$ 3.00	N/A	10%	N/A	All
(B) Discount	8.00	N/A	15%	N/A	All
(C) Discount	20.00	N/A	20%	N/A	All
(D) Discount (1)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All
2. Residence Options					
(A) Discount	\$ 1.85	N/A	15%	N/A	Evening and Night/Weekend
(B) Discount	3.00	N/A	20%	N/A	All
(C) Discount	2.00	N/A	20%	N/A	All
(D) Discount (2)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All

(1) Available only to customers subscribing to either the Calling Features package, Business Saver or the Calling Features - Basic package as set forth in Section 4.5.7 of this Tariff.

(2) Available only to customers subscribing to either the Calling Features package or the Calling Features – Basic packages as set forth in Section 4.5.7 of this Tariff.

(3) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.5 Toll Saver Optional Calling Plan (2) (continued) (N)

A. Recurring and Usage Charges, and Discounts (continued)

<u>Discount or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
2. Residence Options (continued)					
(H) Single Rate	\$4.95	N/A	N/A	\$.10/minute	All
(I) Single Rate (1)	1.95	N/A	N/A	.10/minute	All

4.6.6 Designated Number Optional Calling Plan – Recurring Charges

Designated Number Optional Calling Plan is available to residence and business customers for one-way calling to a designated telephone number within the LATA. Customers subscribing to this calling plan receive unlimited calling to the designated number at a fixed monthly rate. Calling to additional designated telephone numbers within the LATA may be purchased at an additional, fixed monthly rate for each such designated number selected.

	<u>Monthly Recurring Rate</u>
A. Residence and Business, per access line	
1. First Designated Number	\$15.00
2. Each Additional Designated Number	10.00

(1) Available only to customers subscribing to either the Calling Features package or the Calling Features-Basic packages as set forth in Section 4.5.7 of this Tariff.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.6 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Birch for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Birch for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$4.95 (I)

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	<Based on Product>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

4.6.7 Birch Long Distance

<u>Products</u>	<u>Rates Per Minute</u>		
	<u>Current Rates Per Product</u>		
	<u>Intra-Lata</u>	<u>Intra-State</u>	<u>Inter-State</u>
BirchNet Value Line	\$0.069	\$0.069	\$0.069
BirchNet Basic Line	Unlimited	\$0.049	\$0.049
BirchNet Essentials	Unlimited	\$0.049	\$0.049
Home Connection	\$0.060	\$0.060	\$0.060
Home Essentials	Unlimited	\$0.060	\$0.060

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While there are plans that offer free long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1)

(N)

This section applies to Wide Area Telecommunications Service (WATS) furnished or made available by the Company over service components wholly within, or partly within, the State of Missouri and between points within the State of Missouri.

4.7.1 Rate Periods

Rates applicable are based on the time of day, day of week as follows:

A. Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

B. Evening Period

5 p.m. to 11 p.m. Sunday through Friday.

C. Night/Weekend Period

11 p.m.	to	8 a.m.	all days
8 a.m.	to	11 p.m.	Saturday
8 a.m.	to	5 p.m.	Sunday

4.7.2 Minimum Average Time Requirement (MATR)

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (1) (N)

A. 800 Service

	<u>Monthly Rate</u>		
1. IntraLATA Access Line, each	\$43.00		
	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
2. Service Rates			
First 9 hours, each hour	\$18.00	\$14.40	\$11.70
Next 9 hours, each hour	15.30	12.24	9.95
Next 17 hours, each hour	13.01	10.41	8.46
Over 35 hours, each hour	11.06	8.85	7.19
	<u>Nonrecurring Charge</u>		
3. Installation			
Each 800 Service Line	\$121.00		

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

B. Outward WATS

	<u>Monthly Rate</u>		
1. IntraLATA Access Line, each	\$43.00		
	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
2. Service Rates			
First 9 hours, each hour	\$13.50	\$10.80	\$8.78
Next 9 hours, each hour	11.48	9.18	7.46
Next 17 hours, each hour	9.76	7.81	6.34
Over 35 hours, each hour	8.30	6.64	5.40
		<u>Nonrecurring Charge</u>	
3. Installation			
Each Outward WATS line		\$106.00	
C. Provision of Call Detail		<u>Nonrecurring Charge</u>	
Establish or discontinue this service on existing Outward WATS accounts		\$5.00	
Establish or discontinue this service on existing 800 Service accounts		\$12.50	

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

D. Common Line 800 Service – Business

	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	\$ 5.00

IntraLATA Usage Rates

	<u>Charge Per Minute</u>
1. Per Minute Plan	
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)	\$.20
b. Off-Peak Time (all other times)	.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$21.60	\$.17
3. 5 Hour Block Plan	45.00	.14

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	<u>Nonrecurring Charge</u>
Call Detail Information per account	\$12.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

E. Common Line 800 Service – Residence

	<u>Monthly Charge</u>	
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number		\$ 3.95
IntraLATA Usage Rates		
	<u>Charge Per Minute</u>	
1. Per Minute Plan		
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)		\$.20
b. Off-Peak Time (all other times)		.18
	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$ 9.00	\$.14
3. 5 Hour Block Plan	15.00	.12
	<u>Nonrecurring Charge</u>	
Change Charges		
Number of Terminations Changed per 800 Number		
1. 1 or 2 Terminations		\$ 20.00
2. 3 to 10 Terminations		90.00
3. over 10 Terminations		225.00
Charge to Change Usage Plans		5.00
	<u>Nonrecurring Charge</u>	
Call Detail Information per account		\$12.50

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(N)

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(D)
(D)

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00
Residential	\$3.50 (I)	\$11.25

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business alternate listings, each	\$6.50 (I)	\$9.50
Residence alternate listings, each	\$3.50 (I)	\$6.00

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$10.00
Dual Name Listing – Residence	No Charge	No Charge

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$5.00	\$10.00
Residence	\$2.83	\$10.00

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business Foreign Listing, each	\$6.50 (I)	\$10.00
Residential	\$2.83	\$10.00

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>
Business	\$2.37	\$0.00
Residence Nonlisted Service, each		
Primary	\$2.37	\$10.00
Additional	\$2.37	\$10.00

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>
Business Non-published Listing	\$6.00 (I)	\$10.00
Residence Non-published Exchange Service, each non- published telephone number	\$6.00 (I)	\$10.00

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business extra listings, each	\$6.50 (I)	\$10.00
Residence extra listings, each	\$3.50 (I)	\$10.00

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$5.00	\$10.00
Customer Extra Line Listing	\$5.00	\$10.00
Family Space Listing	\$5.00	\$10.00
Line of Distinction	\$5.00	\$10.00
Personality Logo	\$5.00	\$10.00
Signature Listing	\$5.00	\$10.00
Three Print Product Discount	(\$2.00)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$10.00
Residential	No Charge	\$10.00

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$5.00	\$10.00

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$3.74	\$9.00
Residence	\$2.34	\$6.00

18. Stylist Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$4.61	\$9.00

(N)
|
(N)

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

Directory Assistance - Local	\$3.99 (I)
Directory Assistance - LD	\$3.99 (I)
Directory Assistance Call Complete	\$3.99 (I)
Line Status Verification	\$1.50
Call Interrupt Charge	\$2.31

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

(D)

(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.4 Call Completion Optional Plan (1) (N)

The Call Completion Optional Plan allows local callers requesting the telephone number of a customer subscribing to the Plan to be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. The monthly rate will apply whether or not calls are completed.

A. Rates

<u>Description</u>	(D)	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	(D)	\$50.00	\$.05
Option B	(D)	10.00	.30

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$3.99 (I)
Alternately Billed Requests	\$3.99 (I)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services

4.9.1 Remote Call Forwarding (5)

A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	
Remote Call Forwarding service, first access path	\$24.80	\$14.50	(I)
Additional access paths, each	24.80	14.50	(I)

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	
Remote Call Forwarding service, first access path	\$24.80	\$14.50	(I)
Additional access paths, each	24.80	14.50	(I)

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- a. Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
 - b. Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.1 Remote Call Forwarding (5) (continued) (N)

A. Rates and Charges (continued)

4. Directory Listings

One listing without charge covering the exchange in which the call-forwarding central office is located is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings section of this Tariff.

Footnotes for Remote Call Forwarding

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.
- (5) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.2 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	Monthly Rates			Service and Equipment
	<u>Rate</u> <u>Segment I</u>	<u>Rate</u> <u>Segment II</u>	<u>Installation</u> <u>Charge</u>	<u>Charge</u>
Toll Restriction, per Residence line equipped	\$ 3.00	\$ 2.70	\$2.75	\$4.75
Toll Restriction, per Business line equipped	20.00	18.00	2.75	5.50

4.9.3 900/976 Call Restriction (T)

A. Charges

The following charges applies in addition to the established rates and charges for the services with which this feature is associated. (T)

	Nonrecurring <u>Charge</u>	
900/976 Call Restriction		(T)
-Establishment of Service	No Charge	(T)(I)
-Subsequent Order	\$10.00	(T)(R)

(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.4 Direct Inward Dialing (DID) Service (5) (T)

A. Description

DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group.

Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month. This will be applicable to all customers of this service.

See Sheet No. 92 for Footnotes.

(T)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.4 Direct Inward Dialing (DID) Service (continued)

B. Rates and Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	<u>Monthly Rate</u>	<u>Non recurring Charge</u>
Direct Inward Dialing Service Groups of Working Numbers(1)		
First Block of 10 DID Numbers	\$ 4.00 (3)	\$130.00
Additional Block of 10 DID Numbers	4.00	10.00
First Block of 100 DID Numbers	20.00 (3)	130.00
Additional Block of 100 DID Numbers	20.00	130.00
One Way Inward Trunk Termination in Central Office		
Multi-frequency (MF) pulsing option	(2)	---
Dual Tone Multi-frequency (DTMF) pulsing option	(2)	150.00
Dual Pulse pulsing option	(2)	---
Service Change Charge		25.00
DID Trunk Service Charge		\$70.00
Complex Service Change		\$25.00
Custom work order		(4)
Expedited service charge		\$25.00
Invoice change		\$10.00
Transfer of service		\$10.00
Telephone number search, 1 st 20 free		\$15.00

(1) When multiple number blocks are ordered on single order, one installation charge will apply.

(2) See Section 4.5 for DID Trunk rates.

(3) Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month

(4) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.

(5) Effective August 8, 2008 this product is no longer available for new service.

(T)

Birch Telecom of Missouri, Inc.

(T)

4. SERVICES (continued)

(D)

RESERVED FOR FUTURE USE.

(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.5 Night Number Terminal Arrangement (1) (N)

A. Rates

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Night Number Terminal Arrangement Terminals, each	\$3.55	\$3.20	\$5.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.6. Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply, per line, for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Residence</u>	<u>Business</u>	
Per occasion first line	\$20.00	\$19.00	(T)(I)
Per occasion additional line	\$20.00	\$12.00	(T)(N)(I)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.7 Customer Alerting Enablement (2) (N)

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges with which this service is associated.

	Service and Equipment <u>Charge</u> (1)
Customer Alerting Enablement	
Residence	\$ 7.75
Business	\$14.50

(1) Only one Service and Equipment Charge applies when ordered at the same time as Multi-Distinctive Ringing, Call Control Options or a Custom Calling Service.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.8 Preferred Number Service (1) (N)

A. Rates and Charges

1. The following rates are applicable to Preferred Number Service only:

	<u>Monthly Rates</u>		<u>Installation Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Service Only Preferred Number Service			
Without Unique Ring	\$3.95	\$3.56	\$7.75
With Unique Ring	4.95	4.46	7.75

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.9 Intercept Referral Service

A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID (1)			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

(1) This service offering is not available to new customers, nor is additional service available to existing customers on or after November 21, 2002.

(C)
(C)

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.9 Intercept Referral Service (continued)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>			
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>	
(b) DID (1) (continued)				(T)
II. Special Intercept Referral Service				
(i) Location Intercept Referral Service				
(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00	
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00	
III. Multiple Intercept Referral Service				
(i) Fully-Automated				
(1) Each number referred individually (per telephone number)	86.00	172.00	258.00	
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00	
(ii) Operator-Handled				
(1) Each number referred individually (per telephone number)	128.00	256.00	348.00	

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after November 21, 2002. (C)
(C)

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4. SERVICES (continued)

(D)
(D)

4.9 Miscellaneous Services (continued)

(T)

4.9.9 Intercept Referral Service (continued)

(T)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(b) DID (continued)			
III. Multiple Intercept Referral Service (continued)			
(iii) Name Intercept Referral Service			
(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.10 The Freedom Pack and Freedom Pack Plus Services(1) (T)

A. Description

The Freedom Pack Service and The Freedom Pack Plus Service are add-on services for Birch Basic Business 24-month term plan Customers. The Customer will sign up to receive a block of outbound long distance minutes and a choice of up to seven (7) Birch Basic Features for a monthly recurring charge per line.

The Customer is required apply the Freedom Pack Service or Freedom Pack Plus Service to all eligible lines per location. The Customer is permitted to apply Freedom Pack Service at one of its location and apply Freedom Pack Plus Service at a additional location. These services are not available for resale lines.

If the Customer requires any additional features, they will be billed to the Customer at the tariffed rate listed under Birch Basic Feature List in Section 4.5.8.B.7.

The block of long distance minutes apply to only direct dialed domestic minutes and the minutes will be pooled at the service location level. Additional minutes of outbound domestic long distance minutes of use will be billed at no volume commitment level for 24-term plan customers. All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated according to the applicable interexchange tariff rates.

All requirements applicable to Birch Price Protection Plan service agreement service shall apply in addition to the requirements listed for The Freedom Pack Service and The Freedom Pack Plus Service.

(1) Effective August 8, 2008, this product is no longer available for new service. (T)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.10 The Freedom Pack and Freedom Pack Plus Services (continued) (N)

B. Rates

1 The Freedom Pack

A. Choice of up to seven (7) features from Birch Basic Feature List, per line
 200 Domestic Outbound Long Distance Minutes, per line

B. Monthly Recurring Charge

All Rate Groups \$4.00

2. The Freedom Pack Plus

A. Choice of up to seven (7) features from Birch Basic Feature List, per line
 500 Domestic Outbound Long Distance Minutes, per line

B. Monthly Recurring Charge

All Rate Groups \$6.00 (N)
 (M)

(M) Centrex-1 moved to 2nd Revised Sheet No. 102

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

(D)
—
(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Miscellaneous Services (continued)

Reserved for Future Use

(T)

(M)

(M) Centrex-1 text moved to Original Sheet No. 102.02.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.10 Centrex-1 (3)

(N)

4.10.1 Feature Arrays

The following is a list of Standard and Optional features available subject to the capabilities of the serving central office.

A. Standard Features

Add-On/Consultation Hold
Call Hold
Call Pickup
Code Access Calling (1)
Station-to-Station Dialing (Intercom)
Transfer

B. Optional Features

Call Forwarding (2)	Call Management Features
Call Forwarding-Inside System	Auto Redial(2)
Busy	Call Blocker(2)
Don't Answer	Call Return(2)
Busy & Don't Answer	Call Trace(2)
Call Forwarding-Outside System	Calling Number Delivery(2)
Busy(2)	Priority Call(2)
Don't Answer(2)	Selective Call Forwarding
Busy & Don't Answer	Call Transfer Disconnect(1)
	Call Waiting(2)
	Convenience Dialing I(2)
	Customer Alerting Enablement(2)
	Remote Access to Call Forwarding(2)
	Toll Restriction

B. Obsolete Features Available Only to Existing Customers Subscribing to the Feature Prior to July 17, 1995.

Automatic Callback Calling(1)
Conference Calling(1)(2)
Convenience Dialing II(1)(2)
Directed Call Pickup(1)
Distinctive Ringing
Uniform Call Distribution

(1) Only available with the Centrex-1 Standard Package 2 offering.

(2) Not available to Centrex-1 lines equipped with ISDN BRI Service

(3) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

4. SERVICES (continued)

4.10 Centrex-1 (1) (continued)

(N)

4.10.2 Feature Descriptions

Add On/Consultation Hold – Allows a Centrex-1 station user to add on another Centrex-1 user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another all or answering a waiting call.

Automatic Callback Calling – Allows a Centrex-1 user who encounters a busy condition when calling another Centrex-1 line to dial an activation code and be automatically called back when the called line becomes idle. (1)

Call Hold – Allows a Centrex-1 station user to hold any call in progress by depressing the switchhook and then dialing a code, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

Call Pickup – Allows a Centrex-1 station user to answer any call within an associated preset pickup group. If more than one line within the pickup group has an unanswered call, the call that is answered is the one that has been ringing the longest.

Call Transfer Disconnect – Allows a Centrex-1 station user to transfer a call to another telephone number within or outside the Centrex-1 system and hang up, leaving the two remaining parties intact. The Centrex-1 station user would then be free to accept another call. The transferred call may originate from within or outside the Centrex-1 system. The Centrex-1 user is prohibited from using this feature to avoid toll charges.

Code Access Calling – This feature permits dial access to special facilities such as outward WATS.

Convenience Dialing I – Allows Centrex-1 station users to have abbreviated codes assigned up to six frequently called numbers. The list of frequently called numbers may be common to the entire Centrex-1 system or unique to each Centrex-1 station line. A common list is controlled by one designated Centrex-1 station line in the Centrex-1 system. Unique lists are controlled by the individual Centrex-1 station line.

Convenience Dialing II – This feature is the same as Convenience Dialing I, except that up to 30 numbers can be programmed.

Conference Calling – Allows a Centrex-1 user to establish conference connections involving up to six conferees (including the conference controller).

Directed Call Pickup – Provides the ability for a call directed to a Centrex-1 station line that is in any Call Pickup group to be answered by another station user within the Centrex-1 system by dialing a unique answer code and the extension number of the line to be answered.

Station-to-Station Dialing (Intercom) – Provides intra-system communications for a maximum of 30 stations. This is accomplished by dialing a preassigned station code

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.10 Centrex-1 (1) (continued)

(N)

4.10.2 Feature Descriptions (continued)

Transfer – Allows a Centrex-1 station user to transfer any established call to another station within or outside the Centrex-1 system. This is accomplished by depressing the switchhook while on a two-party call, dialing the desired party, utilizing the Consultation Hold and/or Add-On features and hanging up. Only one party on the final connection can be outside the Centrex-1 system.

Uniform Call Distribution (UCD) – UCD is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.10 Centrex-1 (6) (continued)

(N)

4.10.3 Rates and Charges

	<u>Monthly Rate</u>		<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Standard Package 1, per system	\$18.00	\$16.20	\$ 2.00	\$5.50
Standard Package 2, per system	27.00	24.30	60.00 (3)	5.50
Centrex-1 Feature Capability Charge, per Centrex-1 line	4.00	3.60	15.00	5.50
Per Centrex-1 line, equipped with Call Transfer Disconnect	4.00	3.60	15.00	5.50
Automatic Callback Calling, Common Equipment (4)	38.00	34.20	30.00	5.50
per Centrex-1 line equipped(4)	1.00	.90	15.00(1)(2)	5.50
Call Forwarding, per Centrex-1 line equipped(5)	1.20	1.08	15.00(1)(2)	5.50
Call Forwarding, Inside system per Centrex-1 line equipped with:				
Busy	2.50	2.25	15.00(1)(2)	5.50
Don't Answer	2.50	2.25	15.00(1)(2)	5.50
Busy/Don't Answer	2.50	2.25	15.00(1)(2)	5.50
Call Forwarding, Outside system per Centrex-1 line equipped with:				
Busy (5)	3.00	2.70	15.00(1)(2)	5.50
Don't Answer (5)	3.00	2.70	15.00(1)(2)	5.50
Busy/Don't Answer	4.00	3.60	15.00(1)(2)	5.50

- (1) The Complex Installation/Move Charge is not applicable if the optional feature is installed at the same time as the Centrex-1 line.
- (2) A maximum charge of \$15.00 applies per Centrex-1 line when adding any number of the optional features subsequent to the installation of the Centrex-1 line.
- (3) This charge also applies if establishing Code Access Calling Code subsequent to the initial installation of the Centrex-1 system.
- (4) Obsolete except to existing customers at existing locations.
- (5) Not available to Centrex-1 lines equipped with ISDN BRI Service.
- (6) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.10 Centrex-1 (3) (continued)

(N)

4.10.3 Rates and Charges (continued)

	<u>Monthly Rate</u>		<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Call Management Features:				
Auto Redial, per Centrex-1 Line Equipped (1)	\$4.00	3.60	8.00	5.50
Call Blocker, per Centrex-1 Line Equipped (1)	4.00	3.60	8.00	5.50
Call Return, per Centrex-1 Line Equipped (1)	4.00	3.60	8.00	5.50
Call Trace:				
per Centrex-1 Line Equipped (1)	N/A	N/A	8.00	5.50
per System (1)	N/A	N/A	28.00	5.50
per Activation	N/A	N/A	(2)	N/A
Calling Number Delivery, per Centrex-1 Line Equipped (1)	8.50	7.65	8.00	5.50
Priority Call, per Centrex-1 Line Equipped (1)	4.00	3.60	8.00	5.50
Selective Call Forwarding, per Centrex-1 Line Equipped (1)	4.00	3.60	8.00	5.50

(1) Not available to Centrex-1 lines equipped with ISDN BRI Service.

(2) Apply the Business Call Trace, Per Successful Activation, rate as specified in Section 4.5 of this Tariff

(3) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES (continued)

4.10 Centrex-1 (7) (continued)

(N)

4.10.3 Rates and Charges (continued)

	<u>Monthly Rate</u>		<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Call Transfer Disconnect, per Centrex-1 line equipped(4)	4.00	\$ 3.60	\$ 2.00 (1)	\$5.50
Call Waiting, per Centrex-1 line equipped (3)(5)	1.10	.99	15.00(1)(2)	5.50
Convenience Dialing I, per list (5)	.45	.41	5.00	5.50
Convenience Dialing II, per list (5)(6)	1.50	1.35	15.00	5.50
Convenience Dialing Access, per Centrex-1 line	.70	.63	15.00(1)(2)	5.50
Conference Calling, per Conference Arrangement (5)(6)	78.00	70.20	30.00	5.50
Conference Calling, per Centrex-1 line equipped to Access Conference Arrangement(5)(6)	---	---	5.00(1)(2)	5.50
Customer Alerting Enablement, per Centrex-1 line equipped (5)	1.00	.90	8.00	5.50

- (1) The Complex Installation/Move charge is not applicable if the optional feature is installed at the same time as the Centrex-1 line.
- (2) A maximum charge of \$15.00 applies per Centrex-1 line when adding any number of these optional features subsequent to the installation of the Centrex-1 line.
- (3) This feature is inclusive of the Cancel Call Waiting option where facilities permit.
- (4) All lines in the Centrex-1 system must be equipped with this feature.
- (5) Not available to Centrex-1 lines equipped with ISDN BRI Service.
- (6) Obsolete except to existing customer at existing locations.
- (7) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.10 Centrex-1(4) (continued)

(N)

4.10.3 Rates and Charges (continued)

	<u>Monthly Rate</u>		<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Directed Call Pickup, per Centrex-1 line equipped (3)	\$.05	\$.04	\$15.00(1)(2)	\$5.50
Distinctive Ringing Common Equipment per system (3)	26.50	23.85	15.00	5.50
Class B Ringing/Tone, per Centrex-1 line equipped(3)	1.70	1.53	15.00(1)(2)	5.50
Remote Access to Call Forwarding, per Centrex-1 line equipped	2.75	2.48	8.00	5.50
Toll Restriction, per Centrex-1 line equipped	1.00	.90	9.50(1)(2)	5.50
Uniform Call Distribution, per Centrex-1 line equipped(3)	.15	.14	15.00(1)(2)	5.50

- (1) The Complex Installation/Move charge is not applicable if the optional feature is installed at the same time as the Centrex-1 line.
- (2) A maximum charge of \$15.00 applies per Centrex-1 line when adding any number of these optional features subsequent to the installation of the Centrex-1 line.
- (3) Obsolete except to existing customers at existing locations.
- (4) Effective December 9, 2004 this service is no longer available for new subscribers. (N)(D)

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4. SERVICES (continued)

4.10 Centrex-1 (3) (continued) (3)

4.10.3 Rates and Charges (continued)

	<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>
Nonrecurring Charges:		
Conversion from Centrex-1 Standard Package 1 to Standard Package 2 (1)	\$60.00	\$5.50
Change Charges (2)		
Call Forwarding Parameters	15.00	5.50
Call Pickup Group Assignments	15.00	5.50
Access to Code Access Calling	15.00	5.50
Codes		
Controlling Line for Convenience Dialing	15.00	5.50
Station-to-Station Dialing (Intercom) Code Assignments	15.00	5.50
Uniform Call Distribution Patterns	15.00	5.50

(1) May require a number change due to Company reasons. The Service and Equipment Charge for number changes is not applied.

(2) A maximum charge of \$15.00 applies per Centrex-1 line when changing one or more of these features.

(3) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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4. SERVICES

4.11 Centrex Express (13)

(N)

Centrex Express is an optional central office-based communications system available to business customers. Centrex Express is provided through an arrangement of exchange access lines, Centrex Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Centrex Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex Express exchange access lines to which they subscribe.

Centrex Express access lines are billed at the recurring rate equivalent to a flat rate trunk specified in the local exchange section of this Tariff.

A Centrex Express system may consist of multiple customer premises locations when all Centrex Express stations are served by the same serving central office.

4.11.1 Feature Array

A. Standard Features

The following standard features are available with each Centrex Express Station subject to the serving central office capability:

- Call Forwarding-Busy-Line-All Calls
- Call Forwarding-Don't Answer-All Calls
- Call Forwarding-Variable
- Call Hold
- Call Pickup
- Call Transfer-All Calls
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Hunting-Basic
- Station-to-Station Dialing (Intercom)
- Three-Way Calling
- Touch-Tone Dialing

B. Optional Features

The following Optional Features are available with Centrex Express at the rates and charges provided herein, subject to the serving central office capability.

- Assume Dial Nine
- Call Waiting/Cancel Call Waiting
- Calling Name Delivery
- Calling Number Delivery
- Message Waiting Indication
- Speed Calling
- Toll Restriction

See Sheet 106.09 for footnotes

(T)

4. SERVICES (continued)

4.11 Centrex Express (13)(continued) (N)

4.11.2 Definitions

Assume Dial Nine – Provides for systemwide configuration that allows access to the Public Switched Telephone Network without the need to dial 9.

Call Hold – Allows a Centrex Express station user to hold one call for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

Call Pickup – Allows a Centrex Express station user to answer any call within an associated preset pickup group.

Call Transfer-All Calls – Allows a Centrex Express station user to transfer any established call to another telephone number within or outside the Centrex Express system. While the access line(s) may still be in use, the Centrex Express station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

Hunting-Basic – Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

Message Waiting Indication – Provides the Centrex Express station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office indicating waiting messages. The associated voice message service is not a part of the Centrex Express system.

Speed Calling – Allows a station user to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The customer may select a speed calling list that accommodates 30 or 50 stored numbers.

Station-to-Station Dialing (Intercom) – Allows a Centrex Express station user to directly dial other station lines within the same Centrex Express system without attendant assistance.

4.11.3 Rules and Regulations

A. The following terms used in this section shall mean:

Centrex Express Station: Consists of two rate elements, the appropriate station rate and station line facility rate. The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Centrex Express dial switching equipment located on the Company premises.

Off-Premises Station: Off-Premises stations consist of two rate elements, the Off-Premises station rate and applicable private line charges. An Off-Premises station is used when a customer chooses to have a station by part of a system located in a central office other than the normal serving central office for that station's location.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.11 Centrex Express (13)(continued) (N)

4.11.3 Rules and Regulations (continued)

A. The following terms used in this section shall mean: (continued)

Tie Line Terminations: Tie Line Terminations apply when terminating either analog, digital or other tie line arrangements into the Centrex Express system. Tie Line Terminations apply when linking a Centrex Express system with other Centrex systems or other customer provided premises communication systems.

B. Centrex Express service is available only where the necessary facilities exist.

C. Centrex Express Station Line Facilities are charged in mileage bands as measured in air miles from the station location to the customer's normal serving central office. The station line facility rates are applicable to all Centrex Express stations, except Off-Premises stations. The station line facility rate applies to Centrex Express stations in excess of the number of Centrex Express access lines.

D. Centrex Express customers may retain up to five telephone numbers from prior services when converting to Centrex Express.

E. Termination liability applies if a customer

1. disconnects the entire service
2. disconnects more than 35% of the highest number of stations attained during the duration of the contract. The number of stations disconnected that exceeds this allowable number is the net terminated stations.

The termination charge is calculated as follows:

1. number of net terminated stations, multiplied by
2. monthly Centrex Express station charge (plus the station line facility charge) relevant for that customer's contract term, multiplied by
3. the number of months remaining on the contract.

In addition, the present worth of any nonrecurring charges that have been converted to monthly charges must be paid in full, applied to another Centrex contract payment plan or deferred over the length of another Centrex contract term.

4.11.4 Rates and Charges

A. Centrex Express Access Line Rates

Rates and charges for simulated Access Lines shall be the equivalent monthly Flat Rate Trunk as set forth in Section 4.1.1 of this Tariff. These facilities may be used for either interoffice station-to-station and/or network access requirements.

See Sheet 106.09 for footnotes

(T)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.11 Centrex Express (13) (continued) (N)

4.11.4 Rates and Charges (continued)

B. Monthly Rates

1. RATE SEGMENT I Stations	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.</u>	<u>36 Mos.</u>	<u>48 Mos.</u>	<u>60 Mos.</u>
Basic Station	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00
Off-Premises Station	8.00	7.80	7.60	7.40	7.20	7.00
Station Line Facility(1)						
0-2 Mile	12.00	11.80	11.60	11.40	11.20	11.00
Over 2 Mile	30.00	29.80	29.60	29.40	29.20	29.00
Tie Line Terminations(2)						
Analog Tie Line Termination	33.00	33.00	33.00	33.00	33.00	33.00
Digital Tie Line Termination(3)						
- DS1	190.00	190.00	190.00	190.00	190.00	190.00
- DS0	14.00	14.00	14.00	14.00	14.00	14.00
2. RATE SEGMENT II Stations	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.</u>	<u>36 Mos.</u>	<u>48 Mos.</u>	<u>60 Mos.</u>
Basic Station	\$7.20	\$7.02	\$6.84	\$6.66	\$6.48	\$6.30
Off-Premises Station	\$7.20	\$7.02	\$6.84	\$6.66	\$6.48	\$6.30
Station Line Facility(1)						
0-2 Mile	10.80	10.62	10.44	10.26	10.08	9.90
Over 2 Mile	27.00	26.82	26.64	26.46	26.28	26.10
Tie Line Terminations(2)						
Analog Tie Line Termination	29.70	29.70	29.70	29.70	29.70	29.70
Digital Tie Line Termination(3)						
- DS1	171.00	171.00	171.00	171.00	171.00	171.00
- DS0	12.60	12.60	12.60	12.60	12.60	12.60

See Sheet 106.09 for footnotes

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.11 Centrex Express (13) (continued) (N)

4.11.4 Rates and Charges (continued)

B. Monthly Rates (continued)

3. RATE SEGMENT I Optional Features	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.</u>	<u>36 Mos.</u>	<u>48 Mos.</u>	<u>60 Mos.</u>
Assume Dial Nine Per System, Per C.O.	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
Call Waiting/Cancel Call Waiting Per Station	0.20	0.20	0.20	0.20	0.20	0.20
Caller ID, Per station Calling Number Delivery	1.50	1.50	1.50	1.50	1.50	1.50
Calling Name Delivery	1.50	1.50	1.50	1.50	1.50	1.50
Calling Name and Number Delivery	2.50	2.50	2.50	2.50	2.50	2.50
4. RATE SEGMENT II Optional Features	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.</u>	<u>36 Mos.</u>	<u>48 Mos.</u>	<u>60 Mos.</u>
Assume Dial Nine Per System, Per C.O.	\$22.50	\$22.50	\$22.50	\$22.50	\$22.50	\$22.50
Call Waiting/ Cancel Call Waiting Per Station	0.18	0.18	0.18	0.18	0.18	0.18
Caller ID, Per Station Calling Number Delivery	1.35	1.35	1.35	1.35	1.35	1.35
Calling Name Delivery	1.35	1.35	1.35	1.35	1.35	1.35
Calling Name and Number Delivery	2.25	2.25	2.25	2.25	2.25	2.25

See Sheet 106.09 for footnotes

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.11 Centrex Express (13)(continued) (N)

4.11.4 Rates and Charges (continued)

B. Monthly Rates (continued)

5. RATE SEGMENT I Optional Features (continued)	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.</u>	<u>36 Mos.</u>	<u>48 Mos.</u>	<u>60 Mos.</u>
Message Waiting Indication Per Station.	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
Speed Calling Per Station	0.20	0.20	0.20	0.20	0.20	0.20
Toll Restriction Per Station	0.25	0.25	0.25	0.25	0.25	0.25
6. RATE SEGMENT II Optional Features (continued)	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.</u>	<u>36 Mos.</u>	<u>48 Mos.</u>	<u>60 Mos.</u>
Message Waiting Indication Per Station	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
Speed Calling Per Station	0.18	0.18	0.18	0.18	0.18	0.18
Toll Restriction Per Station	0.23	0.23	0.23	0.23	0.23	0.23

See Sheet 106.09 for footnotes

(T)

4. SERVICES (continued)

4.11 Centrex Express (13) (continued)

(N)

4.11.4 Rates and Charges (continued)

C. Nonrecurring Charges

	<u>Installation Charge</u>	<u>Service Connection Charge</u>
System Establishment-Per System(4)	\$100.00	\$0.00
Station Installation-Per Station	--	28.50
Analog Tie Line Termination	70.00	6.75(8)
Digital Tie Line Termination(3)		
-DS1	70.00	6.75(8)
-DSO	--	6.75(8)
System Subsequent Change		
- Per Service C. O. (5)	47.00	--
Station Subsequent Change		
- Per Station(6)	0.50	3.85(7)(9)
Supersedure Fee, Per System, per C.O.	25.00	--
Transfer of Telephone Numbers		
- To Plexar Express, per number	25.00(10)	3.85(11)
- To Other Business Services, per number	25.00(12)	3.85(12)
Optional Features		
Assume Dial Nine, Per System, per C.O.	10.20	6.75(8)
Call Waiting/Cancel Call Waiting		
- Per System, per C.O.	18.00	6.75(8)
- Per Station	0.50	6.75(8)
Caller ID		
Calling Number Delivery		
- Per System, per C.O.	19.10	6.75(8)
- Per Station	1.45	6.75(8)
Calling Name Delivery		
- Per System, per C.O.	4.80	6.75(8)
- Per Station	1.45	6.75(8)
Calling Name & Number Delivery		
- Per System, per C.O.	23.90	6.75(8)
- Per Station	2.90	6.75(8)

See Sheet No. 106.09 for footnotes

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.11 Centrex Express (13)(continued) (N)

4.11.4 Rates and Charges (continued)

C. Nonrecurring Charges (continued)

	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Caller ID (continued)		
Conversion Charges		
Calling Number Delivery to Calling Name & Number Delivery		
- Per System, per C. O.	\$4.80	\$6.75(8)
- Per Station	1.45	6.75(8)
Calling Name Delivery to Calling Name & Number Delivery		
- Per System, per C. O.	23.90	6.75(8)
- Per Station	1.45	6.75(8)
Message Waiting Indication		
- Per System, per C. O.	4.80	6.75(8)
- Per Station	0.50	6.75(8)
Speed Calling		
- Per System, per C. O.	10.20	6.75(8)
- Per Station	0.50	6.75(8)
Toll Restriction		
- Per System, per C. O.	91.75	6.75(8)
- Per Station	0.50	6.75(8)

See Sheet 106.09 for footnotes

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4. SERVICES (continued)

4.11 Centrex Express (continued)Footnotes

- (1) The Station Line Facility applies to Centrex Express stations in excess of the number of Centrex Express access lines, per system, per serving central office.
- (2) In addition, appropriate tariff rates and charges for the facility being terminated apply.
- (3) One DS1 connection is required per 24 DS0s.
- (4) Applies per serving central office.
- (5) Applies when changes are made affecting entire system.
- (6) Applies per feature, per station, when making changes subsequent to initial system installation to add, change, or rearrange standard features.
- (7) Applies per station regardless of the number of standard features added, changed or rearranged.
- (8) Not applicable if the feature is installed at the same time as the Centrex Express system.
- (9) Not applicable if the subsequent change is associated with the installation of the station.
- (10) Standard capability of a Plexar Express arrangement includes the customer retaining a maximum of five existing telephone numbers, at the time of initial installation, per serving central office. This charge applies to those numbers exceeding five. When the customer requests the addition of telephone numbers subsequent to initial installation, this charge applies to each number.
- (11) Applicable when transferring telephone numbers subsequent to initial system installation.
- (12) Not applicable when the customer disconnects the entire Plexar Express System.
- (13) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

PSC MO No. 3

Birch Telecom of Missouri, Inc.

1st Revised Sheet No. 108
Replacing Original Sheet No. 108

(D)

Issued: August 14, 1998

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services

4.12.1 CSV/CSD Transport (6)

(N)

The following rate elements provide for digital CSV/CSD transport through central office switching equipment and are in lieu of the local exchange access rates. These rate elements cover local exchange access usage only. The local loop is included in the rates for the digital services provided in the remaining sections of this tariff. These CSV/CSD local service transport options are offered only in conjunction with services provided under this Tariff section and are not available on a stand-alone basis. Each CSV/CSD transport rate element shall constitute a local exchange access arrangement and is offered with identical local usage options and calling scopes as defined in the Sections 4.2, 4.3 and 4.4, unless otherwise noted in this Section.

See Sheet No. 112 for footnotes

(T)

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4. SERVICES (continued)

4.12 Integrated Services (6) (continued) (N)

4.12.1 CSV/CSD Transport (continued)

A. Business Trunk Equivalent

1. Flat Rate Usage (4)

- ISDN PRI Service
 Compatible DID/DOD, each (1)(2)

<u>Rate Group (3)</u>	<u>Monthly Rate</u>	
	<u>Rate</u>	<u>Rate</u>
	<u>Segment I</u>	<u>Segment II</u>
A	\$30.00	\$30.00
A1 (3)	30.00	27.00
B	38.10	38.10
B1 (3)	38.10	34.29
C-Principal Zone	41.20	37.08
C-Metropolitan Calling Area-1 Zones	44.50	40.05
D-Principal Zone	51.65	46.49
D-Metropolitan Calling Area-1 Zones	53.55	48.20
D-Metropolitan Calling Area-2 Zones	56.05	50.45
Local Metro "A"	54.80	49.32

2. Measured Rate Usage (4)

- ISDN PRI Service
 Compatible DID/DOD, each (1)(2)

Monthly Rate

Applicable to all Rate Groups (3)

NOTE: Local measured service usage charges apply as specified in Section 4.1 of this Tariff.

3. Message Rate Usage (4)

- ISDN PRI Service
 Compatible DID/DOD, each (1)(2)
 Initial or Additional

Monthly Rate

Applicable to all Rate Groups (3)

NOTE: See Section 4.1 of this Tariff for message service availability, message allowance and charge per additional message.

See Sheet No. 112 for footnotes

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (6) (continued) (N)

4.12.1 CSV/CSD Transport (continued)

B. One-Party Equivalent

1. Flat Rate Usage (4)

ISDN BRI Service Compatible
 Payment Option 1 – each B channel (1)(2)(5)

	<u>Monthly Rate</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Applicable to all Rate Groups (3)	17.25	\$15.53

2. Measured Rate Usage

(a) ISDN BRI Service Compatible
 Payment Option 2 – each Basic Rate Interface (1)(2)(5)

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Monthly Rate</u>	<u>Per Minute Rate</u>	<u>Monthly Rate</u>	<u>Per Minute Rate</u>
Applicable to all Rate Groups (3)				
Usage Package A – includes up to 600 minutes of local usage per month.	\$ 0.00		\$ 0.00	
Per Minute, or fraction thereof, in excess of 600 minutes of local usage allowance.		\$.04		\$0.036
Usage Package B – includes up to 7,200 minutes of local usage per month.	18.00		16.20	
Per Minute, or fraction thereof, in excess of 7,200 minutes of local usage allowance.		.02		0.018

See Sheet No. 112 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.1 CSV/CSD Transport (6) (continued) (N)

2. Measured Rate Usage (continued)

(b) Optional Detail Billing	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Monthly Preparation Charge	\$1.00	\$.90
Printed Listing (per message charge)	.01	.009

Applicable Service and Equipment Charge, as specified in Section 4.1 of this Tariff, apply for both initiating and terminating this optional service offering.

These charges apply in addition to applicable usage charges specified in Paragraph 4.12.1.A, preceding.

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) Service is only offered where facilities are available.
- (3) For Rate Group classifications, see Section 3.1 of this Tariff.
 With exception:
 A1 Rate Center includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio.
 B1 Rate Center includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, Valley Park
- (4) For rules and regulations, refer to Sections 2 and 4 of this Tariff.
- (5) Each B Channel configured for CSV/CSD shall constitute a local exchange access arrangement
- (6) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15)

(T)

A. Service Definition

ISDN PRI Service provides access to and from the Public Switched Telephone Network for circuit-switched voice (CSV) and circuit-switched data (CSD) communications. Can also be configured to provide packet switched data (PSD) capability, which provides access to the Company's Public Packet Switched Network. ISDN PRI Service is provided using Integrated Services Digital Network (ISDN) architecture. ISDN services available with ISDN PRI Service use Primary Rate Interface (PRI) technology. ISDN PRI Service employs a 1.544 Mbps facility typically divided into 23 B channels and 1 D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling.

B. Service Components

Backup D-Channel (BD-C) – Allows, in certain central offices, enhanced survivability of ISDN PRI links by providing automatic takeover for a failed D-Channel.

Calling Line Identification (CLID) – Allows the number and/or name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message, i. e., before ringing begins.

Closed User Group – A packet switched data feature that provides a mechanism for creating a private network that restricts packet data communications between group members and non members. It includes the following features: Closed User Group with Incoming Access and Closed User Group with Outgoing Access.

Closed User Group with Incoming Access – A packet switched data feature that enables terminals belonging to a closed user group to receive incoming calls from terminals outside of the closed user group.

Closed User Group with Outgoing Access – A packet switched data feature that enables terminals belonging to a closed user group to originate outgoing calls to terminals both within and outside of the closed user group.

Common Line 800 Service Option – Provides the customer with the capability to complete Common Line 800 Service calls over a ISDN PRI .

Dynamic Channel Allocation (DCA) – Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. In equipped central offices, this feature will also include FSO, Common Line 800, Outward WATS, tie line and FX services. (This feature is also known in the industry as call-by-call service selection.)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15)

(T)

B. Service Components (continued)

Enhanced Alternate Route – Allows incoming voice or data calls to overflow on a disaster and busy basis to a line side connection designated by the customer. A route may be limited in the number of simultaneous calls that can be routed. Available where technical capabilities exist.

Flow Control Parameter Negotiation – A packet switched data feature that permits the customer's CPE and central office switch to communicate and agree upon what fundamental PSD language will be used during a data transmission. This feature allows the calling data transmission equipment to select a window or packet size in the call request packet and the called data transmission equipment to accept the transmitted values, reject the call or select new transmission values. The action occurs automatically with each call.

Hunt Group for PSD – A packet switched data feature that allows an incoming call to terminate on any line within a designated group of lines. The sequence in which the search for the terminating line is conducted is determined by the type of hunting (linear or uniform) feature chosen by the customer.

Incoming Calls Barred – A packet switched data feature that prohibits a data terminal from accepting incoming calls.

Inform 911 – An optional upgrade feature which allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. It is the customer's responsibility to provide station number updates to the 911 database. Available where technical capabilities exist.

Integrated Services Digital CSV/CSD Transport Option - Provides for the local use of the PSTN. Only Integrated Service Digital CSV/CSD Transport Options, noted as "ISDN PRI Service Compatible" in Section 4.12.1 can be associated with ISDN PRI Service. This component is not required with tie line services and Permanent PSD B-Channel.

Link Extension – Provides the additional central office hardware and facility required to provide ISDN PRI Service to a customer located in an exchange outside the non-optional local calling scope of the ISDN PRI-equipped serving office. Application of this rate element is dependent upon the customer's location and the fact that the customer is served from the ISDN PRI serving office designated by the Company.

Local Charge Prevention – This feature prevents virtual packet calls from being charged to the data terminal equipment (DTE). All virtual packet calls originated from the DTE will have to be reverse charged. All incoming calls signaling reverse charging will be cleared.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15)

(T)

B. Service Components (continued)

Logical Channel – A packet switched data communication path which allows two-way simultaneous transmission of data packets through the network.

Network Ring Again (NRA) – Allows, in certain central offices, the customer to automatically complete calls made to busy stations of a different PRI connected PBX system serviced by the same central office switch.

Outgoing Calls Barred – A packet switched data feature that prohibits a data terminal from sending outgoing packet calls.

Outward WATS Option – Provides the customer with the capability to originate Outward WATS calls over an ISDN PRI.

Permanent Packet Switched Data (PSD) B Channel – Packet switching virtual circuit over a B channel using X.25 packet switched data at speeds up to 64 Kbps. It includes the following features: Up to 127 Logical Channels, Flow Control Parameter Negotiation, Throughput Class Negotiation, Reverse Charge, Reverse Charge Acceptance, Throughput Class Selection, Incoming Calls Barred, Outgoing Calls Barred, Hunt Group for PSD, and RPOA Selection.

Permanent Virtual Circuit – This feature allows the transfer of packet switched data without the need for call setup and clearing procedures to occur. A logical channel is permanently assigned to this circuit, and data may be passed at any time. Call set-up charges are not applicable to Permanent Virtual Circuits.

Recognized Private Operating Agency (RPOA) Selection – Allows the customer to use a packet inter-network provider other than the preselected primary provider by dialing a specific code on a per call basis.

Reverse Charge – A packet switched data feature that allows a user to assign billing (on a per-call basis) charges to the called party rather than the calling party.

Reverse Charge Acceptance – A packet switched data feature that allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15) (T)

B. Service Components (continued)

ISDN PRI – Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premises.

Station Record Detail – An optional feature that will provide the customer with the station number of all originating calls on the customer bill so that call information can be tracked at a station level. Available where technical capabilities exist.

Throughput Class Negotiation – A packet switched data feature that allows the calling data terminal to negotiate a lower throughput class other than the preassigned standard network default.

Throughput Class Selection – A packet switched data feature that allows a user to select one of the following speeds in bits per second: 75, 150, 300,600, 1200, 2400, 4800, 9600, 19200.

Universal Termination – Provides continuity between the ISDN PRI and the PSTN using central office equipment for Foreign Exchange (FX), Foreign Serving Office (FSO) and tie line services.

C. Standards Compliance

ISDN PRI Service is designed to all relevant International Telephone and Telegraph Consultative Committee (CCITT) and Bellcore standards.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15)

(T)

D. Technical Specifications

Transmission and network interface requirements are specified in the following Bellcore documents: TR-TSY-000754, Issue 1, March 1990 - ISDN Primary Rate Access Transport System Requirements; TR-TSY-000776, Network Interface Description for ISDN Customer Access; TR-NWT-001268 ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment; TR-NWT-001187 ISDN Calling Number Identification Services for Primary Rate Interfaces; and TR-NWT-001270 Generic Requirements for Call-by-Call Service Selection for Private Facilities, OUTWATS, and INWATS. These documents may be obtained from:

Bellcore Document Register
455 South Street, Room 2J-125
Morristown, NJ
1-800-521-2673

And the following American National Standards Institute document: T1E1.2/88-0979R3 – ISDN Primary Rate Customer Installation Interface. This document may be obtained from:

American National Standards Institute
Attention: Customer Services
11 West 42nd Street
New York, NY 10036
(212) 642-4900

E. Regulations

The following regulations apply in addition to other regulations stated in this and sections of this Tariff. For the purposes of this service, where such other regulations apply on a “per line” basis, they shall be interpreted, in this instance, to apply on a “per channel” basis.

1. ISDN PRI Service requires compatible registered customer-provided equipment (CPE) under FCC Part 68.
2. The ISDN PRI Interface is not available on a standalone basis. At a minimum, the ISDN PRI Interface is offered with the CSV/CSD local service transport ISDN PRI Service compatible option, or with the Permanent Packet Switched Data B Channel, or with the Universal Termination for private line/tie line services.
3. Other ancillary tariff offerings requested by the customer and compatible with this offering may be furnished in accordance with the regulations and at the rates and charges specified in the applicable section of this Tariff. Should such ancillary services normally be applied on a “per line” basis, they will, in this instance, apply on a “per channel” basis. The central office switching equipment (trunk termination) portion of DID Service is not applicable for DID local exchange service associated with this offering and is, therefore, not chargeable.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.12 Integrated Services (continued)****4.12.2 ISDN PRI Service (15)**

(T)

E. Regulations (continued)

4. In addition to the rates and charges contained in this Tariff, the customer is responsible for the payment of all related charges for exchange services, miscellaneous and supplemental services as specified in this and other tariffs of the Company.
5. Upon subscribing to ISDN PRI Service, the Customer may be required to change telephone numbers.
6. The Company will designate the ISDN PRI-equipped central office(s) used to physically provision ISDN PRI Service to customers in each exchange. In many cases, a customer's designated ISDN PRI serving office will be different from the normal serving office designated for basic local exchange service.
 - a. If the customer's normal serving office is within the non-optional local calling scope of the designated ISDN PRI serving office, Link Extension and Foreign Serving Office charges will not apply.
 - b. If the customer's normal serving office is not within the non-optional local calling scope of an ISDN PRI-equipped central office, the customer will be provided with ISDN PRI Service from the designated ISDN PRI equipped central office and the rates and charges for Link Extension, as specified in this Tariff, will apply.
 - c. In cases 1 and 2 preceding, when there is a change in the central office designated as the ISDN PRI serving office for a customer's location, the customer's ISDN PRI Service will continue to be provided from the original ISDN PRI serving office, is possible. Should the Customer subsequently request that their ISDN PRI Service be provisioned from the new designated serving office, the provisions and charges specified in this Tariff for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's ISDN PRI Service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.
7. In the event that the ISDN PRI is disconnected after the service is established but prior to expiration of the service term, the customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each ISDN PRI disconnected. When a customer with an existing contract converts to another Company digital service under a contract term which is equal to or greater than the number of months remaining on the ISDN PRI Service contract being terminated, the charges specified above in this paragraph shall be modified as follows: If the customer converts within the first 12 months of the contract, the charge is multiplied by 0.20 (20%). If the customer converts after 12 months, there is no charge.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15) (T)

E. Regulations (continued)

8. If the customer cancels an order for service after installation of the required equipment and facilities, but before service is established, the customer agrees to pay a charge equaling the sum of monthly payments remaining on the service term as if the service had actually been established. The customer may not avoid this provision by simply extending their acceptance of service date.
9. If the customer cancels an order for service before installation of the required equipment and facilities is completed, the customer agrees to pay all expenses incurred in connection with the handling of the request before notice of cancellation is received by the Company. This charge, however, shall not exceed all charges which would have been applicable if the service had been installed.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (15) (T)

F. Rates and Charges (1)

1. Monthly Rates

<u>Description</u>	D-Principal Zone, D-MCA-1, <u>D-MCA-2, MCA-3</u>	<u>MCA-4</u>
ISDN PRI		
Month-to-Month Service	\$900.00	\$1,000.00
12-Month Service Term (1)(2)	800.00	900.00
Dynamic Channel Allocation, per PRI	50.00	50.00
Backup D-Channel, per PRI	10.00	10.00
Caller ID Name and Number, per PRI	No charge	No charge
DID Numbers, per 10	5.00	5.00
DID Numbers, per 100	15.00	15.00

2. Non-recurring Charges

<u>Description</u>	
Installation, per PRI	
Month-to-Month Service	\$900.00
12-Month Service Term	600.00
Move, per PRI	100.00
Change DC, per order	50.00
Modify configuration of a PRI arrangement, per order	50.00
Add any service component, per order	50.00

- (1) If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges
- (2) If the Customer terminates ISDN PRI prior to the end of the twelfth month from the date the Customer signs a request for service (the "Signature Date"), the Customer will be liable for a termination charge of \$150 plus twenty percent (20%) of the remaining months' monthly recurring charges in the term.

Issued: December 16, 2003

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

(DN)

4.12 Integrated Services (continued)

Reserved for Future Use.

(DN)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

(D)

Reserved for Future Use.

(D)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.2 ISDN PRI Service (continued)

Footnotes

- (1) Rates and charges stated are in addition to those specified for DID, DOD, FX, FSO, and tie line services in this and other Company tariffs.
- (2) This charge applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.
- (3) Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service or with Permanent PSD B Channel.
- (4) Only the Integrated Services Digital CSV/CSD Transport options which are "ISDN PRI Service Compatible" can be associated with ISDN PRI Service. For rates see Section 4.10.1 of this Tariff.
- (5) In certain central offices, the additional services of Intrastate, IntraLATA Foreign Exchange (FX) Service, Foreign Service Office (FSO) Service and tie line service may be associated with ISDN PRI Service on a per channel basis.
- (6) This charge applies only when an additional Universal Termination of the same call type is ordered and installed with the initial Universal Termination per customer, per request, per due date.
- (7) This charge applies only to modifications subsequent to the installation of the initial service.
- (8) FX/FSO, Outward WATS, and Common Line 800 Service each require an Integrated Services Digital CSV/CSD Transport Option.
- (9) Allows one packet end point and/or telephone number. In addition, Digital Packet Switching Usage charges apply per Paragraph 4.10.4 of this Tariff.
- (10) Loop Protection Feature will be provided where fiber optic facilities are not available. Special Construction Charges may apply when fiber optic facilities are not available or unusual.
- (11) If a customer's request to upgrade from vendor-specific to National ISDN requires a move to a different ISDN PRI serving office, the change is treated as a move and this rate does not apply.
- (12) This charge applies to modify, change, or rearrange an Integrated Services Digital CSV/CSD Transport Option, Outward WATS Option, Inward WATS Option, Network Ring Again feature, PSD Network Rate Element, or Packet Switched Data Option. The charge applies per order.
- (13) This charge applies when adding an Integrated Services Digital CSV/CSD Transport Option, Outward WATS Option, Network Ring Again feature, PSD Network Rate Element, or Packet Switched Data Option subsequent to the initial installation of the ISDN PRI. Any service component related installation charges from this tariff are also applicable. The Add Charge applies per service component with a maximum charge of \$145.00 per order exclusive of any installation charges.
- (14) Installation charges for Enhanced Alternate Route, Station Record Detail and Inform 911 only apply when these features are added to existing ISDN PRI Service. Installation charges for these features do not apply when ordered at the same time as the ISDN PRI Service with which they are associated.
- (15) This service is available to current subscribers of the service only and will not be offered to new subscribers after January 16, 2004 (N)
(N)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (N)

A. Service Definition

ISDN BRI Service is a Basic Rate (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for circuit switching or packet switching. Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signaling for the B channel(s) and may also be configured for packet switching. ISDN BRI Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN). ISDN BRI Service, when configured for packet switching, provides access to the Company's Packet Switched Network (PPSN).

B. Service Components

Additional Call Offering – A non-EKTS feature that notifies the user of an additional circuit switched voice call that would normally be cleared because the user's interface is busy. (The method of notification to the end-user is customer premises equipment dependent.)

Additional End Point/Telephone Number – A PSD-D or On Demand PSD-B option that provides an additional end point (terminal equipment identifier) or telephone number. Up to eight packet end points/telephone numbers may be activated with the PSD-D or On Demand PSD-B Network Rate Element.

Analog Member in a Hunt Group – This feature provides for an analog interface in an ISDN BRI Hunt Group.

Basic Electronic Key Terminal Service (Basic EKTS) Feature Package – A circuit switched voice option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. A Basic EKTS terminal supports only one call appearance per telephone number.

Basic Rate Interface – Provides the central office hardware, software and a 144Kbps facility required to provide ISDN BRI Service.

Bridged Call Exclusion – A Basic EKTS and CACH EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging – A Basic EKTS and CACH EKTS feature that allows a user to join an active call by pressing the active call appearance button and going off hook. This establishes a three-way call. This feature is different from basic three-way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active-two-way call. Bridging cannot be activated on an existing three-way call.

See Sheet No. 119 for footnotes.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued) (N)

B. Service Components (continued)

Call Appearance – A button on an electronic telephone set that serves as a telephone number designation or appearance. A single telephone number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e. g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package – A circuit switched voice option that allows multiple telephone numbers and call appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. (Additional Call Offering is inherent with this feature.)

Call Forwarding Interface Busy – A feature that permits calls reaching a busy telephone number to be redirected to another telephone number.

Call Pickup – This feature allows a user to answer an incoming call to another party's telephone in the same user pickup group.

Call Transfer Disconnect – This feature allows an ISDN BRI customer to transfer a call to another telephone number and then hang-up, leaving the two remaining parties connected. The ISDN BRI customer would then be free to accept another call. The ISDN BRI customer is prohibited from using this feature to avoid toll.

Closed User Group – A packet switched data feature that provides a mechanism for creating a private network that restricts packet data communications between group members and non members. It includes the following features: Closed User Group with Incoming Access, Closed User Group with Incoming Calls Barred, Closed User Group with Outgoing Access and Closed User Group with Outgoing Calls Barred.

Closed User Group with Incoming Access – A packet switched data feature that enables terminals belonging to a closed user group to receive incoming calls from terminals outside of the closed user group.

Closed User Group with Incoming Calls Barred – A packet switched data feature that permits the subscribed terminals to originate virtual calls terminals having the same closed user group, but precludes the reception of incoming calls from terminals in the same closed user group.

Closed User Group with Outgoing Access – A packet switched data feature that enables terminals belonging to a closed user group to originate outgoing calls to terminals both within and outside of the closed user group.

See Sheet No. 119 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued) (N)

B. Service Components (continued)

Closed User Group with Outgoing Calls Barred – A packet switched data feature that permits the subscribed terminals to receive virtual calls from terminals having the same closed user group, but prevents the terminals from originating virtual calls to terminals in the same closed user group.

Delayed and Abbreviated Ringing – A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Call Report – Provides customers subscribing to the Measured Usage Option a monthly report detailing all completed local circuit switched calls during the billing period.

ISDN BRI Service Area – a geographic area consisting of one or more ISDN BRI equipped exchanges and/or zones.

Fast Select – A packet switched data feature that allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes, fast select and fast selection with restriction. The user must request the fast select facility in the call request packet when more than 16 bytes of user data is desired in the call setup and clearing packet.

Fast Select Acceptance – A packet switched data feature that allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of fast select requested in the call request packet.

Flow Control Parameter Negotiation – A packet switched data feature that permits the customer's CPE and central office switch to communicate and agree upon what fundamental PSD language will be used during a data transmission. This feature allows the calling data transmission equipment to select a window or packet size in the call request packet and the called data transmission equipment to accept the transmitted values, reject the call or select new transmission values. The action occurs automatically with each call.

Hunt Group for CSD – This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a circuit switched data call can be offered.

Hunt Group for CSV – This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a circuit switched voice call can be offered. Directory numbers subscribing to hunting may not have multiple call appearances.

Hunt Group for PSD – A packet switched data feature that allows an incoming call to terminate on any line within a designated group of lines. The sequence in which the search for the terminating line is conducted is determined by the type of hunting (linear or uniform) feature chosen by the customer.

See Sheet No. 119 for footnotes.

(T)

Issued: August 14, 1998

Effective: September 14, 1998:

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued) (N)

B. Service Components (continued)

Hunt Group Transfer for CSD – This feature transfers circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group.

Incoming Calls Barred – A packet switched data feature that prohibits a data terminal from accepting incoming calls.

Intercom – This feature allows a CACH EKTS user to call other terminals in the CACH EKTS group with one or two-digit dialing or by activating a button on the CACH EKTS set.

Integrated Services Digital CSV/CSD Transport Option - Provides for the local use of the PSTN. Only Integrated Service Digital CSV/CSD Transport Options, noted as “ISDN BRI Service Compatible” in Section XXX can be associated with ISDN BRI Service.

Key System Coverage for Analog Lines – This feature allows an analog station set to share calls with a CACH EKTS set.

Link Extension Equipment – Provides the additional central office hardware required to provide ISDN BRI Service to a customer located outside an ISDN BRI Service Area or as a FSO/FX arrangement.

Link Extension Facility – A 144 Kbps facility that extends from the customer’s normal serving central office to their Company designated ISDN BRI serving office. This rate element is only applicable when the customer’s exchange is not located within an ISDN BRI Service Area and the customer is served from a Company designated ISDN BRI serving office.

Local Charge Prevention – This feature prevents virtual packet calls from being charged to the data terminal equipment (DTE). All virtual packet calls originated from the DTE will have to be reverse charged. All incoming calls signaling reverse charging will be cleared.

Logical Channel – A packet switched data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator – This feature provides the user of a message service with either a visual and/or audible indication that a message is waiting.

See Sheet No. 119 for footnotes.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued)

(N)

B. Service Components (continued)

Multiple B Channel Terminals on a BRI – This capability allows a user to place more than two B channel terminals on a BRI. Because there are only two B channels on a BRI, only two terminals can use the B channels simultaneously. The maximum number of terminals is eight per BRI. These terminals can use the B channels, D Channel, or a combination. When there are two users on a BRI, it would be possible for one user to engage both B channels and, thus, leave the other user without access to a B channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Network Ring Again (NRA) – Allows, in certain central offices, the customer to automatically complete calls made to busy stations of a different PRI connected PBX system serviced by the same central office switch.

On Demand PSD B Channel – Allows a B channel to be used for packet switched services on a per call basis. When the B channel is not being used for packet switched data, it can be used for circuit switched calls. It includes the following features: Up to 127 Logical Channels, Flow Control Parameter Negotiation, Throughput Class Negotiation, and Throughput Class Selection.

Outgoing Calls Barred – A packet switched data feature that prohibits a data terminal from sending outgoing packet calls.

Permanent Packet Switched Data (PSD) B Channel – Packet switching virtual circuit over a B channel using X.25 packet switched data at speeds up to 64 Kbps. It includes the following features: Up to 127 Logical Channels, Flow Control Parameter Negotiation, Throughput Class Selection Negotiation and Throughput Class Selection.

Permanent Virtual Circuit – This feature allows the transfer of packet switched data without the need for call setup and clearing procedures to occur. A logical channel is permanently assigned to this circuit, and data may be passed at any time. Call set-up charges are not applicable to Permanent Virtual Circuits.

PSD D Channel – Packet switching virtual circuit over a D channel (up to 9.6 Kbps) using X.25 packet switched data. It includes the following features: Up to 15 Logical Channels, Flow Control Parameter Negotiation, Throughput Class Negotiation and Throughput Class Selection. The customer is provided one end point and one telephone number at no additional charge.

Reverse Charge – A packet switched data feature that allows a user to assign billing (on a per-call basis) charges to the called party rather than the calling party

See Sheet No. 119 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued) (N)

B. Service Components (continued)

Reverse Charge Acceptance – A packet switched data feature that allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party.

Secondary Only Telephone Number – A circuit switched option that allows any telephone number other than a primary telephone number, to be assigned to an ISDN BRI station. A Secondary-Only Telephone Number does not have to be a primary telephone number at another station. An ISDN BRI station can have one, or more, Secondary Only Telephone Numbers. Each Secondary Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared among the same ISDN BRI customer's ISDN BRI stations.

Six-Way Conference Calling – A circuit switched voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long – This feature allows a user to dial a preassigned number by pressing the feature button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to thirty numbers in the speed call list.

Speed Call Short – This feature allows a user to dial a preassigned number by pressing the feature button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Throughput Class Negotiation – A packet switched data feature that allows the calling data terminal to negotiate a lower throughput class other than the preassigned standard network default.

Throughput Class Selection – A packet switched data feature that allows a user to select one of the following speeds in bits per second: 75, 150, 300,600, 1200, 2400, 4800, 9600, 19200.

C. Technical Specifications

1. Technical equipment guidelines for ISDN customer access to ISDN BRI serving offices are found in SR-NWT-002661, ISDN Basic Rate Interface Generic Guidelines for Customer Premises Equipment. This document may be obtained from:

Bellcore Document Register
455 South Street, Room 2J-125
Morristown, NJ
1-800-521-2673

2. ISDN BRI Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.

See Sheet No. 119 for footnotes.

(T)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)**4.12 Integrated Services (continued)****4.12.3 ISDN BRI Service (11) (continued) (N)****C. Technical Specifications (continued)**

3. The transmission characteristics of ISDN BRI Service support 64 Kbps Clear Channel Capability.
4. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with an ISDN BRI Service arrangement.
5. When ISDN BRI Service is provided from a central office other than the customer's normal serving office, calls to 911 Emergency Number Service originated over the ISDN BRI Service may route to a different answering point than 911 calls originating from access lines serviced by the customer's normal serving office. If so routed, the different answering point may not have the information available to respond to the call as efficiently as possible.

D. Regulations

The following regulations apply in addition to other regulations stated in this and sections of this Tariff. For the purposes of this service, where such other regulations apply on a "per line" basis, they shall be interpreted, in this instance, to apply on a "per channel" basis.

1. ISDN BRI Service requires compatible registered customer-provided equipment (CPE) under FCC Part 68.
2. Ancillary services compatible with ISDN BRI Service may be furnished in accordance with the regulations and at the rates and charges specified in the applicable section of this Tariff. Should such ancillary services normally be applied on a "per line" basis, they will, in this instance, apply on a "per channel" basis.
3. In addition to the rates and charges contained in this Tariff, the customer is responsible for the payment of all related charges for exchange services, miscellaneous and supplemental services as specified in this and other tariffs of the Company.
4. Upon subscribing to ISDN BRI Service, the Customer may be required to change telephone numbers.

See Sheet No. 119 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued) (N)

D. Regulations (continued)

5. Basic Rate Interface Installation Charge Service Term Agreements: Term pricing options are available for the Installation Charge associated with the Basic Rate Interface. These options are in addition to the typical month-to-month payment option for the Basic Rate Interface. If a customer commits to retain this service component at one location for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Options include a 12 or 24 month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, a charge will be due. This termination charge is equal to the difference between the normal month-to-month Installation Charge in effect at the time the service was installed and the actual amount paid for the installation.

See Sheet No. 119 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11)

(T)

A. Rates and Charges

Service Components	Monthly Rate		Installation Charge (4)
	Rate Segment I	Rate Segment II	
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each			
Installation Charge Pricing Options:			
Month-to-Month	\$45.50	\$40.95	\$400.00
12-Month	45.50	40.95	200.00
24-Month	45.50	40.95	0.00
Link Extension Equipment, each	36.00	32.40	0.00
Link Extension Facility, each	8.80	7.92	0.00
2. Network Rate Elements			
Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (CSV/CSD)			
	(1)	(1)	
Packet Switched Data (PSD),			
each Permanent PSD B Channel(2)	45.00	40.50	0.00
each On Demand PSD B Channel(2)(3)	25.00	22.50	0.00
each D Channel (2)	5.00	4.50	0.00
3. CSV/CSD Network Options for each B Channel			
Additional Call Offering	10.10	9.09	0.00
Analog Member in a Hunt Group	3.00	2.70	0.00
Automatic Callback	4.00	3.60	11.00
Automatic Recall	4.00	3.60	6.50
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	12.00	10.80	0.00

See Sheet No. 119 for footnotes.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued)

(N)

A. Rates and Charges (continued)

Service Components	Monthly Rate		Installation Charge (4)
	Rate	Rate	
	Segment I	Segment II	
4. CSV/CSD Network Options for each B Channel (continued)			
CACH Electronic Key Terminal Service (CACH EKTS) Feature Package	\$15.00	\$13.50	\$0.00
Call Forwarding Don't Answer	3.00	2.70	0.00
Call Forwarding Interface Busy	3.00	2.70	0.00
Call Forwarding Variable	4.35	3.92	0.00
Call Pickup	0.50	0.45	0.00
Call Transfer Disconnect	8.00	7.20	0.00
Caller ID	8.50	7.65	6.50
Customer Originated Trace	(6a)	(6b)	5.00
Delayed and Abbreviated Ring (5)	6.00	5.40	0.00
Distinctive Ringing	6.00	5.40	0.00
Hunt Group for CSD	2.80	2.52	0.00
Hunt Group for CSV	2.80	2.52	0.00
Hunt Group Transfer for CSD	1.00	0.90	0.00
Message Waiting Indicator	0.00	0.00	0.00
Remote Access to Call Forwarding	2.75	2.48	0.00
Secondary Only Telephone Number	10.10	9.09	0.00
Selective Call Forwarding	4.35	3.92	14.00
Selective Call Rejection	4.00	3.60	10.00
Six Way Conference Calling	6.95	6.26	0.00
Speed Call Long	8.70	7.83	0.00

See Sheet No. 119 for footnotes.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (11) (continued) (N)

A. Rates and Charges (continued)

Service Components	<u>Monthly Rate</u>		<u>Installation Charge (4)</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
4. CSV/CSD Network Options for each B Channel (continued)			
Speed Call Short	\$4.35	\$3.92	\$0.00
Three Way Conference Calling	\$4.35	3.92	0.00
5. PSD Network Options (X.25) for each D or B Channel Assigned			
Additional End Point/Telephone Number (7)	0.50	0.45	0.50
Closed User Group	5.00	4.50	0.00
Hunt Group for PSD	2.80	2.52	0.50
Incoming Calls Barred	0.50	0.45	0.50
Local Charge Prevention	0.50	0.45	0.00
Outgoing Calls Barred	0.50	0.45	0.50
Permanent Virtual Circuit	2.00	1.80	0.00
6. Changes/Moves			<u>Nonrecurring Charge</u>
Change a Feature Package, per channel(8)			\$ 14.50
Change a Network Option (other than a Feature Package), per channel (9)			10.50
Add, Change or Rearrange a Network Rate Element, each Basic Rate Interface(10)			14.50
Move Charge			300.00

See Sheet No. 119 for footnotes.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (continued)

Footnotes

- (1) Only the Integrated Services CSV/CSD Transport Options which are noted ISDN BRI Service compatible can be associated with ISDN BRI Service. For rates see Section 4.12.1 of this Tariff.
- (2) Allows one packet end point and/or telephone number. In addition, Digital Packet Switching Usage charges apply per Section 4.10.4 of this Tariff.
- (3) This feature is only available in combination with an Integrated Services Digital CSV/CSD Transport Option (Section 4.10.1 of this Tariff) for each B channel configured for On Demand PSD B Channel.
- (4) In addition, an installation charge of \$14.50 per feature or Network Rate Element is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features or Network Rate Elements are ordered subsequent to the installation of the Basic Rate Interface.
- (5) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFV1X) or Basic Call Handling Electronic Key Terminal Service Feature Package (FPG1X).
- (6a) Customer Originated Trace is billed \$5.00 per successful activation. (R)
- (6b) Customer Originated Trace is billed \$5.00 per successful activation. (R)
- (7) This feature is only available with PSD-D or On-Demand PSD-B Network Rate Element
- (8) This charge applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (9) This charge applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (10) This charge applies when the customer requests a change, or rearrangement of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change is requested.
- (11) Effective December 9, 2004 this service is no longer available for new subscribers.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.4 Digital Packet Switching Usage (5) (N)

A. Service Definition

Digital Packet Switching Usage provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a packet switched data option for the Company's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Services Digital Network (ISDN) based service. Digital Packet Switching Usage is not available on a stand alone basis.

B. Definitions

Detailed Report – Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Kilosegment – A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Telephone Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Packet Directory Number – This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the packet switching network.

Packet Switching Network – Consists of the packet switches and interswitch facilities within a LATA.

Session – The time that common control network facilities are allocated to a specific switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

Summary Report – Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

See footnotes on Sheet No. 120

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.4 Digital Packet Switching Usage (5) (continued) (N)

C. Rates and Charges

	Nonrecurring <u>Charge</u>	<u>RATE(3)</u>	
		<u>Rate Segment I</u>	<u>Rate Segment II</u>
PRINTED REPORTS			
Summary Report, each (1)	\$100.00		
Detailed Report, each (1)	200.00		
CALL ESTABLISHMENT (2)			
Call Set-Up, per set up		\$0.005	\$0.0045
CHARACTER TRANSMISSION CHARGE			
Per kilosegment (4)		0.20	0.18

- (1) This charge applies per report type, each occasion a particular report is generated for the customer.
(2) When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.
(3) These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-Company customer.
(4) For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment.
(5) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.5 Digital Customer Alerting Service (3) (N)

This service provides the capability of activating and deactivating an alerting tone on subscriber lines served from suitably equipped end offices. The alerting tone is provided in the form of a stutter dial tone and serves as notification that some type of action is warranted (i. e., a message is waiting for retrieval). This service is limited to customers who have purchased a packet switched data option for the Company's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Services Digital Network (ISDN) based service. Digital Customer Alerting Service is not available on a stand alone basis.

A. Rates and Charges

	(D)	<u>Per Minute Rate (1)</u>		<u>Service Charge (2)</u>
		<u>Rate</u>	<u>Rate</u>	
		<u>Segment I</u>	<u>Segment II</u>	
Customer Alerting Connect Time, per minute		\$0.15	\$0.135	\$224.00

- (1) For the purpose of billing, a minimum connect time of 1/30 of a minute is billed on all calls. When the actual duration is longer than 1/30 of a minute, fractional minutes of use will be rounded to the next 1/60 of a minute. The connect time is for activation/deactivation of the message waiting indicator on subscribers' lines.
- (2) This charge applies per Customer Alerting customer.
- (3) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (N)

A. Service Definition

ISDN PRI Video is an intraLATA dial-up multi-rate switched digital data service. ISDN PRI Video will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. The specific rate is user-selectable on a per call basis. Network access to ISDN PRI Video is via fully configured ISDN primary rate interfaces (PRI). A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.

B. Service Components

ISDN PRI Video Arrangement: provides the communication path capable of bandwidth aggregation from the customer's premises to the Select Video Plus serving office. A ISDN PRI Video Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per SelectVideo Arrangement. This minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the Select Video Plus Arrangement must include at least one Control Link and one Communication Link.

Control Link – A PRI configured with one D Channel or a back-up D Channel and 23 B Channels to provide up to 1472 Kbps of bandwidth.

Communication Link – A PRI configured with 24 B Channels to provide up to 1536 Kbps of bandwidth.

ISDN PRI Video Usage – Provides for usage of the Public Switched Telephone Network (PSTN).

Payment Option 1 usage is billed on a per minute basis as described in paragraph 13.7, following.

Payment Option 2 provides a choice of three Usage Packages, each of which include a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph 13.7.9, following.

Payment Option 3 monthly rates for Control Links and Communication Links include unlimited intraLATA usage.

Link Extension – Provides connection for customers located outside of a Primary Market Area equipped with ISDN PRI Video (but within the same LATA). One Link Extension is required for each Control Link and Communication Link.

See footnotes on Sheet No. 120.07

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

B. Service Components (continued)

Optional Features

Back-Up D Channel (BD-C) – Allows enhanced survivability of the ISDN PRI Video Arrangement by providing automatic takeover for a failed D-Channel.

Additional Telephone Numbers – Provides additional telephone numbers to the ISDN PRI Video User.

Calling Line Identification (CLID) – Allows the number of the calling party to be delivered to the called party.

C. Regulations

The following regulations are in addition to other regulations as stated in this Tariff.

1. ISDN PRI Video provides for the transmission of data mode calls only.
2. ISDN PRI Video requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NTWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (ISDN PRI Video/ISDN)). These documents may be obtained from:

Bellcore Document Register
445 South Street, Room 2J-125
P. O. Box 1910
Morristown, NJ
1-800-521-2673

3. Compatible CPE must be provided at both the originating and terminating locations to successfully complete an ISDN PRI Video call.
4. ISDN PRI Video service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.

See footnotes on Sheet No. 120.07

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

C. Regulations (continued)

5. Service Terms

- a. All ISDN PRI Video service components have a minimum service term of one month.
- b. The customer shall select a service term for each Control Link and Communication Link of either Month-to-Month, 12, 36 or 60 continuous months. Customers selecting either a 12, 36 or 60 month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.
- c. Customers selecting the Month-to-Month service term may convert to the 12 Month, 36 Month or 60 Month service term at current tariff rates. Customers converting from a Month-to-month service term within 60 days from the date their ISDN PRI Video Service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the newly selected service term.
- d. Customers selecting the 12 Month service term may convert to either the 36 Month or 60 Month service term at current tariff rates. Customers selecting the 36 Month service term may convert to the 60 Month service term at current tariff rates.
- e. Customers converting to a new service term will be required to sign a new contract.

D. Usage Packages

Customers selecting Payment Option 2 will be required to select an accompanying usage package for their ISDN PRI Video usage.

The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

See footnotes on Sheet No. 120.07

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

E. Service Availability

1. ISDN PRI Video is available within the following primary market areas: St. Louis, Kansas City and Springfield.
2. ISDN PRI Video service does not have available the local calling scopes of optional Extended Area Calling Service, Community Optional Service, Optional Metropolitan Calling Area Service (or any other optional extended area calling service like calling plan).
3. ISDN PRI Video is offered to customers outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and Communication Link included in their ISDN PRI Video Arrangement.
4. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's PMA and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

F. Disconnection of Service Prior to the Expiration of the Service Term

If the customer disconnects an ISDN PRI Video Control Link or Communication Link prior to the expiration of the 12, 36 or 60 month service term, the customer shall pay a charge equal to the Control Link or Communication Link rate in effect on the date of the contract times the number of months remaining on the 12, 36 or 60 Month Service Term for each Control Link or Communication Link disconnected. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

G. Rates and Charges

1. ISDN PRI Video Arrangement

	<u>Monthly Rate</u>		<u>Installation Charge</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Initial Unit(1)</u>	<u>Additional Unit(2)</u>
Control Link, each				
Payment Option 1				
12-Months	\$485.00	\$436.50	\$6,000.00	\$5,680.00
36-Months	450.00	405.00	1,500.00	900.00
60-Months	425.00	382.50	1,500.00	900.00
Month-to-Month	500.00	450.00	12,320.00	12,000.00
Payment Option 2				
12-Months	\$375.00	\$337.50	\$6,000.00	\$5,680.00
36-Months	325.00	292.50	1,500.00	900.00
60-Months	300.00	270.00	1,500.00	900.00
Payment Option 3				
12-Months	\$4,500.00	\$4,050.00	\$3,000.00	\$2,680.00
36-Months	4,300.00	3,870.00	1,500.00	900.00
60-Months	4,000.00	3,600.00	1,500.00	900.00
Communication Link, each				
Payment Option 1				
12-Months	\$485.00	\$436.50	\$6,000.00	\$5,680.00
36-Months	450.00	405.00	1,500.00	900.00
60-Months	425.00	382.50	1,500.00	900.00
Month-to-Month	500.00	450.00	12,320.00	12,000.00
Payment Option 2				
12-Months	\$375.00	\$337.50	\$6,000.00	\$5,680.00
36-Months	325.00	292.50	1,500.00	900.00
60-Months	300.00	270.00	1,500.00	900.00
Payment Option 3				
12-Months	\$4,500.00	\$4,050.00	\$3,000.00	\$2,680.00
36-Months	4,300.00	3,870.00	1,500.00	900.00
60-Months	4,000.00	3,600.00	1,500.00	900.00

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

G. Rates and Charge (continued)

1. ISDN PRI Video Arrangement (continued)

	<u>Monthly Rate</u>		<u>Installation Charge</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Initial Unit(1)</u>	<u>Additional Unit(2)</u>
Link Extension, each	\$50.00	\$45.00	\$0.00	\$0.00
Back-up D Channel, each	250.00	225.00	200.00	0.00
Additional Telephone Numbers, each	1.00	.90	10.50	10.50
Calling Line Identification, each Control Link or Communication Link	100.00	90.00	100.00	100.00
Billing Conversion Charge	0.00	0.00	5.00	0.00

Footnotes

(1) Applies to the first unit ordered per request, per customer premises, per installation date.

(2) Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

(3) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage

Payment Option 1	Intra-PMA		IntraLATA Outside the PMA	
	Per Minute of Use		Per Minute of Use	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.045	\$0.041	\$0.000	\$0.000
128 Kbps bandwidth	0.090	0.081	0.065	0.059
192 Kbps bandwidth	0.135	0.122	0.130	0.117
256 Kbps bandwidth	0.180	0.162	0.195	0.176
320 Kbps bandwidth	0.225	0.203	0.260	0.234
384 Kbps bandwidth	0.270	0.243	0.325	0.293
448 Kbps bandwidth	0.315	0.284	0.390	0.351
512 Kbps bandwidth	0.360	0.324	0.455	0.410
576 Kbps bandwidth	0.405	0.365	0.520	0.468
640 Kbps bandwidth	0.450	0.405	0.585	0.527
704 Kbps bandwidth	0.495	0.446	0.650	0.585
768 Kbps bandwidth	0.540	0.486	0.715	0.644
832 Kbps bandwidth	0.585	0.527	0.780	0.702
896 Kbps bandwidth	0.630	0.567	0.845	0.761
960 Kbps bandwidth	0.675	0.608	0.910	0.819
1024 Kbps bandwidth	0.720	0.648	0.975	0.878
1088 Kbps bandwidth	0.765	0.689	1.040	0.936
1152 Kbps bandwidth	0.810	0.729	1.105	0.995
1216 Kbps bandwidth	0.855	0.770	1.170	1.053
1280 Kbps bandwidth	0.900	0.810	1.235	1.112
1344 Kbps bandwidth	0.945	0.851	1.300	1.170
1408 Kbps bandwidth	0.990	0.891	1.365	1.229
1472 Kbps bandwidth	1.035	0.932	1.430	1.287
1536 Kbps bandwidth	1.080	0.972	1.495	1.346

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage (continued)

Payment Option 2

	<u>Monthly Rate Segment I</u>	<u>Monthly Rate Segment II</u>
Usage Package A - Includes up to 11,040 channel minutes of IntraLATA usage per month, per ISDN PRI Video arrangement	\$425.00	\$382.50

ISDN PRI Video Usage, per minute of use in excess of Usage Package allowance

	<u>Intra-PMA Per Minute of Use</u>		<u>IntraLATA Outside the PMA Per Minute of Use</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.070	\$0.063	\$0.000	\$0.000
128 Kbps bandwidth	0.140	0.126	0.090	0.081
192 Kbps bandwidth	0.210	0.189	0.180	0.162
256 Kbps bandwidth	0.280	0.252	0.270	0.243
320 Kbps bandwidth	0.350	0.315	0.360	0.324
384 Kbps bandwidth	0.420	0.378	0.450	0.405
448 Kbps bandwidth	0.490	0.441	0.540	0.486
512 Kbps bandwidth	0.560	0.504	0.630	0.567
576 Kbps bandwidth	0.630	0.567	0.720	0.648
640 Kbps bandwidth	0.700	0.630	0.810	0.729
704 Kbps bandwidth	0.770	0.693	0.900	0.810
768 Kbps bandwidth	0.840	0.756	0.990	0.891
832 Kbps bandwidth	0.910	0.819	1.080	0.972
896 Kbps bandwidth	0.980	0.882	1.170	1.053
960 Kbps bandwidth	1.050	0.945	1.260	1.134
1024 Kbps bandwidth	1.120	1.008	1.350	1.215
1088 Kbps bandwidth	1.190	1.071	1.440	1.296
1152 Kbps bandwidth	1.260	1.134	1.530	1.377
1216 Kbps bandwidth	1.330	1.197	1.620	1.458
1280 Kbps bandwidth	1.400	1.260	1.710	1.539
1344 Kbps bandwidth	1.470	1.323	1.800	1.620
1408 Kbps bandwidth	1.540	1.386	1.890	1.701
1472 Kbps bandwidth	1.610	1.449	1.980	1.782
1536 Kbps bandwidth	1.680	1.512	2.070	1.863

See footnotes on Sheet No. 120.07

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage (continued)

Payment Option 2 (continued)

	<u>Monthly Rate</u> <u>Segment I</u>	<u>Monthly Rate</u> <u>Segment II</u>
Usage Package B – Includes up to 16,560 channel minutes of IntraLATA usage per month, per ISDN PRI Video arrangement	\$600.00	\$540.00

ISDN PRI Video Usage, per minute of use in excess of Usage Package allowance

	<u>Intra-PMA</u> <u>Per Minute of Use</u>		<u>IntraLATA Outside the PMA</u> <u>Per Minute of Use</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.060	\$0.054	\$0.000	\$0.000
128 Kbps bandwidth	0.120	0.108	0.080	0.072
192 Kbps bandwidth	0.180	0.162	0.160	0.144
256 Kbps bandwidth	0.240	0.216	0.240	0.216
320 Kbps bandwidth	0.300	0.270	0.320	0.288
384 Kbps bandwidth	0.360	0.324	0.400	0.360
448 Kbps bandwidth	0.420	0.378	0.480	0.432
512 Kbps bandwidth	0.480	0.432	0.560	0.504
576 Kbps bandwidth	0.540	0.486	0.640	0.576
640 Kbps bandwidth	0.600	0.540	0.720	0.648
704 Kbps bandwidth	0.660	0.594	0.800	0.720
768 Kbps bandwidth	0.720	0.648	0.880	0.792
832 Kbps bandwidth	0.780	0.702	0.960	0.864
896 Kbps bandwidth	0.840	0.756	1.040	0.936
960 Kbps bandwidth	0.900	0.810	1.120	1.008
1024 Kbps bandwidth	0.960	0.864	1.200	1.080
1088 Kbps bandwidth	1.020	0.918	1.280	1.152
1152 Kbps bandwidth	1.080	0.972	1.360	1.224
1216 Kbps bandwidth	1.140	1.026	1.440	1.296
1280 Kbps bandwidth	1.200	1.080	1.520	1.368
1344 Kbps bandwidth	1.260	1.134	1.600	1.440
1408 Kbps bandwidth	1.320	1.188	1.680	1.512
1472 Kbps bandwidth	1.380	1.242	1.760	1.584
1536 Kbps bandwidth	1.440	1.296	1.840	1.656

See footnotes on Sheet No. 120.07

(T)

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (3) (continued) (N)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage (continued)

Payment Option 2 (continued)

	<u>Monthly Rate Segment I</u>	<u>Monthly Rate Segment II</u>
Usage Package C – Includes up to 34,500 channel minutes of IntraLATA usage per month, per ISDN PRI Video arrangement	\$935.00	\$841.50

ISDN PRI Video Usage, per
minute of use in excess of Usage
Package allowance

	<u>Intra-PMA Per Minute of Use</u>		<u>IntraLATA Outside the PMA Per Minute of Use</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.050	\$0.045	\$0.000	\$0.000
128 Kbps bandwidth	0.100	0.090	0.070	0.063
192 Kbps bandwidth	0.150	0.135	0.140	0.126
256 Kbps bandwidth	0.200	0.180	0.210	0.189
320 Kbps bandwidth	0.250	0.225	0.280	0.252
384 Kbps bandwidth	0.300	0.270	0.350	0.315
448 Kbps bandwidth	0.350	0.315	0.420	0.378
512 Kbps bandwidth	0.400	0.360	0.490	0.441
576 Kbps bandwidth	0.450	0.405	0.560	0.504
640 Kbps bandwidth	0.500	0.450	0.630	0.567
704 Kbps bandwidth	0.550	0.495	0.700	0.630
768 Kbps bandwidth	0.600	0.540	0.770	0.693
832 Kbps bandwidth	0.650	0.585	0.840	0.756
896 Kbps bandwidth	0.700	0.630	0.910	0.819
960 Kbps bandwidth	0.750	0.675	0.980	0.882
1024 Kbps bandwidth	0.800	0.720	1.050	0.945
1088 Kbps bandwidth	0.850	0.765	1.120	1.008
1152 Kbps bandwidth	0.900	0.810	1.190	1.071
1216 Kbps bandwidth	0.950	0.855	1.260	1.134
1280 Kbps bandwidth	1.000	0.900	1.330	1.197
1344 Kbps bandwidth	1.050	0.945	1.400	1.260
1408 Kbps bandwidth	1.100	0.990	1.470	1.323
1472 Kbps bandwidth	1.150	1.035	1.540	1.386
1536 Kbps bandwidth	1.200	1.080	1.610	1.449

See footnotes on Sheet No. 120.07

(T)

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service(1) (T)

A. Service Description

For the purpose of Section 4.10 reference to PBX Connect Service, will be variously "Service" or "Services".

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3.

All Birch Long Distance term offers are available in conjunction with PBX Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

PBX Connect Service is a voice-only T1 service that includes up to 24 56-Kbps trunks. PBX Connect Service is provisioned over a digital T1 (1.544 Mbps) circuit. PBX Connect Service terminates as a four-wire digital interface at the Customer's premises. A minimum of 12 trunks activated per T1 is required.

Customer may select from the following features:

- Lines
- Two-way Trunks
- Hunting
- Block of 10 DID numbers or 100 DID numbers

(1) Effective August 8, 2008, this product is no longer available for new service.

(T)

4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service (continued)

B. Service Availability

PBX Connect Service is available in the service areas listed below:

Rate Group

- A – MCA 4
- B – MCA 3
- B – MCA 4
- D – MCA 1
- D – MCA 2
- D – Principal Kansas City
- D – Principal St. Louis

1. Metro Service

Metro service is available in the following service areas:

- A – MCA 4
- B – MCA 3
- B – MCA 4

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service

C. Rate and Charges

The minimum number of activated channels per location is 12.
 The PBX Connect Facility rates apply per T1. The PBX Connect Channel rates apply per activated channel.

1. Term Plans

	<u>Monthly Recurring Charge</u>	<u>Non- recurring Charge</u>
12-month term plans	\$240.00	\$299.00
24-month term plans	\$170.00	\$199.00
36-month term plans	\$170.00	\$ 0.00

2. Non-recurring Charges

Rates and charges for circuit location changes (moves) and service order activity are listed below.

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.
- d. After Hours Conversion Charge – Customer may request that conversion to the Service be completed after normal business hours (8 a.m. to 5 p.m. CST). The After Hours Conversion can be scheduled from 5 p.m. to 7 p.m. CST, Monday through Thursday. All holidays and the day before a holiday are excluded from the available days for conversion. The Company may limit the number of After Hours Conversions in its discretion, considering the forecasted impact to its systems and networks, additional costs, vendor availability, and resource availability. (N)

4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service (continued)

C. Rate and Charges (continued)

2. Non-recurring Charges (continued)

	<u>Non-recurring charges</u>
Additional Channel	\$ 50.00
Additional Feature	\$ 10.00
Move Charge, same location	\$100.00
Move Charge, different location	\$400.00

Both the Additional Voice Channel charge and the Additional Feature charge apply per request, regardless of the number of voice channels added, features deleted, etc. In the event both the Additional Voice Channel charge and the Additional Feature charge are applicable, only the Additional Voice Channel charge will apply. For a new Customer, non-recurring charges do not apply for adding features referenced above

In the event, a circuit location is moved resulting in an intra-building location change where no facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge will apply. If a Customer moves to another building and a facility modification is required (i.e. new loop to the Customer premises required), the Customer will have two options:

- a. Customer can sign a new term agreement, and pay the associated non-recurring charges that come with the signed term agreement, No additional Move NRC would apply; or
- b. Customer can choose to not sign a new term agreement and stay on their current agreement and pay a move charge listed for moving to a different location.

(N)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service (continued)

C. Rate and Charges (continued)

2. Non-recurring Charges (continued)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

	<u>Per Location</u>	<u>Per Account</u>
PBX Connect	\$1,500.00 Monthly	\$3,000.00 Monthly

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

	<u>Charges</u>	
First 60 minutes	\$165.00	(I)
Additional 15 minutes	\$ 33.75	

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service (continued)

C. Rate and Charges (continued)

3. Optional Features

PRI Connect Metro - Metro Service provides Customer with an expanded two-way local calling scope. Metro channels cannot hunt to non-metro channels. Metro Service will be included on all channels of a T1 and the rate applies per T1.

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
PBX Connect Metro	N/C	N/A
PBX Connect Channel	\$10.00	N/A
Block of 10 numbers	\$10.00	\$50.00
Block of 100 numbers	\$20.00	\$50.00

4. Calling Features

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the PBX Connect Service..

	<u>Monthly Recurring Rate</u>	<u>Non-recurring Charge</u>
Unlimited features	3.00	10.00

(I)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (1)

(T)

A. Service Description

For the purpose of Section 4.12.7 reference to PRI Connect Service, will be variously “Service” or “Services”.

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3.

All Birch Long Distance term offers are available in conjunction with PRI Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

PRI Connect Service is a voice-only ISDN PRI service that includes 23 B voice channels (64 Kbps each) and 1 D signaling channel. PRI Connect is provisioned over a digital T1 (1.544 Mbps) circuit. PRI Connect Service terminates as a four-wire digital interface at the Customer’s premises.

Customer may select from the following features:

- Two-way Trunks
- Hunting
- Caller ID Name and Number Delivery
- Block of 10 DID numbers or 100 DID numbers
- Non Facilities Associated Signaling (NFAC)
- Dynamic Channel Allocation

(1) Effective August 8, 2008, this product is no longer available for new service.

(T)

4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

B. Service Availability

PBX Connect Service is available in the service areas listed below:

Rate Group

- A – MCA 4
- B – MCA 3
- B – MCA 4
- D – MCA 1
- D – MCA 2
- D – Principal Kansas City
- D – Principal St. Louis

1. Metro Service

Metro service is available in the following service areas:

- A – MCA 4
- B – MCA 3
- B – MCA 4

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges

1. Term Plans

The PRI Connect Service rates apply per each T1.

	Monthly Recurring <u>Charge</u>	Non-recurring <u>Charge</u>
12-month term plan	\$725.00	\$299.00
24-month term plan	\$625.00	\$199.00
36-month term plan	\$625.00	\$ 0.00

2. Non-recurring Charges

Rates and charges for circuit location changes (moves) and service order activity are listed below.

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.
- d. After Hours Conversion Charge – Customer may request that conversion to the Service be completed after normal business hours (8 a.m. to 5 p.m. CST). The After Hours Conversion can be scheduled from 5 p.m. to 7 p.m. CST, Monday through Thursday. All holidays and the day before a holiday are excluded from the available days for conversion. The Company may limit the number of After Hours Conversions in its discretion, considering the forecasted impact to its systems and networks, additional costs, vendor availability, and resource availability.

(N)
|
(N)

4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges (continued)

2. Non-recurring Charges (continued)

	Non-recurring <u>Charge</u>
Additional Channel	\$ 50.00
Additional Feature	\$ 10.00
Move Charge, same location	\$100.00
Move Charge, different location	\$400.00

Both the Additional Voice Channel charge and the Additional Feature charge apply per request, regardless of the number of voice channels added, features deleted, etc. In the event both the Additional Voice Channel charge and the Additional Feature charge are applicable, only the Additional Voice Channel charge will apply. For a new Customer, non-recurring charges do not apply for adding features referenced above

In the event, a circuit location is moved resulting in an intra-building location change where no facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge will apply. If a Customer moves to another building and a facility modification is required (i.e. new loop to the Customer premises required), the Customer will have two options:

- a. Customer can sign a new term agreement, and pay the associated non-recurring charges that come with the signed term agreement, No additional Move NRC would apply; or
- b. Customer can choose to not sign a new term agreement and stay on their current agreement and pay a move charge listed for moving to a different location.

(N)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges (continued)

2. Non-recurring Charges (continued)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

	<u>Per Location</u>	<u>Per Account</u>
PRI Connect	\$1,500.00 Monthly	\$3,000.00 Monthly

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

	<u>Charges</u>	
First 60 minutes	\$165.00	(I)
Additional 15 minutes	\$ 33.75	

4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges (continued)

4. Optional Features

PRI Connect Metro - Metro Service provides Customer with an expanded two-way local calling scope. Metro channels cannot hunt to non-metro channels. Metro Service will be included on all channels of a T1 and the rate applies per T1.

Non Facilities Associated Signaling (NFAS) – Non Facilities Associated Signaling (NFAS) allows Customers subscribing to a PRI Connect with multiple T1s to configure service such that one D channel provide signaling and call control for all B channels on all PRIs, NFAS is provided with backup D channel service

When a Customer utilizes NFAS, any failure of the D channel will result in failure of all PRIs controlled by that D channel. Backup D channel provided with NFAS allows for automatic switch over from the primary D channel to the backup D channel in the event the primary D channel fails.

NFAS with Backup D channel will be offered for as few as 3 but no more than 15 T1s. Rates apply per T1.

Dynamic Channel Allocation - Also referred to as call-by-call service, DCA allows a Customer dynamically to designate based on traffic demands, the functionality of each B channel. Customers must designate the number of channels eligible for DCA. The DCA non-recurring charge applies to each PRI T1.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges (continued)

4. Optional Features (continued)

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	
PRI Connect Metro	N/C	N/A	
NFAS with Backup D Channel	\$ 10.00	N/A	
Dynamic Channel Allocation	\$ 50.00	N/A	
Block of 10 numbers	\$ 10.00	\$50.00	(T)
Block of 100 numbers	\$ 20.00	\$50.00	(T)

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4. SERVICES (continued)

4.13 Facility Based Services

A. Service Definitions

1. **BirchNet Complete 1 Line Bundle, BirchNet Complete 3 Line Bundle and Birchlink T and Birchlink T - PRI**

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in charge of \$100 x months remaining. (Per Location) (C)

All Birch Long Distance term offers are available in conjunction with these services.

2. **BirchNet Complete 1 Line Bundle**

The **BirchNet Complete** 1 Line bundle service is comprised of **one BirchNet** Essentials line and DSL This service is not available in all areas; the availability of this bundle is dependent on local facilities availability.

The services require a twelve, or twenty-four month term commitment.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location) (C)

The termination penalty will apply per location in the original contract or any subsequent renewal of the contract. (C)

Toll Free service is available with this product see "Toll Free Service".

4. SERVICES (continued)

4.13 Facility Based Services (continued)

Service Definitions (continued)

3. **BirchNet Complete** 3 Line bundle

The **BirchNet Complete** 3 Line bundle is comprised of 2 **BirchNet Essentials** lines and 1line with DSL. This service is not available in all areas.

The services require a twelve, or twenty-four month term commitment.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location)

(C)

(C)

The termination penalty will apply per location in the original contract or any subsequent renewal of the contract.

Toll Free service is available with this product see “Toll Free Service” in a later section for rates

4. Birchlink T

The Birchlink T product offers high-speed internet access, voice lines and Primary Rate ISDN channels delivered over a T-1 circuit.

The Birchlink T - Data option offers full 1.54Mbps symmetrical data for internet access and a number of additional features inclusive within the basic rates:

The Birchlink T - Integrated option offers up to 24 voice lines with symmetrical data speeds burstable to 1.54Mbps with the data speed available depending upon voice utilization of the T-1 circuit bandwidth. The Integrated option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations within the contiguous United States.
 - Unlimited IntraLATA long distance calling
- Voice Features:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Selective Class of Call Screening	Call Tracing
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection, per Line
Call Selector	Enhanced Caller ID
Caller ID	Message Waiting Indication
Calling number delivery blocking, per line	Caller ID Deluxe
Permanent Star 98 Access	
Distinctive Ringing Service	
Call Forwarding Busy Line	

4. SERVICES (continued)

4.13 Facility Based Services (continued)

(N)

5. Birchlink T PRI-option

The Birchlink T - PRI-option offers the following inclusive features:

- Up to 23 ISDN B-Channels for Voice with D-channel for signaling
- 20 Direct Inward Dialing (DID) Numbers
- Caller name and number presentation
- Direct cable connection from phone system
- Unlimited IntraLATA long distance calling
- Long distance usage allowance of 5000 minutes per billing cycle to locations within the contiguous United States.

The standard allowance of 5000 long distance minutes to locations within the contiguous United States and any optional Long Distance Bundles purchased include:

- Inbound and outbound long distance calls made to locations within the contiguous United States
- 8XX Toll Free Service

Long distance usage beyond the allowance and any purchased bundle is billed at \$0.049 per minute and at \$0.069 for 8XX toll-free calls.

Birchlink T does not include calling cards, international calling, calls to AK, HI, PR, and USVI other US Territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. Birchlink T service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and is only available in select CLLIs.

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All charges are inclusive of regulatory and special fees. Additional Local, State, Federal & usage-based taxes will apply in accordance with regulatory requirements.

(N)

4. SERVICES (continued)

(N)

4.13 Facility Based Services (continued)

B. Service Regulations

BirchLink T, BirchLink T – PRI option

1. Responsibility of the Customer

Customers subscribing to Service must execute a written term agreement in a form designated by Birch, which shall include without limitation, Customer’s term selection.

Prior to installation of service, Birch will deliver a T1 or DSL circuit to Customer’s premises (the “Circuit Delivery Date”). In the event that installation of Services is postponed, but postponed less than twenty-one (21) days from the Circuit Deliver Date due to Customer delays, billing will commence on the date Service is installed. If installation of Service is postponed more than twenty-one (21) days from the Circuit Delivery Date due to Customer delays, billing will commence on the twenty-first (21st) day from the Circuit Delivery Date. In the event that installation and turn-up of Services is postponed for any time period due to Birch delays, billing will commence on the date service is installed.

Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem pooling devices, remote access service, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited. Service may not be used by Internet Service Providers, or as a component of a telecommunications service sold to or otherwise made available to third parties. Calls terminating to Service cannot be subsequently routed or otherwise forwarded to destinations other than Customer’s premises.

In addition to the rates and charges contained in this Tariff, the Customer is responsible for the payment of all related charges for miscellaneous and supplemental service as specified in this and other tariffs of the Company.

2. Service Level Agreement (SLA)

Every BirchLink product will have a SLA, please review the signed SLA for specifications.

(N)

4. SERVICES (continued)

4.14 Promotions/ICB (Individual Case Basis)

(N)

From time to time, the Company may elect to offer special promotions. ICB or trials to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. (N)

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

4. SERVICES (continued)

4.14 Promotions

4.14.1 Birch Basic Business Line

New customers subscribing to 6 or more Birch Basic Business Lines between November 27, 2000 and February 28, 2001 are eligible for a promotional rate of \$25.00 per line for all lines. This promotion applies only to customers in St. Louis Metropolitan Exchange Area Rate Groups D-Principal, D-MCA 1 and D-MCA 2 as defined in section 3.1.6 and 4.3.3 of this tariff.

4. SERVICES (continued)

4.14 Promotions

4.14.2 Multi-Line Discount and Promotion

Between February 9, 2001 and March 31, 2001, Business customers subscribing to three or more lines or trunks at one service location are eligible for the following promotional offer:

1. A discount of \$2.00 off of the single line or trunk rate that applies to the third and each additional line or trunk for the life of the service as long as three or more lines or trunks are maintained, and
2. Long distance service (1) at:

\$.06 / min	for Outbound 1+ Calls
\$.08 / min	for Inbound Toll Free Calls

Customers currently subscribing to Birch for business lines or trunks are not eligible for this promotion.

4.14.3 Multi-Line Long Distance Promotion

Between February 9, 2001 and March 31, 2001, Customers who currently subscribe to three or more business lines or trunks at are eligible for long distance service (1) at the following promotional rates when they agree to an 18-month term pricing plan:

\$.06 / min	for Outbound 1+ Calls
\$.08 / min	for Inbound Toll Free Calls

These rates apply as long as three or more lines are maintained by the customer.

(1) Long Distance rates apply to calls made within the Continental United States only. All Rules and Regulations found in the Company's Interexchange Tariff, MO PSC No. 1, will apply to long distance services.

4. SERVICES (continued)

4.14 Promotions

4.14.3 ISDN PRI Promotion

(N)

Birch Telecom will offer Customers an ISDN PRI promotion without a term commitment and a waiver of the installation charge. In addition, the reduced monthly recurring rate includes the T1 facility and 23 channels will be incorporated with the promotion. Optional services including long distance, etc. will be offered at current tariffed rates. Business rules and product requirements are unchanged.

Customers that sign up during the promotional period of October 7, 2003 to December 31, 2003 will receive the promotional monthly recurring rate of \$475.00 for a minimum of two years. A contract will be signed to confirm other conditions but no term period is required.

Customers who are unable to participate due to contractual obligations with other service providers are eligible to receive a ISDN PRI Rain Check. The Rain Check entitles them to the promotional price in exchange for signing a contract with Birch Telecom to take ISDN PRI Service upon contract termination with the present provider. Customer will be required to provide a copy of their current contract and the termination date and current charges. ISDN PRI Promotion Rain Checks are valid until December 31, 2004.

To be eligible for this promotion the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Missouri.

(N)

4. SERVICES (continued)

4.14 Promotions

4.14.4 Mighty Mouth Promotion

(N)

Birch Telecom will offer to Customers a Mighty Mouth promotion, which will offer a reduced monthly recurring rate without a term commitment and a waiver of the installation charge. The rate includes all 24-channels and the T1 facility. Optional services including long distance, vertical features, etc. will be offered at current tariffed rates. Business rules and product requirements are unchanged

Customers that sign up during the promotional period October 7, 2003 through December 31, 2003 will receive the promotional rate of \$455.00 monthly recurring charge for a minimum of two years. A contract will be signed to confirm other conditions but no term period is required

Customers unable to participate due to contractual obligations with other service providers are eligible to receive a Mighty Mouth Rain Check. The Rain Check entitles them to the promotional price in exchange for signing a soft contract with Birch Telecom to take Mighty Mouth upon contract termination with the present provider. Customer will be required to provide a copy of their current contract and the termination date and current charges. Mighty Mouth Promotion Rain Checks are valid until December 31, 2004.

To be eligible for this promotion the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Missouri.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.14 Promotions

4.14.5 Integrator Promotion

Birch Telecom will offer an Integrator promotional credit to Customers for the monthly recurring rate of \$90.00 for the 1st data channel and the installation charge of \$300.00. Additional data channels, local access lines/trunks, features, etc. will be offered at current tariffed rates.

Customers will be required to sign a 2-year term commitment to receive this promotion. The Integrator promotion will be offered from October 7, 2003 through December 31, 2003.

To be eligible for this promotion the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Missouri.

4.14.6 Integrator Promotion II

(N)

Birch Telecom will offer the Integrator Promotion II to new term Customers. Customers based on their term plan will receive the non-recurring charge credit listed below. The promotion includes the dedicated Internet charge of \$89.00 for the first six (6) months invoices for 24-month and 36-month term Customers only. At the end of the sixth invoice, the normal rates will be applicable for the dedicated Internet service. Additional data channels, local access lines/trunks, features, etc. will be offered at current tariffed rates.

Promotion discounts:

- 12-month term, receive a one time non-recurring credit of \$149.50
- 24-month term, receive a one time non-recurring credit of \$199.00
- 36-month term, receive a one time non-recurring credit of \$199.00

To be eligible for this promotion, the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Telecom.

The Integrator Promotion II will be offered from April 1, 2004 through June 30, 2004, unless sooner canceled by Birch Telecom.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)

4.14.7 PRI Connect Service Promotion

(N)

Birch Telecom will offer to new Customers a PRI Connect Service promotion. The promotion will offer a reduced monthly recurring rate which includes the ISDN PRI facility with 23 B channels and 1 D channel. Optional services including long distance, NFAS, etc. will be offered at current tariffed rates. Business rules and product requirements are unchanged.

Customers, who sign up during the promotional period of April 1, 2004 through June 30, 2004, will receive the promotional monthly recurring rate of \$475.00 for the duration of their contract. A contract will be signed to confirm other conditions and 24-month or 36-month term plan is required.

To be eligible for this promotion the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Telecom.

Customers who sign up for the PRI Connect Promotion are eligible for the PBX Connect Service Promotion.

4.14.8 PBX Connect Service Promotion

Birch Telecom will offer to new Customers a PBX Connect Service promotion. The promotion will offer a reduced monthly recurring rate includes the T1 facility and 24 channels as the promotion. Optional services will be offered at current tariffed rates. Business rules and product requirements are unchanged.

Customers, who sign up during the promotional period of April 1, 2004 through June 30, 2004, will receive the promotional monthly recurring rate of \$475.00 for the duration of their contract. A contract will be signed to confirm other conditions and 24-month or 36-month term plan is required.

Customers who sign up for the PBX Connect Service Promotion are eligible for the PRI Connect Service Promotion.

To be eligible for this promotion the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Telecom.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)

4.14.9 Multi-Line Discount Promotion

(N)

Birch Telecom will offer the Multi-Line Promotion to Birch Business Basic Line Customers. The promotion is a \$2.00 per line discount for month-to-month, 12-month term or a 24-month term Customers.

To qualify, the Customer must subscribe to a minimum of three (3) lines at a single location. Customers who subscribe to Birch Basic Business Line Service with 1 or 2 lines at a single location, during the promotion period, will be eligible to receive the discount when the Customer subscribes to a third line at that single location. The discount will apply to the third line and each additional line thereafter for the remainder of the Customer's contract or, until the customer disconnects service or changes to another contract for term Customers.

The promotion is not available to Residential or Smart Biz Customers.

This promotion will be available from April 1, 2004 through June 30, 2004 unless sooner canceled by Birch Telecom.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.10 Integrator Credit Promotion

(N)

Birch Telecom will offer two promotion options for Integrator Service Customers who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotions if the Customer signs a new contract.

The promotion options are as follows:

Integrated Credit Now Option:

The Customer, who has six (6) or more lines, will receive the first (2) two month's monthly recurring charge waived. The Customer, who has (5) five or less lines, will have the first month's monthly recurring charge waived. The charges include all fees for lines, Internet and features. The waiver will not apply to surcharges, taxes or assessments.

Exception: Customers in Rate Group B, MCA-3 minimum line requirements are (8) eight lines and Customers in Rate Group B, MCA-4 minimum line requirement is (7) seven lines. The Integrator Credit Now Option for Customers, in these two rate groups, will receive only the (2) two month's monthly recurring charge waiver.

If a Customer terminates their contract prior to receiving their credits, the credits will be forfeited. The tariffed term penalties will also apply.

This promotional option will be offered in conjunction with PRI Connect Promotion Credit, PBX Connect Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi Line Discount Plus Promotion. This promotion cannot be combined with the Integrated Credit Over Time Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)

4.14.10 Integrator Credit Promotion (continued)

(N)

Integrated Cash Over Time Option:

The Customer will receive a 10% Discount on the monthly recurring charge for lines, Internet and features. The discount will not apply to surcharges, taxes or fees. The minimum line requirement for Integrator Service is (6) six lines.

Exception: Customers in Rate Group B, MCA-3 minimum line requirements are (8) eight lines and Customers in Rate Group B, MCA-4 minimum line requirement is (7) seven lines.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with PRI Connect Service Promotion Credit, PBX Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion, or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the Integrated Credit Now Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market where the service is offered. This promotion is available for business Customers only. This promotion is effective from July 2, 2004 through September 30, 2004.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.11 PRI Connect Service Promotion Credit

(N)

Birch Telecom will offer two promotional options for PRI Connect Service Customers, who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotions if the Customer signs a new contract.

The promotional options are as follows:

Credit Now Option:

The Customer will receive the first (2) two-month's monthly recurring charge waived. The charges include all fees for circuit and channels. The waiver will not apply to surcharges, taxes or assessments.

If a Customer terminates their contract prior to receiving their two-month credit, those credits are forfeited. The tariffed term penalties will apply.

This promotional option may be offered in conjunction with Integrator Credit Promotion, the PBX Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi Line Discount Plus Promotion. This promotion cannot be combined with the PRI Connect Service Credit-Over Time Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

Credit Over Time Option:

The Customer will receive a 10% Discount on the monthly recurring charge for circuit and channels. The discount will not apply to surcharges, taxes or assessments.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with Integrator Credit Promotion, the PBX Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the PRI Connect Service Credit-Now Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market, where the service is offered. This promotion is available for business customer only. This promotion is effective from July 2, 2004 through September 30, 2004.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.12 PBX Connect Service Promotion Credit

(N)

Birch Telecom will offer two promotional options for PBX Connect Service Customers, who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotions if the Customer signs a new contract.

The promotional options are as follows:

Credit Now Option:

The Customer will receive the first (2) two-month's monthly recurring charge waived. The charges include all fees for circuit and channels. The waiver will not apply to surcharges, taxes or assessments. If the Customer orders additional PBX Connect channels during or after the promotional period, the two-month monthly recurring charge will not be waived on the new channels.

If a Customer terminates their contract prior to receiving their two-month credit, those credits are forfeited. The tariffed term penalties will apply.

This promotional option may be offered in conjunction with Integrator Credit Promotion, the PRI Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the PBX Connect Service Credit-Over Time Promotional Option, Web Hosting Value Bundle Promotion or **BirchNet VPN** Value Bundle Promotion.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.12 PBX Connect Service Promotion Credit (continued)

(N)

Credit Over Time Option:

The Customer will receive a 10% discount on the monthly recurring charge for circuit and channels. The discount will not apply to surcharges, taxes or assessments. If the Customer orders additional PBX Connect Service channels after the promotional period, the discount will be applied the new channels.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with Integrator Credit Promotion, the PRI Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the PBX Connect Service Credit Now Promotional Option, Web Hosting Value Bundle Promotion or **BirchNet VPN** Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market, where the service is offered. This promotion is available for business only. This promotion is effective from July 2, 2004 through September 30, 2004.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.14 Promotions (continued)4.14.13 Multi-Line Discount Plus Promotion

Birch Telecom will offer the Multi-Line Promotion to Birch Business Basic Line Customers. The promotion is a \$1.00 discount per line for the Customer who signs up for the promotion. To qualify, the Customer must subscribe to a minimum of three (3) lines at a single location. Customers with three (3) or more lines will be credited the discount per line beginning at the first line and the discount will be applied on all eligible lines. BirchNet DSL lines are not eligible for this promotion. Birch Telecom will not assess the non-recurring charge to the Customer's account during the promotional period.

New Customer will be required to sign a 24-month term agreement. Current month-to-month Customers requesting the promotion will be required to sign a 24-month term agreement. Current term Customers requesting the promotion will be required to sign a new 24-month term agreement

This promotion will resume on November 1, 2005 and end on January 15, 2005, unless sooner canceled by Birch Telecom. Promotion cannot be combine with Freedom Pack Promotion or Freedom Pack Plus Promotion. This promotion is not available to Residential or Smart Biz Customers

(T)
(T)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.14 The Freedom Pack Promotion

(N)

Birch Telecom will offer the Freedom Pack Promotion to Customers, who purchase a minimum of three (3) lines, a block of 200 long distance minutes and five (5) to seven (7) features, for a \$2.00 monthly recurring charge.

New Customers will be required to sign up for a 24-month term plan. Existing term Customers will be required to renew with a 24-month term plan. Existing month-to-month Customers will be required to sign a 24-month term plan. Birch Telecom will waive the non-recurring charge for existing Customers who sign up for this promotion. The Freedom Pack will not be available for resale Customers.

Birch Telecom will offer the Customer a choice of features that are listed in Section 4.5.8.B.7 of the Missouri PSC Tariff No. 3. The Customer may choose a minimum of five (5) features to a maximum of seven (7) feature for each line. Any additional features will be billed to the Customer at the tariffed rate.

The block of 200 long distance minutes will be pooled at the service location level and are mandatory on all eligible lines at the service location. BirchNet DSL lines are not eligible for this promotion. The long distance minutes will be determined by the number of lines with the Freedom Pack, times 200 minutes.

This promotion will begin on July 2, 2004 and run until September 30, 2004. Promotion cannot be combine with Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.15 The Freedom Pack Plus Promotion

(N)

Birch Telecom will offer the Freedom Pack Plus Promotion to Customers, who purchase a minimum of three (3) lines, a block of 500 long distance minutes and five (5) to seven (7) features, for a \$3.00 monthly recurring charge.

New Customers will be required to sign up for a 24-month term plan. Existing term Customers will be required to renew with a 24-month term plan. Existing month-to-month Customers will be required to sign a 24-month term plan. Birch Telecom will waive the non-recurring charge for existing Customers who sign up for this promotion. The Freedom Pack will not be available for resale Customers.

Birch Telecom will offer the Customer a choice of features that are listed in Section 4.5.8.B.7 of the Missouri PSC Tariff No. 3. The Customer may choose a minimum of five (5) features to a maximum of seven (7) features for each line. Any additional features will be billed to the Customer at the tariffed rate.

The block of 200 long distance minutes will be pooled at the service location level and are mandatory on all eligible lines at the service location. **BirchNet** DSL lines are not eligible for this promotion. The long distance minutes will be determined by the number of lines with the Freedom Pack, times 200 minutes

This promotion will begin on July 2, 2004 and run until September 30, 2004. Promotion cannot be combine with Freedom Pack Promotion or Multi-Line Discount Plus Promotion.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.16 The Freedom Pack Unlimited LD Promotion

(N)

Birch Telecom will offer the Freedom Pack Unlimited LD Promotion to Business Customers, who purchase three (3) lines to ten (10) lines at any given location, unlimited long distance service and up to seven (7) features, for a \$23.00 per line monthly recurring charge.

New Customers will be required to sign up for a 24-month term plan. Existing term Customers will be required to renew with a 24-month term plan, forfeiting any then-existing plan and/or promotional pricing. Existing month-to-month Customers will be required to sign a 24-month term plan. Birch Telecom will waive the non-recurring charge for existing Customers who sign up for this promotion. The Freedom Pack Unlimited LD Promotion is not available for Resale lines, however, Resale lines do count toward the three-line minimum and ten-line maximum.

Certain restrictions apply. Customers with 11 or more lines, including Resale lines, at a location are ineligible for Unlimited LD Promotion at that location. Calls must be placed direct-dialed (1+) domestic to qualify. Freedom Pack Unlimited LD Promotion is not available in conjunction with the following: Birchual Office, Birch standalone LD, Remote Call Forwarding, Toll Free, Calling Card, international calls, calls to 900 numbers, autodialers, long distance Internet access, long distance Intranet access, call center applications, including, but not limited to, autodialers, PBX trunks, broadcast fax transmissions, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion PBX services, WATS services, PRI/PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. All of Customer's eligible lines, in a given location, must have the same bundle type for the Freedom Pack Unlimited LD Promotion.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.16 The Freedom Pack Unlimited LD Promotion (continued)

(N)

If the Company determines that Customer's usage exceeds ten times the average usage of Birch Telecom's long distance customers in the state in which the Customer is located or that the Customer is in violation of any of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and (1) Customer will be charged an additional \$50 per month per line for as long as the excess usage or violation continues, (2) Customer will be moved to another Birch long distance plan unless an alternative plan is selected by the Customer, and/or (3) long distance service may be blocked without notice.

Service is subject to terms and conditions contained in the Birch Telecom Interexchange Tariffs and the Price and Service Protection Plan agreement for term customers. Rates are subject to change and Birch reserves the right to discontinue any service at any time. Taxes, fees and other charges apply. This promotion may not be combined with any other offer. Services are not available in all locations. See a Birch representative for details.

Birch Telecom will offer the Customer a choice of features that are listed in Section 4.2.4 of the Louisiana PSC Tariff No. 1. The Customer may choose up to a maximum of (7) seven for each line. Any additional features will be billed to the Customer at the tariffed rate.

This promotion will begin on November 1, 2004 and run until January 31, 2005 unless sooner canceled by Birch Telecom. This promotion is offered in conjunction with the Atlanta Line Promotion, Secondary Market Promotion and **BirchNet** DSL Promotion.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.17 Integrator Credit Over Time Promotion

(N)

Birch Telecom will offer the following discount for Integrator Service Customers who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotion if the Customer signs a new contract.

The Customer will receive a 10% Discount on the monthly recurring charge for lines, Internet and features. The discount will not apply to surcharges, taxes or fees. The minimum line requirement for Integrator Service is (6) six lines.

Exception: Customers in Rate Group B, MCA-3 minimum line requirements are (8) eight lines and Customers in Rate Group B, MCA-4 minimum line requirement is (7) seven lines.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with PRI Connect Service Credit Over Time Promotion, PBX Connect Service Credit Over Time Promotion, or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the Web Hosting Value Bundle Promotion or **BirchNet** VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market where the service is offered. This promotion is available for business Customers only. This promotion is effective from November 2, 2004 through January 14, 2005.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)

4.14.18 PRI Connect Service Credit Over Time Promotion

(N)

Birch Telecom will offer the following discount for PRI Connect Service Customers, who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotion if the Customer signs a new contract.

The Customer will receive a 10% Discount on the monthly recurring charge for circuit and channels. The discount will not apply to surcharges, taxes or assessments.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with Integrator Credit Over Time Promotion, the PBX Connect Service Credit Over Time_Promotion or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the Web Hosting Value Bundle Promotion or **BirchNet VPN Value Bundle Promotion**.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market, where the service is offered. This promotion is available for business customer only. This promotion is effective from November 2, 2004 through January 14, 2005.

(N)

4. SERVICES (continued)

4.14 Promotions (continued)4.14.19 PBX Connect Service Credit Over Time Promotion

(N)

Birch Telecom will offer the following discount for PBX Connect Service Customers, who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotion if the Customer signs a new contract.

The Customer will receive a 10% discount on the monthly recurring charge for circuit and channels. The discount will not apply to surcharges, taxes or assessments. If the Customer orders additional PBX Connect Service channels after the promotional period, the discount will be applied the new channels.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotion may offered in conjunction with Integrator Credit Over Time Promotion, the PRI Connect Service Credit Over Time Promotion, or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the Web Hosting Value Bundle Promotion or **BirchNet** VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market, where the service is offered. This promotion is available for business only. This promotion is effective from November 2, 2004 through January 14, 2005.

(N)